

# Behind on Energy Bills

October 2021 Update



## Xcel Energy Data

Bloomington Residential Customers		
Bloomington	Aug. 2019	Aug. 2021
Customers with Arrears	2,923	4,139
Customers with Arrears over \$500	780	1,044

## CenterPoint Energy Data

Bloomington Natural Gas Customers		
Bloomington	June 2019	June 2021
Customers with Delinquent Bills	1,547	2,016
Customers with Delinquent Bills over \$500	112	418

Customers with Delinquent Bills over \$500 by Zip Code	August 2021	
55438	145	14%
55437	161	15%
55431	185	18%
55420	341	33%
55425	212	20%

Customers with Delinquent Bills over \$500 by Zip Code	June 2021	
55438	26	11%
55437	39	17%
55431	60	25%
55420	77	33%
55425	34	14%

## Xcel Energy Affordability Program Participation

	Premise Count	Total	City	Year	Program
2019	333	\$ 140,952.00	Bloomington		2019 Power On
	952	\$ 161,054.50	Bloomington		2019 Senior Discount
	46	\$ 23,479.00	Bloomington		2019 Medical Program
	1,331	\$ 325,485.50			<b>Total</b>

	Premise Count	Total	City	Year	Program
2020	398	\$ 167,660.00	Bloomington		2020 Power On
	919	\$ 154,121.50	Bloomington		2020 Senior Discount
	31	\$ 13,746.00	Bloomington		2020 Medical Program
	1,348	335,528			<b>Total</b>

## CenterPoint Energy Affordability Program Participation

	2019	2020
Gas Affordability Program Participants	300	266
Gas Affordability Program Allocations (\$)	\$ 88,906	\$ 64,123

# Xcel Energy - Additional Affordability Program Participation Detail by Zip code

		Power On		SRDiscount		BLOOMMedi		TOTAL	
Year	Zip Code	Prem Count	Total	Prem Count	Total	Prem Count	Total	Prem Count	Total
2019	55420	147	\$ 61,800.00	340	\$ 56,935.50	19	\$ 8,350.00	506	\$ 127,085.50
	55425	32	\$ 10,867.00	116	\$ 19,323.00	8	\$ 2,124.00	156	\$ 32,314.00
	55431	80	\$ 30,277.00	344	\$ 58,399.50	7	\$ 4,618.00	431	\$ 93,294.50
	55437	48	\$ 23,511.00	102	\$ 17,700.50	6	\$ 2,756.00	156	\$ 43,967.50
	55438	26	\$ 14,497.00	50	\$ 8,696.00	6	\$ 5,631.00	82	\$ 28,824.00
<b>Grand Total</b>		<b>333</b>	<b>\$ 140,952.00</b>	<b>952</b>	<b>\$ 161,054.50</b>	<b>46</b>	<b>\$23,479.00</b>	<b>1331</b>	<b>\$ 325,485.50</b>
		Power On		SRDiscount		BLOOMMedi		TOTAL	
Year	Zip Code	Prem Count	Total	Prem Count	Total	Prem Count	Total	Prem Count	Total
2020	55420	158	\$ 68,792.00	324	\$ 54,108.00	14	\$ 8,635.00	496	\$ 131,535.00
	55425	61	\$ 17,959.00	114	\$ 18,909.50	5	\$ 1,021.00	180	\$ 37,889.50
	55431	95	\$ 36,356.00	338	\$ 56,256.50	4	\$ 1,831.00	437	\$ 94,443.50
	55437	48	\$ 28,496.00	99	\$ 16,930.50	4	\$ 335.00	151	\$ 45,761.50
	55438	36	\$ 16,057.00	44	\$ 7,917.00	4	\$ 1,924.00	84	\$ 25,898.00
<b>Grand Total</b>		<b>398</b>	<b>\$ 167,660.00</b>	<b>919</b>	<b>\$ 154,121.50</b>	<b>31</b>	<b>\$13,746.00</b>	<b>1348</b>	<b>\$ 335,527.50</b>

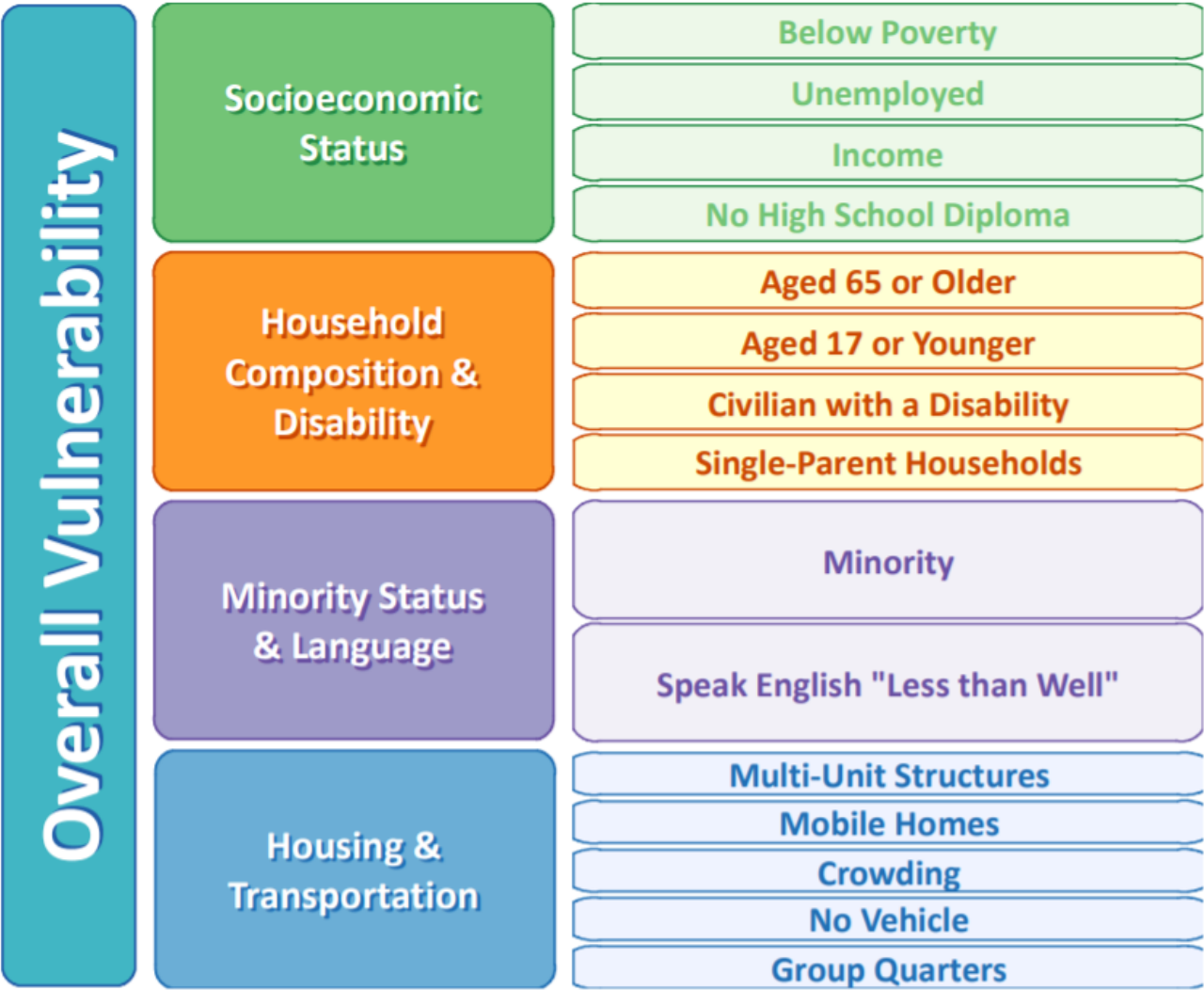
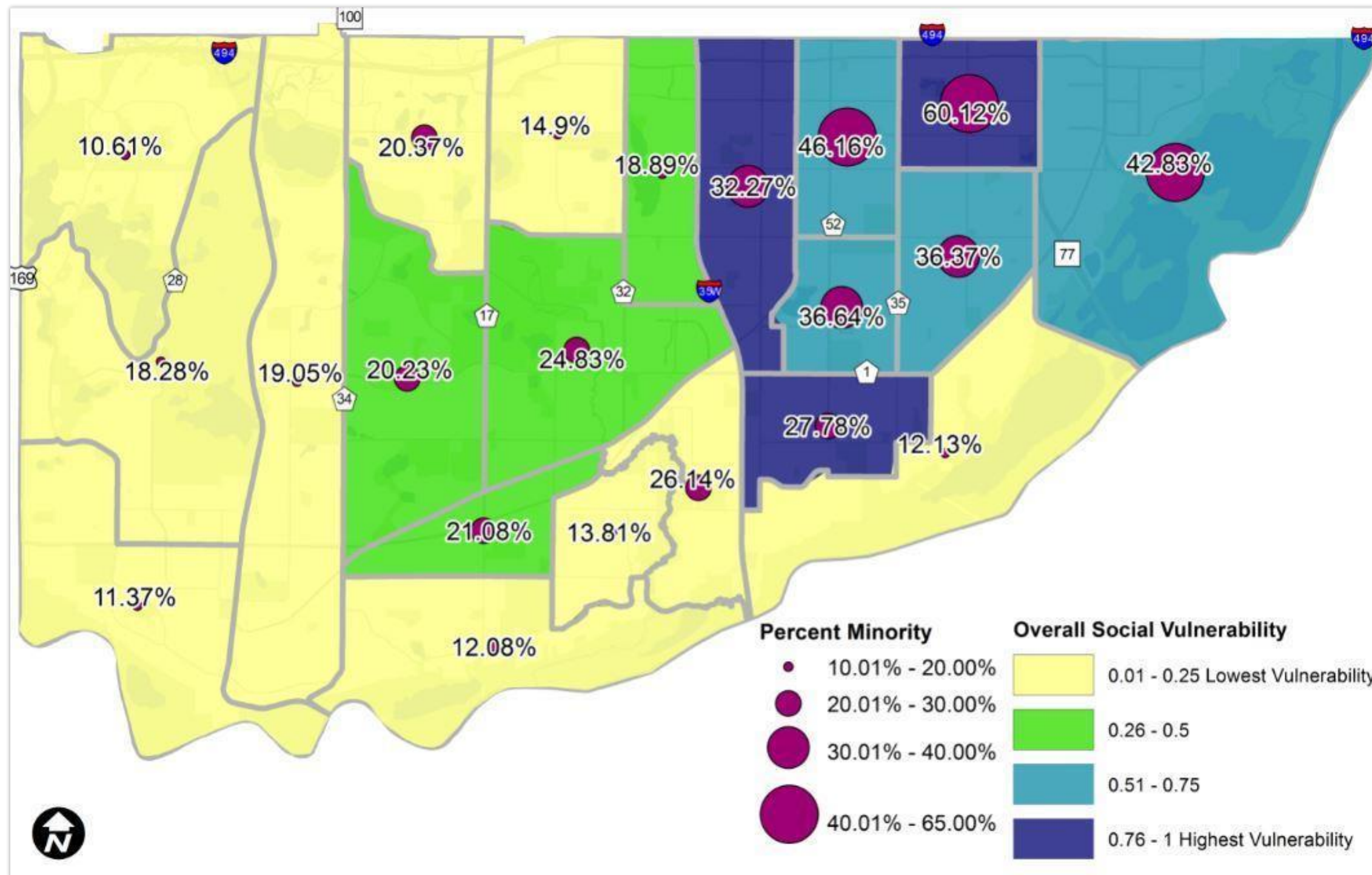


