



## Report on Performance Measures for 2023 City of Bloomington

### General:

1. Percent change in the taxable property market value:  
3.2% for 2023 payable year 2024

2. Bond ratings:  
Moody's Investor Services = Aaa  
Standard & Poor's Rating Services = AAA  
Fitch Ratings = AAA

The City of Bloomington continues to uphold its triple-A bond ratings from all three major rating agencies. The City maintains its Aaa rating from Moody's, and AAA ratings from both Standard & Poor's and Fitch Ratings, the highest possible ratings awarded by these agencies. This places Bloomington among an elite group of cities nationwide.

### Police Services:

3. Police response time on top priority calls from dispatch to the first officer on scene: = 4.85 minutes.

### Fire Services:

4. Insurance industry rating of fire services:  
Insurance Services Office (ISO) Rating = 2  
(Score from 1 to 10. 1 is the best possible rating)  
The ISO issues ratings to fire departments throughout the country for the effectiveness of their fire protection services and equipment. ISO analyzes data and then assigns a classification.

5. Fire response time from dispatch to first unit on scene \* = 10 min.  
\*Arrival of first unit on scene to the *time of the 911 call* is within 10 min. or less, 90% of the time.

6. Fire calls per 1,000 population = 87  
(7,962 Fire calls/ population of 91,537 ) x 1,000

### Streets:

7. Average City street pavement condition rating = 78.00 rating on the Pavement Condition Index (PCI)

8. Average hours to complete road system during snow event = 9 hours  
The City snowplows more than than 300 miles of roads.

### Water:

9. Operating cost per 1,000,000 gallons of water pumped/produced  
Actual operating expense for water utility/total gallons pumped/1,000,000:  
\$1,790/1,000,000 gallons

### Sanitary Sewer

10. Number of sewer blockages on City system per 100 connections  
Number of sewer blockages on City system reported by sewer utility/# of connections \* 100:  
0.080/100 connections