Xcel Energy – Residential customers with arrears of \$1,000 or more and not on any program that would prohibit a disconnection

Cust Type Desc	Recent Prem City	Zip Code	Debtor Count
Res/Mass Market	BLOOMINGTON	55420	98
Res/Mass Market	BLOOMINGTON	55425	45
Res/Mass Market	BLOOMINGTON	55431	45
Res/Mass Market	BLOOMINGTON	55437	28
Res/Mass Market	BLOOMINGTON	55438	43
		Sum:	259

Source: September 2021 Data from Xcel Energy

# What we know

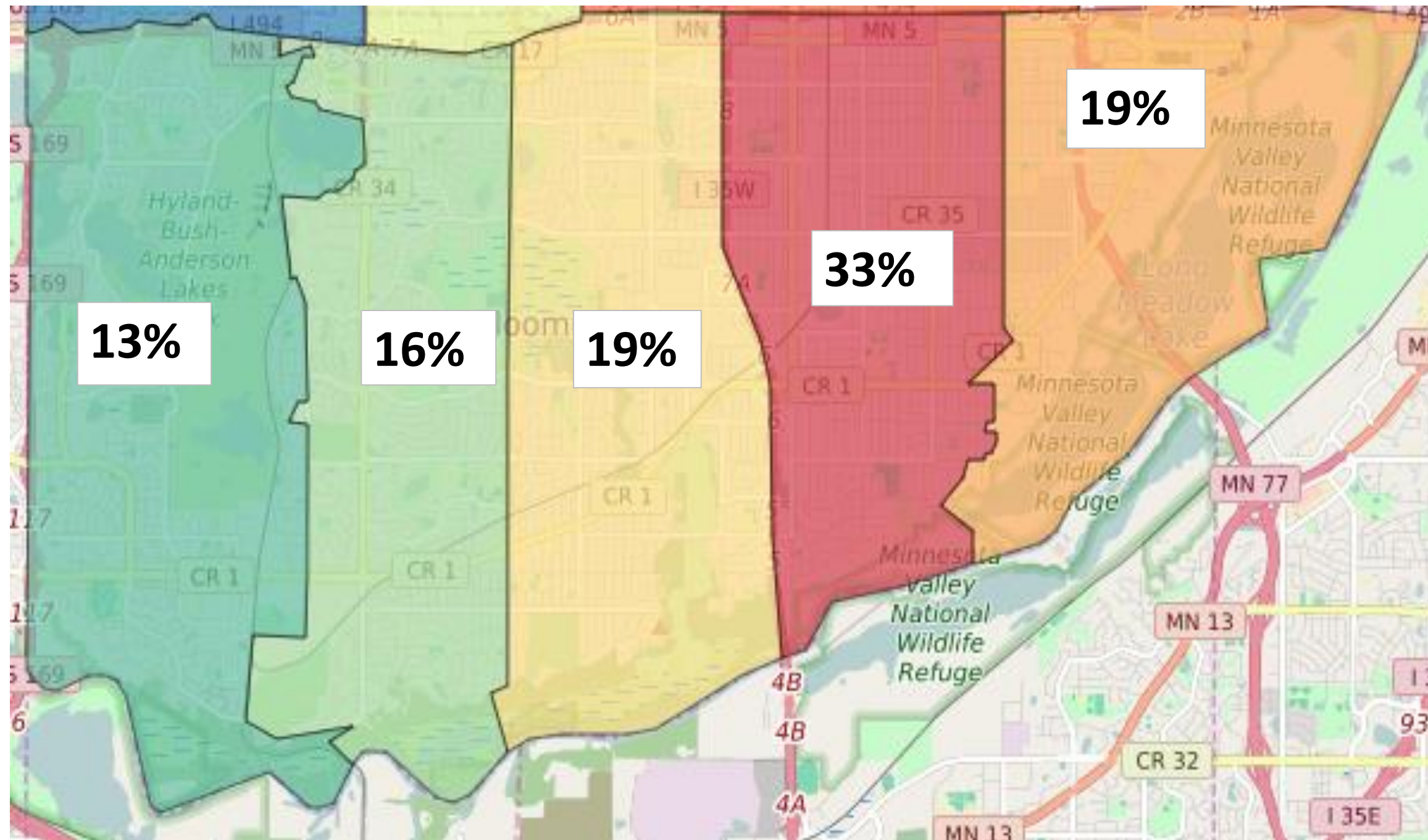


Source: City of Bloomington

Source: American Community Survey

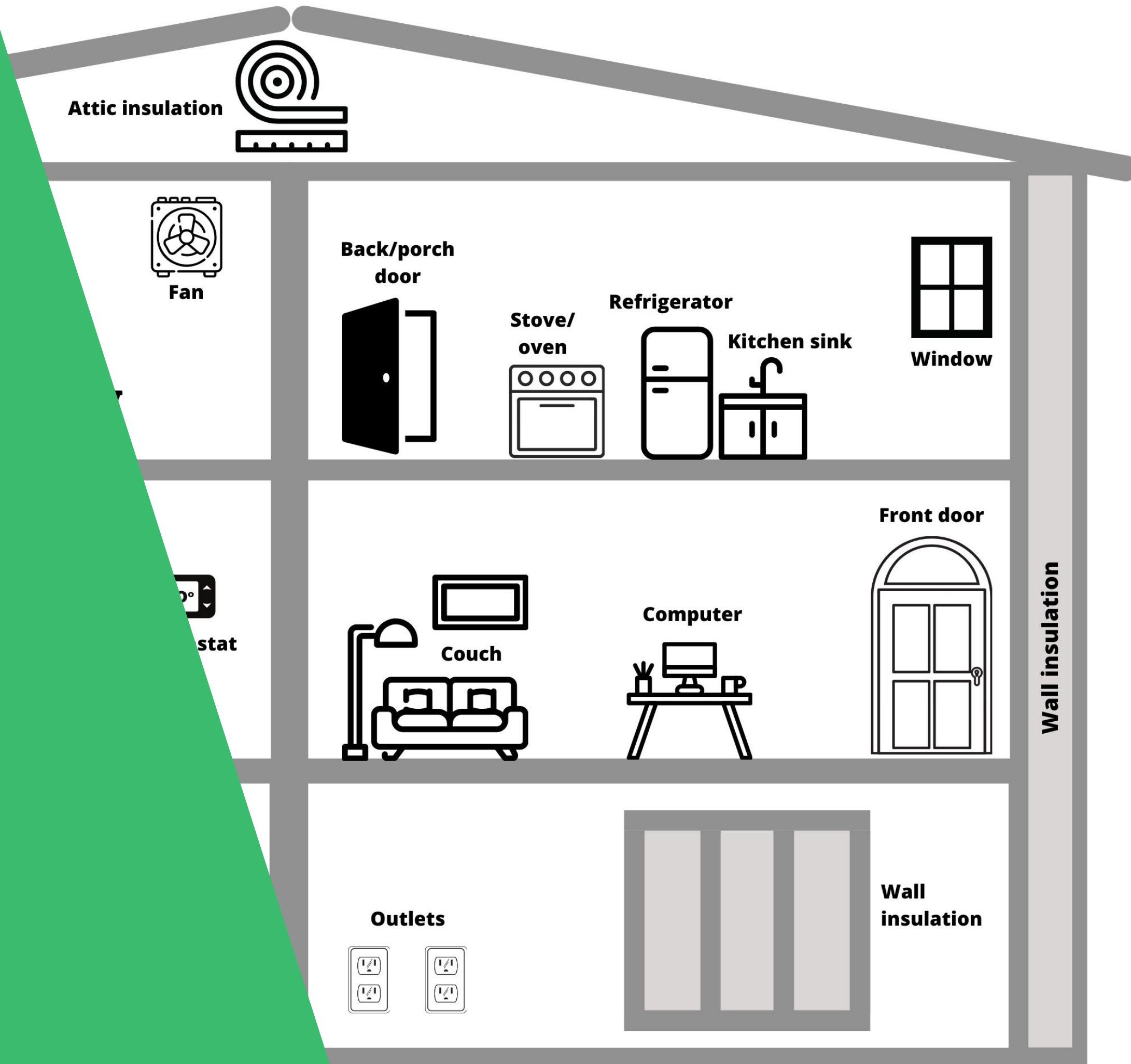


# What we know



Percent of total (1,280) delinquent energy bills >\$500 by zip code

# Why does Residential Energy Matter?

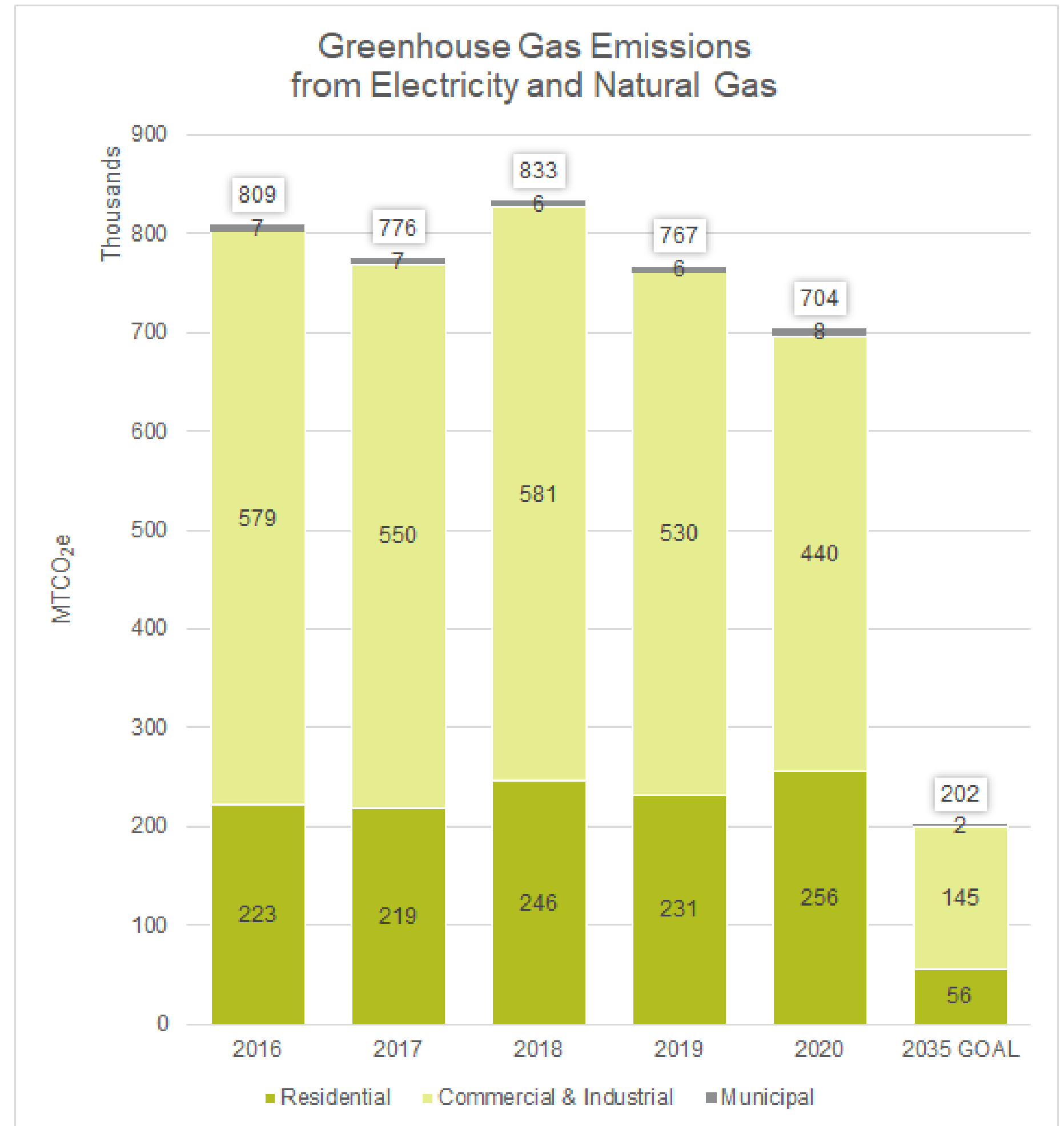




## CLIMATE GOALS

# City-wide Energy Goal

75% reduction in energy-related GHG emissions by 2035 (2016 baseline)



# Largest sources of GHG emissions in Bloomington



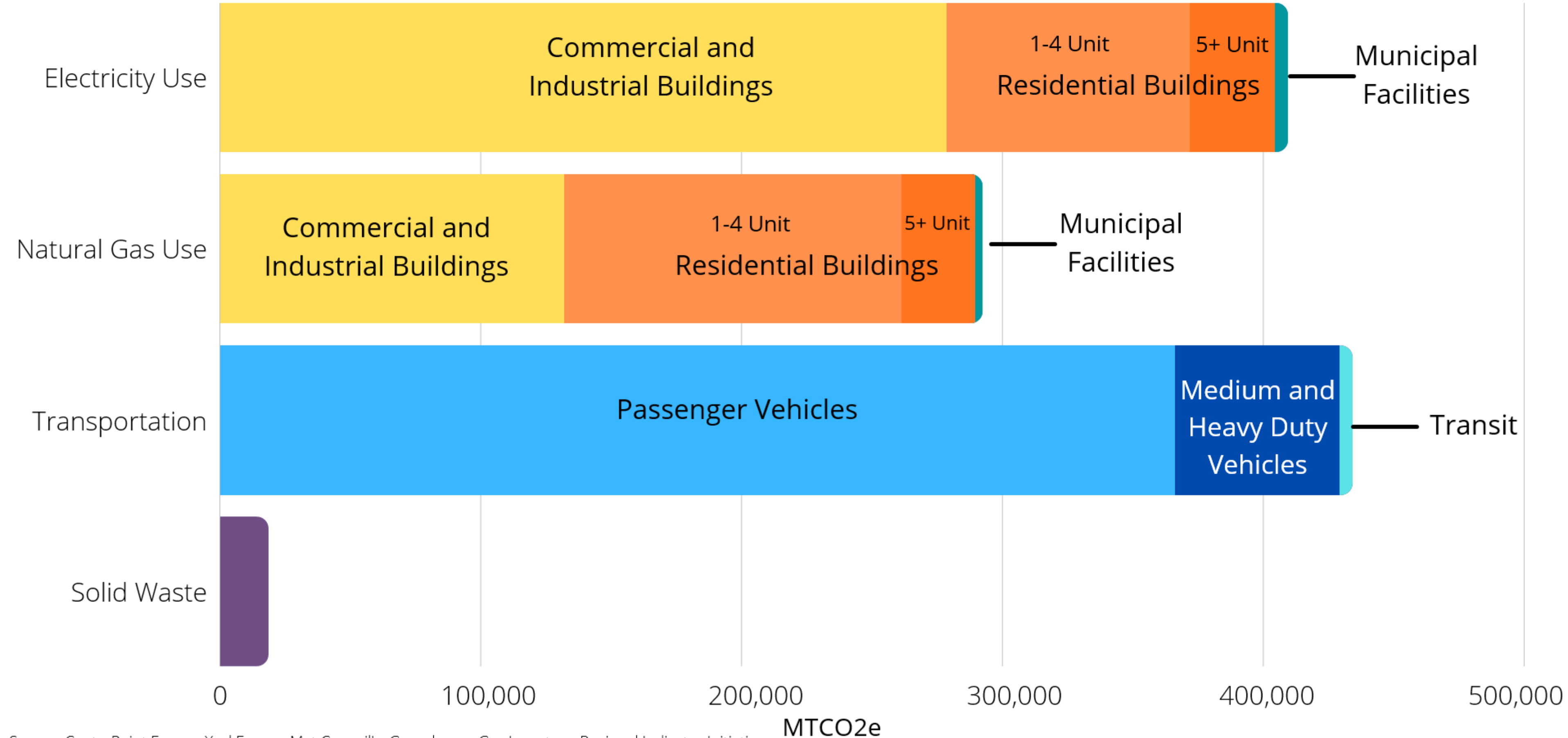
## Energy

Using natural gas and electricity in buildings

## Transportation

Driving passenger, medium, and heavy duty vehicles

# Sources of Bloomington's Greenhouse Gas Emissions



Source: CenterPoint Energy, Xcel Energy, [Met Council's Greenhouse Gas Inventory](#), [Regional Indicator Initiative](#)

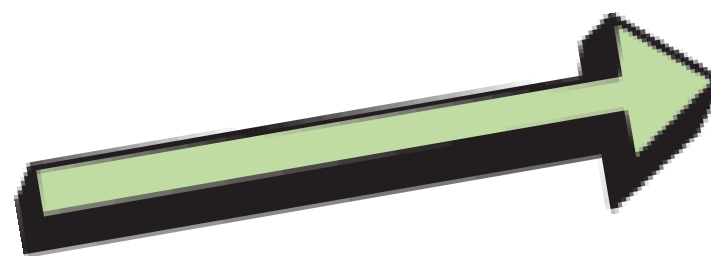
# Health



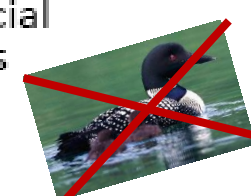
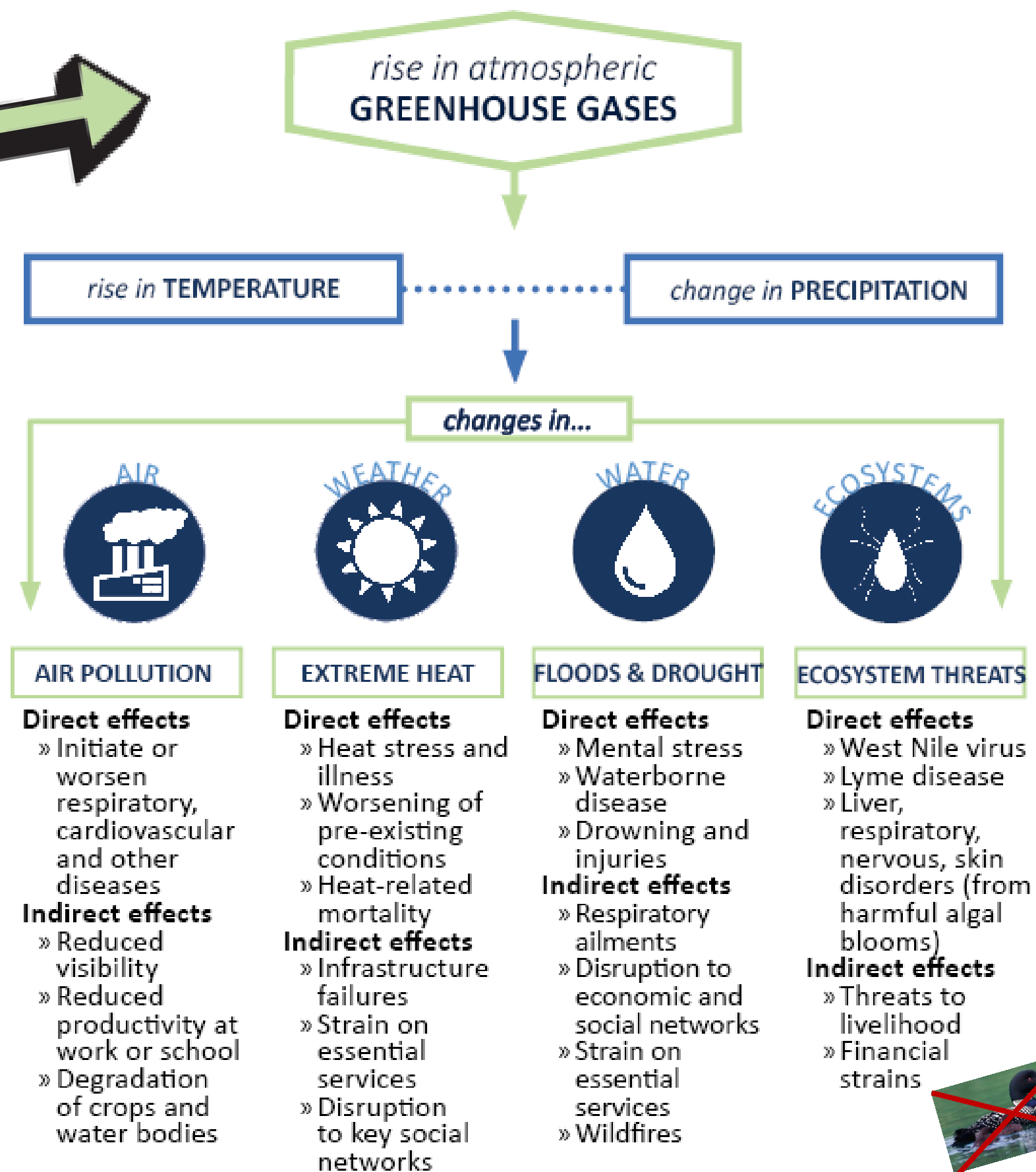
Using Energy



Driving



## CHANGES IN OUR ATMOSPHERE LEAD TO HEALTH EFFECTS



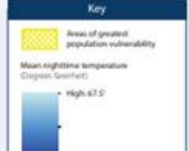


# Equity

## Extreme heat

Increased temperatures combined with increased humidity will disproportionately affect residents with underlying health conditions, especially those with limited means to adapt.

Figure 6: Heat Island – August Nighttime



## Urban heat islands and vulnerable communities

Many urban areas have more concrete and other impermeable surfaces that radiate heat along with less tree canopy and greenspace to mitigate the heat. This creates urban heat islands where the temperature measured can be significantly higher than the official reported temperature. The continued rise of temperatures due to climate change is likely worsening this heat island effect.

Occurrences of daytime extreme heat are projected to increase by 2050. While a couple of degrees may not seem significant, increased temperatures combined with increased humidity will disproportionately affect residents with underlying health conditions, especially those with limited means to adapt.

Areas with those most vulnerable to the effects of extreme temperatures and the urban heat island are shown in the map (Figure 6). The map was developed using average August nighttime mean temperatures from August 2011 to August 2014, which was derived from a study by the University of Minnesota<sup>3</sup>, overlain with the areas of greatest population vulnerability. Nighttime temperatures are an important factor because our bodies are evolved to cool down

## Extreme Heat

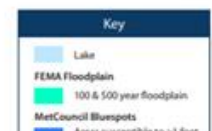
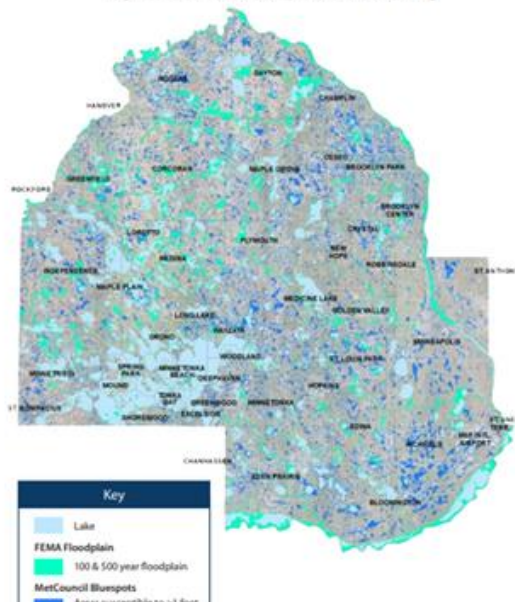
Urban areas with less tree canopy and greenspace and more impervious surfaces that radiate heat create heat islands

## Increased stormwater and localized flooding

Surface water impacts are determined by how much and how quickly precipitation falls and by the ability of soils to infiltrate water or the capability of stormwater conveyance systems to drain it away.

This map (Figure 9) depicts the location of 100-year and 500-year floodplains as mapped by FEMA. A 100-year flood is more accurately defined as a flood that has a 1% probability of occurring in any one year. Due to increasing precipitation, the 500-year floodplain is rapidly becoming the new 100-year floodplain. While many FEMA maps take into account storm sewer capacity and soil types, the mapping doesn't present a full picture because it doesn't consider localized flooding. The Minnesota Department of Natural Resources is working to

Figure 9: Areas susceptible to flooding



## Flooding

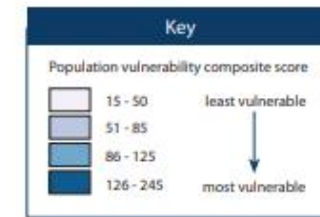
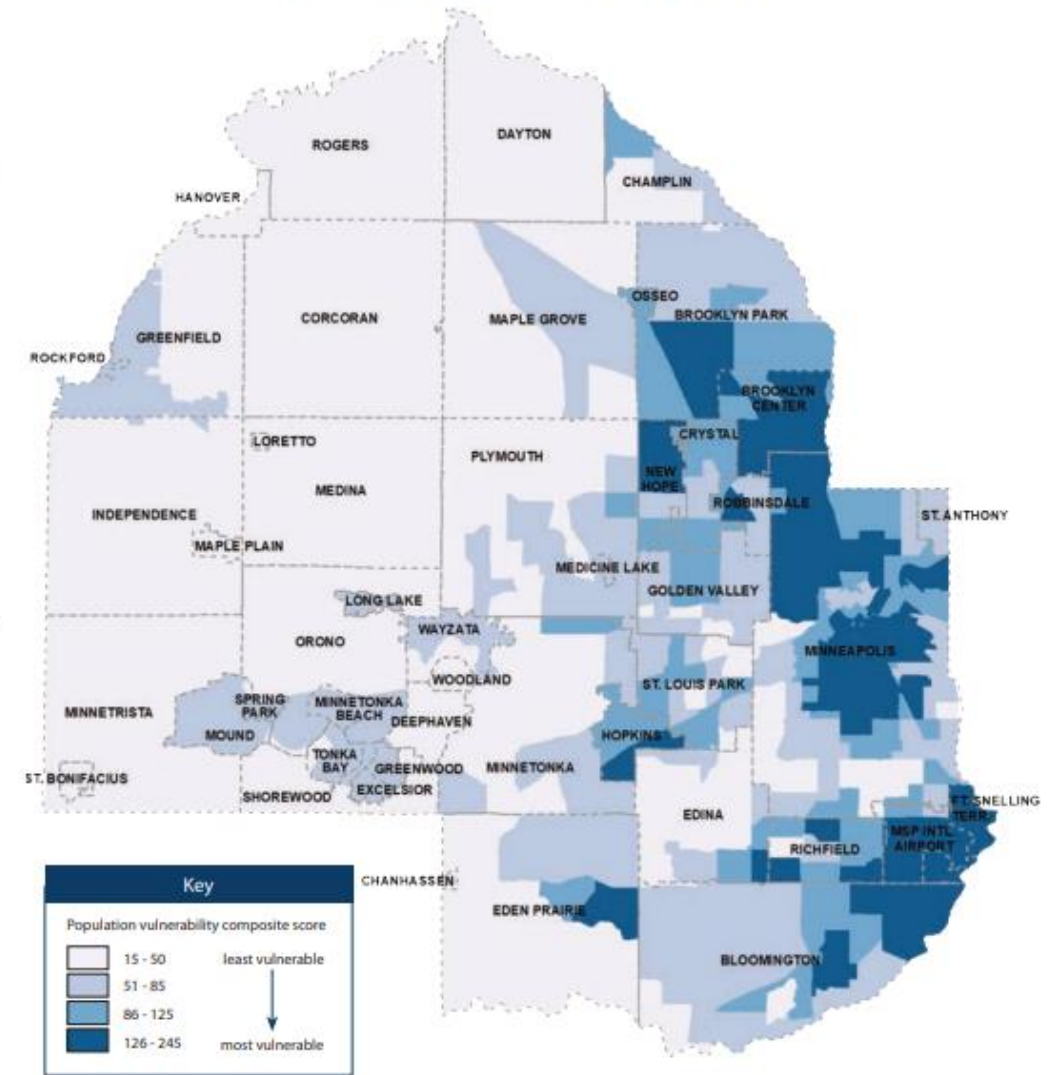
The eastern side of Bloomington has a higher percentage of BIPOC residents and has more areas susceptible to >1 ft of flooding

This map will be used to inform decision-making and help staff determine where to prioritize work to reduce specific vulnerabilities. This dataset can be used as a base layer to which additional program-specific datasets can be overlaid to provide a climate lens on decision-making. This will build on the county's use of a race equity impact tool to create a more robust picture about the impact of a policy, program, or budget decision. Using these tools can help staff and others consider how people of color and other people who are more susceptible to negative climate impacts may benefit or be burdened by those decisions.

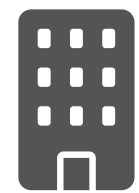
Variables included:

- Asthma hospitalization rates
- COPD hospitalization rates
- Households with no vehicle
- Limited English language proficiency
- Median household income
- No high school degree
- People of color
- Population age 5 and under
- Populations below 185% poverty threshold
- Population density
- Population age 65 and older
- Population with any disability
- Renter housing units
- Unemployment rates

Figure 5: Human vulnerability index



# Sources of Bloomington's Energy Related GHG Emissions



Commercial/  
Industrial



1-4 Unit  
Residential



City  
Facilities

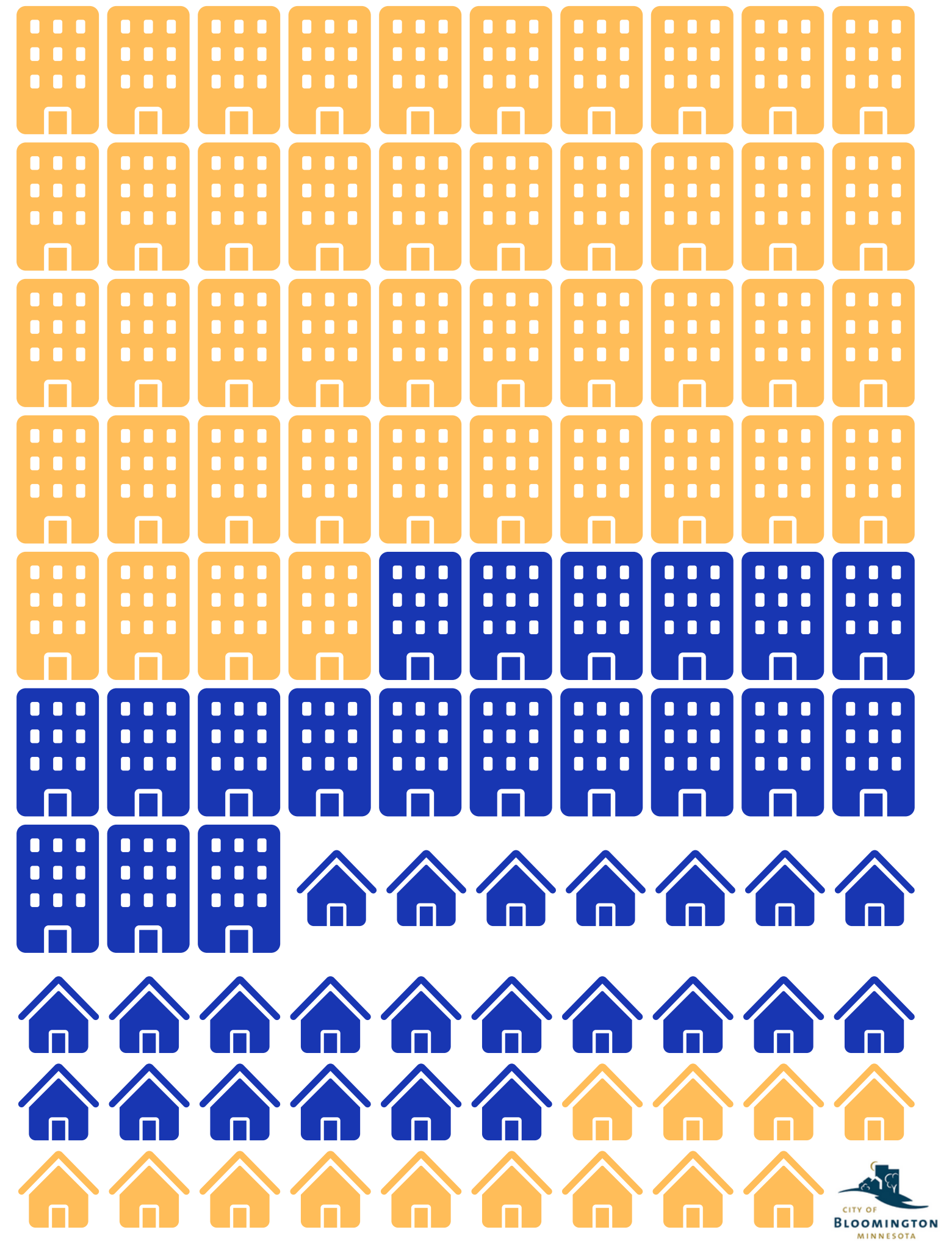


Natural Gas



Electricity

1 Icon = 1% of energy-related GHG  
emissions





# Why do residential energy improvements matter? Cont.

## AFFORDABLE HOUSING

- **89% of Bloomington's single-family homes were built before there was an energy code requiring insulation in homes (among other requirements).<sup>3</sup> As a result, approximately one in five households living in owner-occupied single-family homes experience a high-energy burden.<sup>45</sup>**
- Both of Bloomington's energy utilities have filed for rate increases with the Public Utilities Commission, and if approved, energy burden is expected to increase.<sup>6</sup>
- Energy audit data from Bloomington shows that over half of Bloomington's housing stock is lacking either attic or wall insulation. This offers a significant opportunity for increasing energy efficiency, reducing energy use, and lowering energy bills. Improving attic and wall insulation in these homes could save Bloomington homeowners a combined 1.8 million dollars a year.

## RACIAL EQUITY

Climate change disproportionately harms BIPOC (Black, Indigenous, and People of Color) communities.<sup>7</sup> Residential energy efficiency is an important climate change mitigation strategy given that **residential units account for 30% of the city's greenhouse gas emissions and 44% of community-wide natural gas use.**

The median energy burden for Black households in the United States is 43% higher than for non-Hispanic white households (4.2% versus 2.9%), and the median energy burden for Hispanic households is 20% higher than that for non-Hispanic white households (3.5% versus 2.9%).<sup>8</sup>

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<sup>1</sup>"DIVISION C: TIME-OF-SALE HOUSING EVALUATIONS," Bloomington City Code, accessed January 5, 2021, [https://codelibrary.amlegal.com/codes/bloomington/latest/bloomington\\_mn/0-0-0-100750](https://codelibrary.amlegal.com/codes/bloomington/latest/bloomington_mn/0-0-0-100750).

<sup>2</sup>"Greenhouse Gas Equivalencies Calculator." Energy and Environment. United States Environmental Protection Agency, <https://www.epa.gov/energy/greenhouse-gas-equivalencies-calculator>.

<sup>3</sup>Maxfield Research and Consulting, "Comprehensive Housing Needs Analysis For The City of Bloomington, Minnesota." May 2018.

<sup>4</sup>American Council for an Energy-Efficient Economy, "Understanding Energy Affordability."

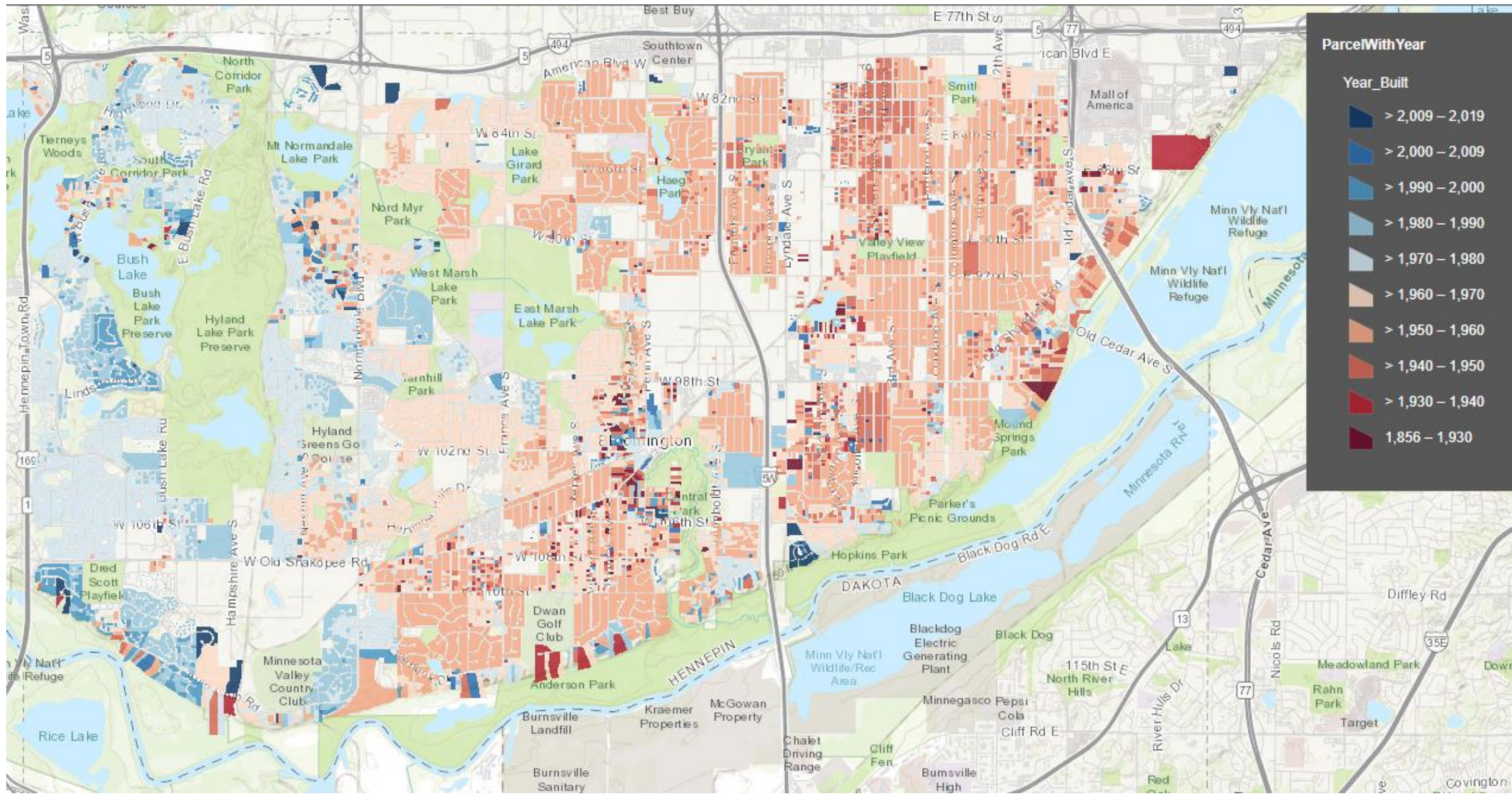
<sup>5</sup>Ma, Ookie, Krystal Laymon, Megan Day, Ricardo Oliveira, Jon Weers, and Aaron Vimont. 2019. Low-Income Energy Affordability Data (LEAD) Tool Methodology. Golden, CO: National Renewable Energy Laboratory. NREL/TP-6A20-74249. <https://www.energy.gov/eere/slsc/maps/lead-tool?mapSearchInput=Bloomington>

<sup>6</sup>Hughlett, Mike. "Xcel's Minnesota Customers Will Pay More next Year — the Question Is How Much." Star Tribune. November 2, 2020.

<sup>7</sup>Kaplan, Sarah. "Climate Change Is Also a Racial Justice Problem." The Washington Post. June 29, 2020.

<sup>8</sup>Drehobl, Ariel, Lauren Ross, and Roxana Ayala. "How High Are Household Energy Burdens? An Assessment of National and Metropolitan Energy Burden across the United States." American Council for an Energy-Efficient Economy, September 2020.





# Age of Bloomington Housing Stock

Source: City of Bloomington



## POTENTIAL IMPACT OF INSULATION UPGRADES TO BLOOMINGTON SINGLE FAMILY HOMES

YEAR BUILT	HOME COUNT	ENERGY SAVINGS (THERMS)	UTILITY BILL SAVINGS	CO2E REDUCTION (TONS)	EQUIVALENT REDUCTION IN PASSENGER VEHICLES
◀1950	1,274	156,112	\$124,890	827	179
1950-1959	9,343	1,144,861	\$915,889	6,068	1,311
1960-1979	8,281	903,366	\$722,693	4,788	1034
▶1980	2,336	106,017	\$84,814	562	121
TOTAL	21,234	2,310,356	\$1,848,285	12,245	2,645

This table outlines the opportunity for energy, cost, and CO<sub>2</sub> emissions reductions from completing insulation upgrades in the Bloomington homes that need this improvement.<sup>2</sup>

<sup>2</sup>"Greenhouse Gas Equivalencies Calculator." Energy and Environment. United States Environmental Protection Agency, <https://www.epa.gov/energy/greenhouse-gas-equivalencies-calculator>.

# Why do residential energy improvements matter? Cont.

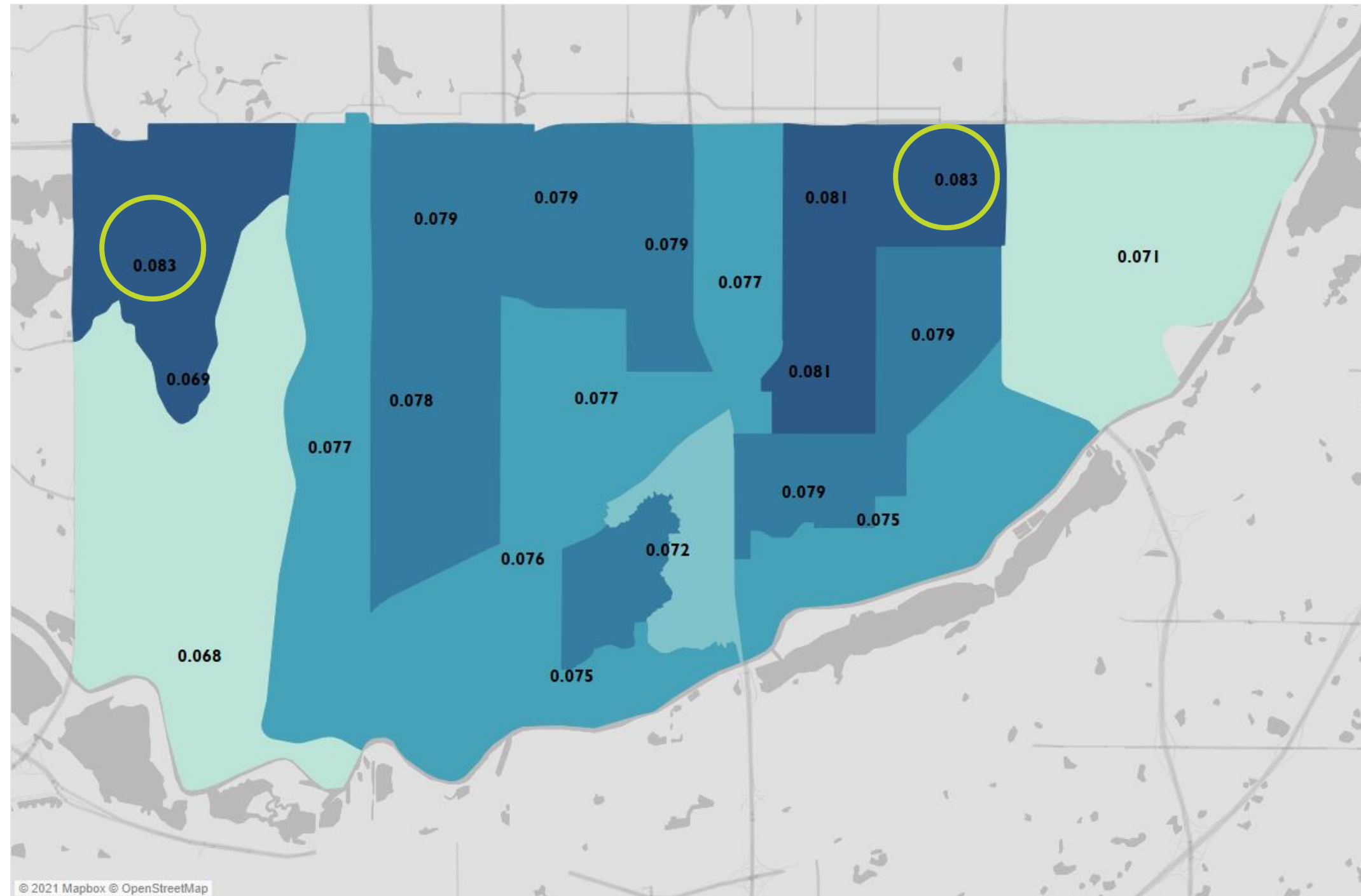
## HEALTH

- Weatherization can provide health benefits by modifying the indoor environmental conditions of a home.
  - **Temperature** — Uncomfortable indoor temperatures, whether excessively hot or cold, have been associated with poor general health, respiratory illness, cardiovascular disease, and poor mental and social health
  - **Humidity/Mold** — Lowering humidity and moisture levels can reduce mold. The presence of mold is associated with overall poor health, including respiratory symptoms, neurological symptoms such as headaches, gastrointestinal symptoms such as nausea and vomiting, and other symptoms including fever and sore throat.
  - **Air Quality** — Studies have found significant reductions in airborne pollutants and subsequent improvement in air quality following weatherization.
  - **Pests** — Weatherization strategies such as air sealing can reduce pests such as rodents, cockroaches, and dust mites that are allergen and asthma triggers.<sup>9</sup>

<sup>9</sup> "Weatherization + Health, Health and Climate Change Co-Benefits of Home Weatherization in Vermont." Vermont Department of Health, December 2018.

<sup>10</sup> This is the same Energy Advisor Service that residents use through the Home Energy Squad<sup>®</sup> program.

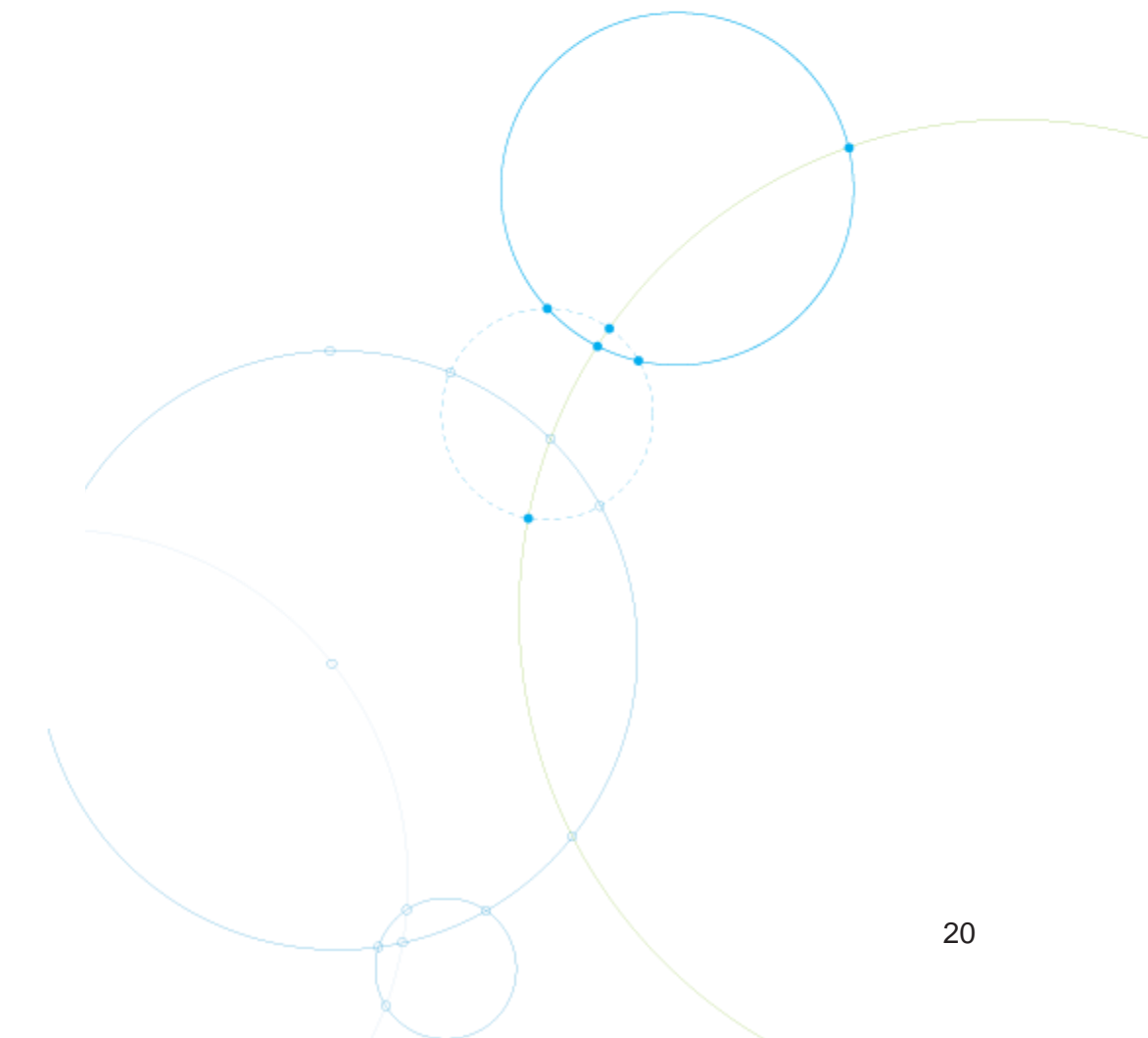
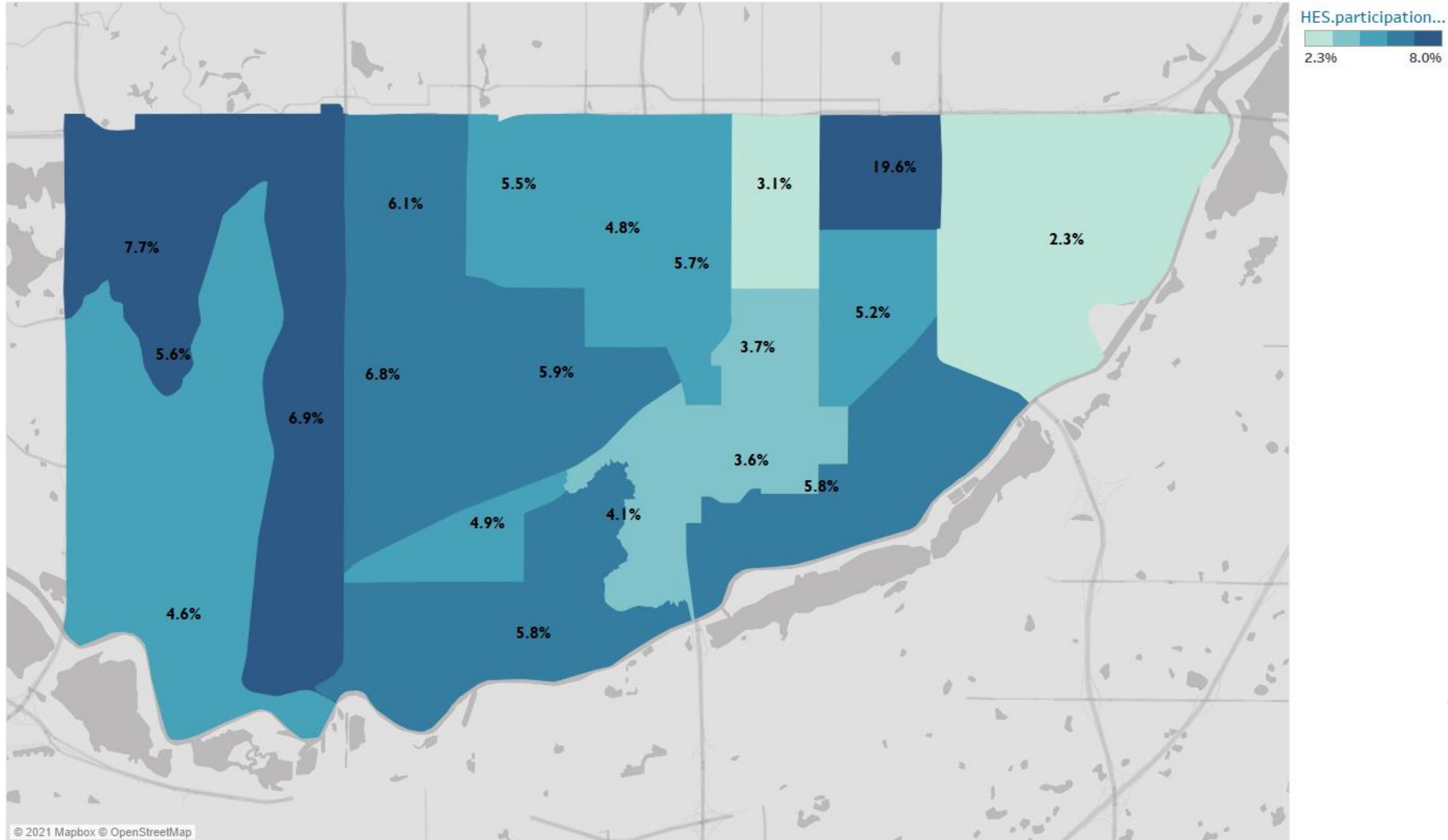
# MAP - BLOOMINGTON (2015-2020) – ~ ANNUAL DTH/SQ FT.



BLOOMINGTON (2015-2020)	Census Tract 252.01	Census Tract 259.05
<b>Demographic Data</b>		
Median Income	\$52,372	\$103,947
Non-English As Primary Language	41%	7%
BIPOC Residents	49%	10%
Renter Occupancy (includes 5+ unit buildings)	47%	19%
<b>Actions to Improve Energy Efficiency/Lower Bills</b>		
Water Heater Rebates	2.9%	6.4%
Furnace Rebates	8.4%	19.2%
Insulation Projects (Market Rate)	1.4%	3.6%
Insulation Projects (Income Qualified)	.8%	0%
Insulation Projects (Total)	2.2%	3.6%

© 2021 Mapbox © OpenStreetMap

# BLOOMINGTON (2015-2020) – HOME ENERGY SQUAD PARTICIPATION (% OF TOTAL PREMISES IN A TRACT)

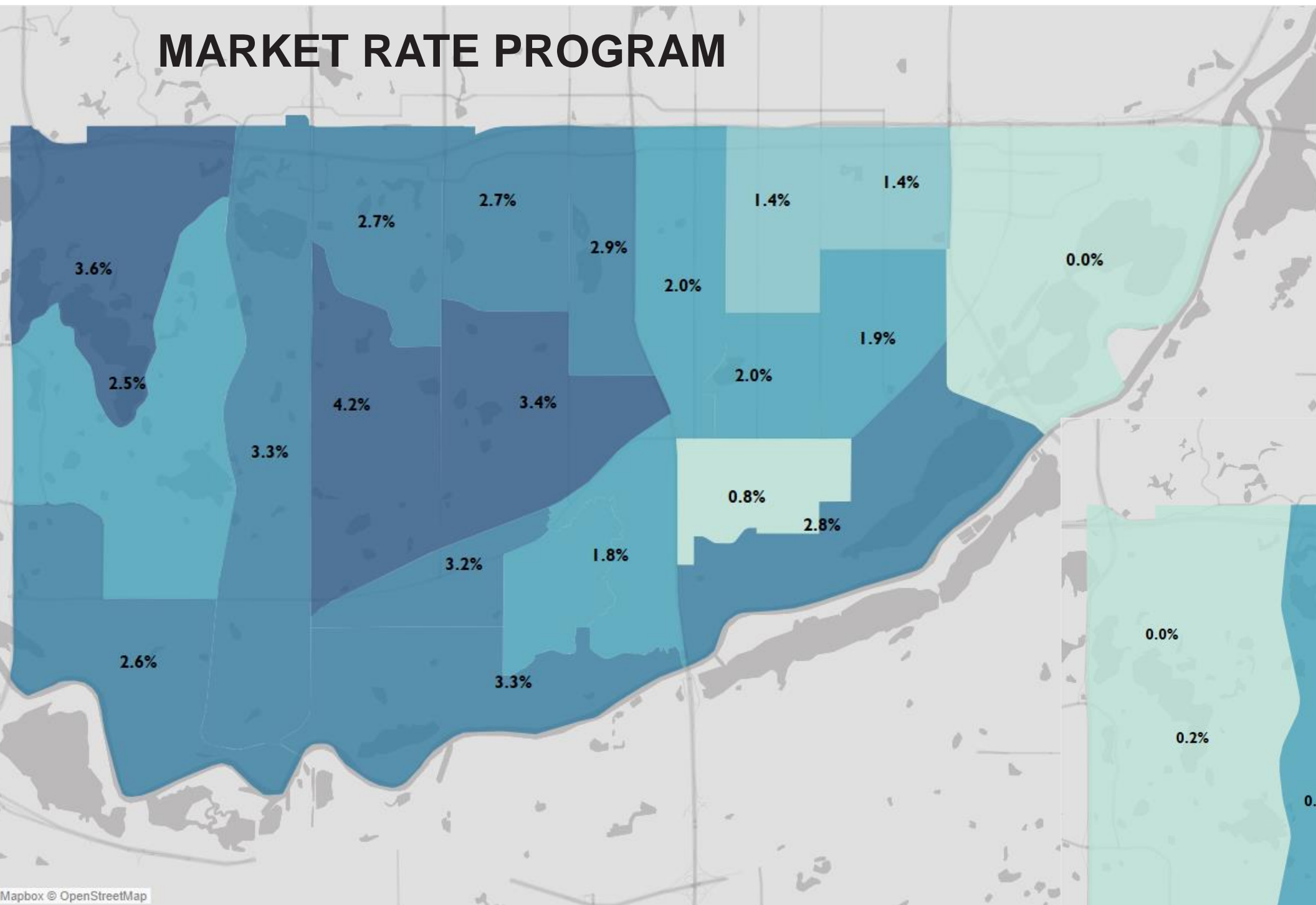




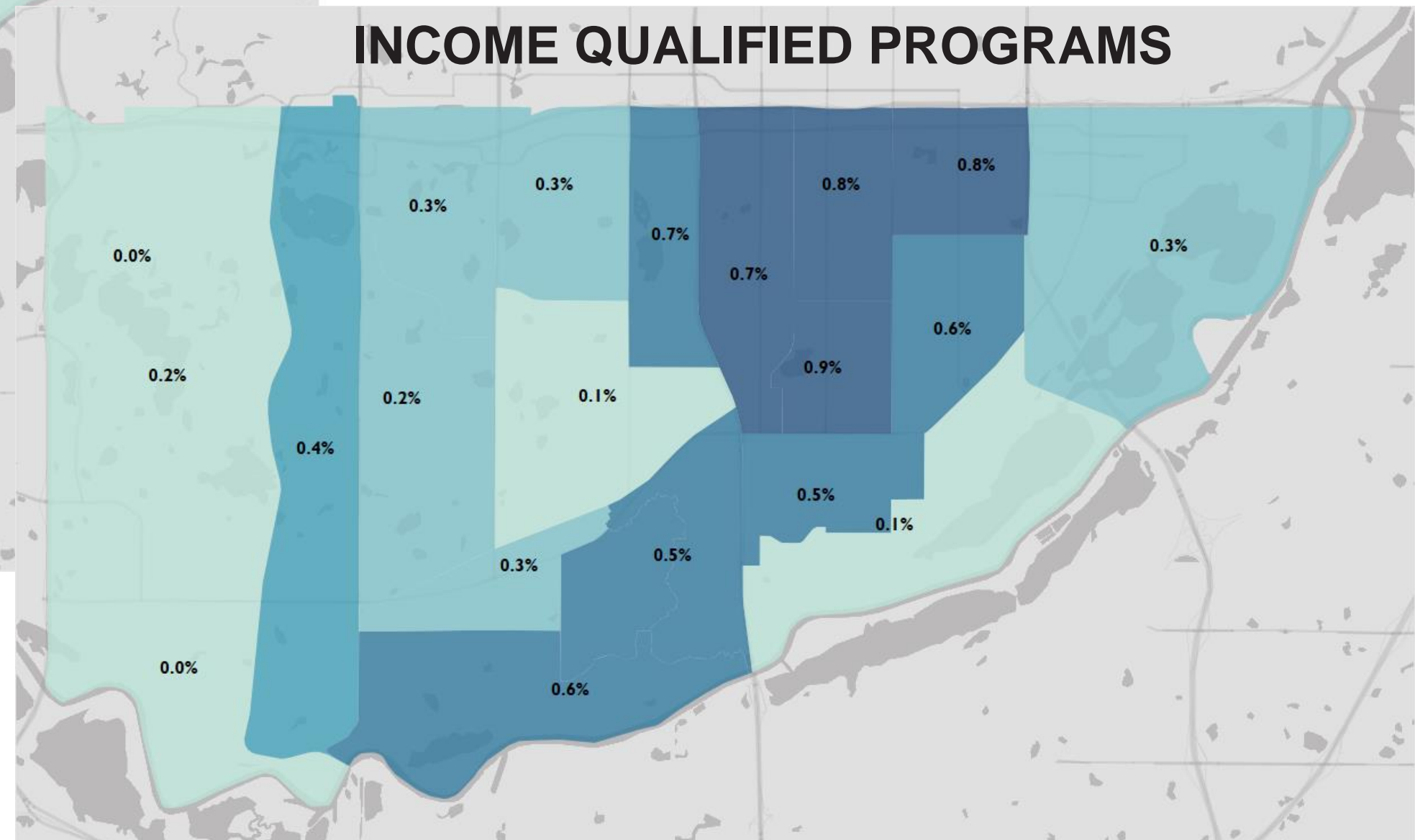
# BLOOMINGTON (2015-2020) – INSULATION PROJECTS (% OF TOTAL PREMISES IN A TRACT)



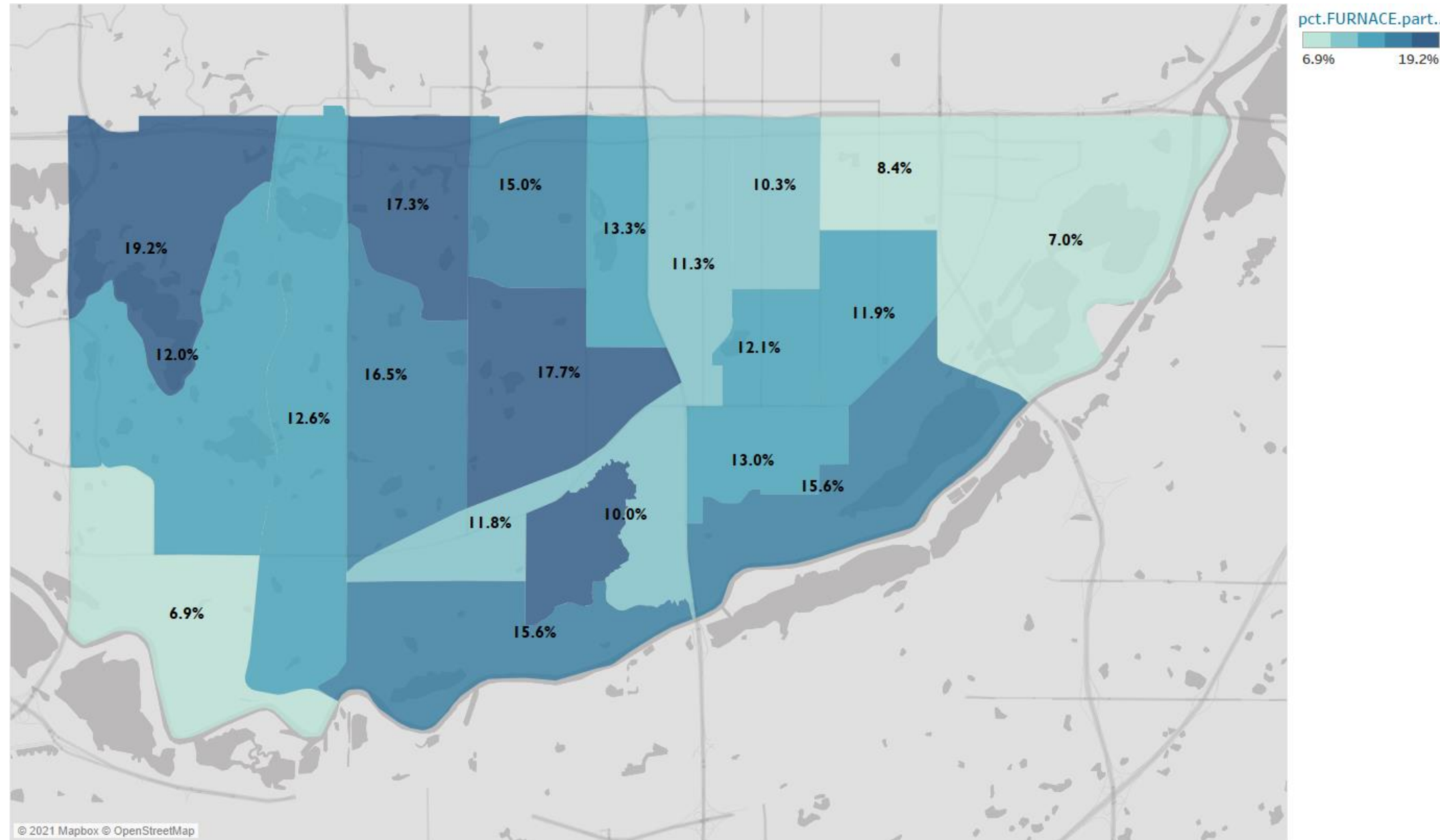
## MARKET RATE PROGRAM



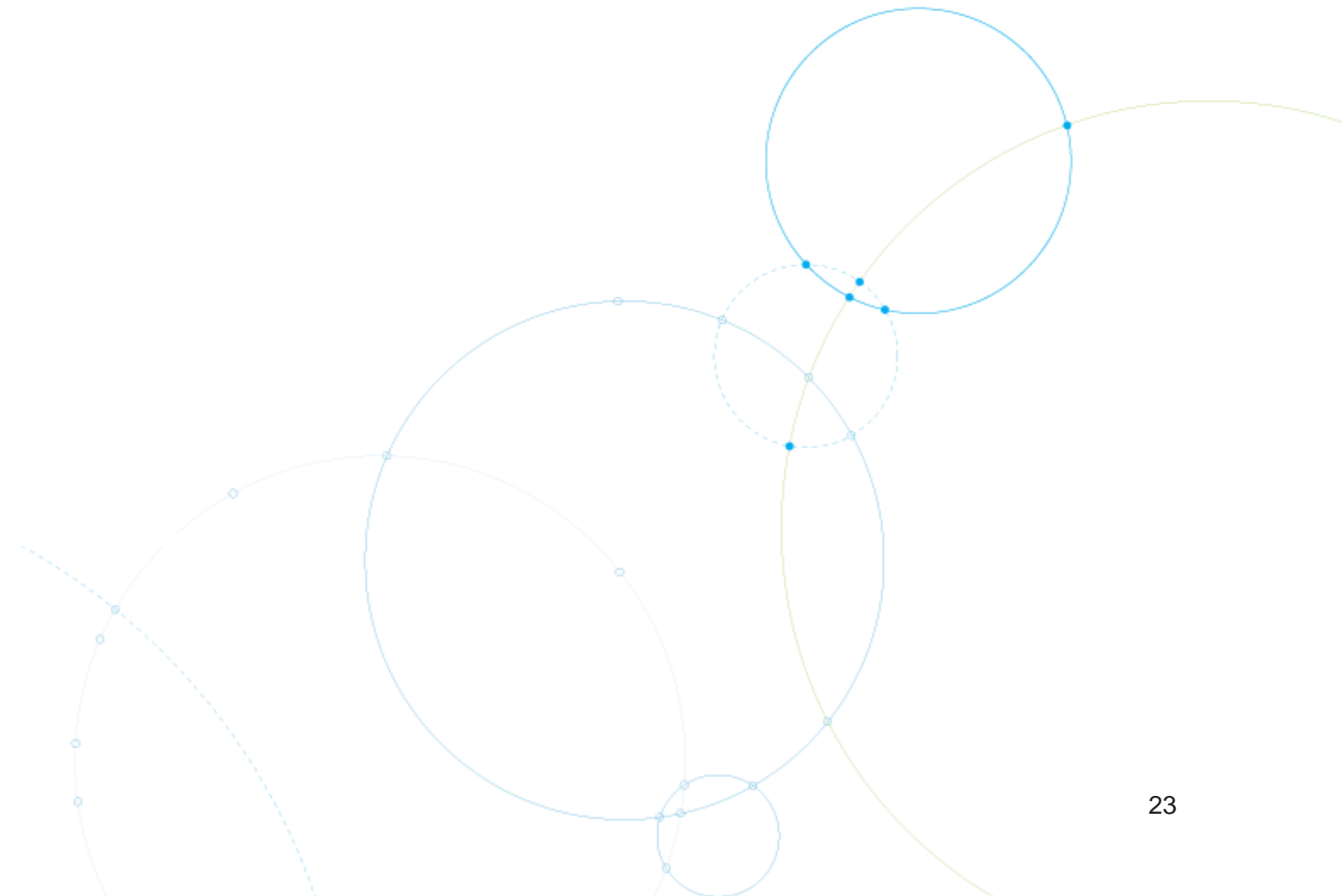
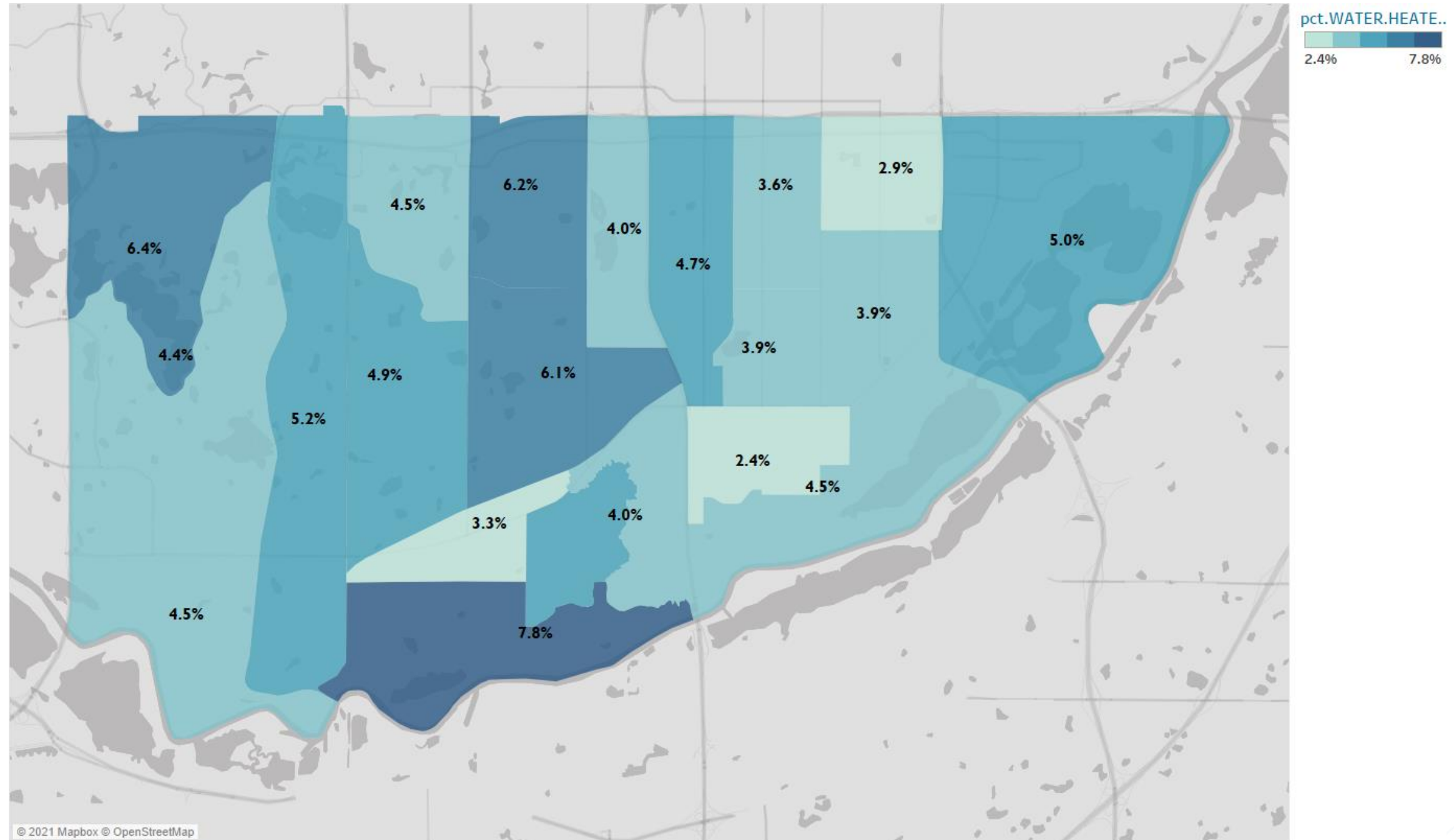
## INCOME QUALIFIED PROGRAMS



# BLOOMINGTON (2015-2020) – FURNACES (% OF TOTAL PREMISES IN A TRACT)

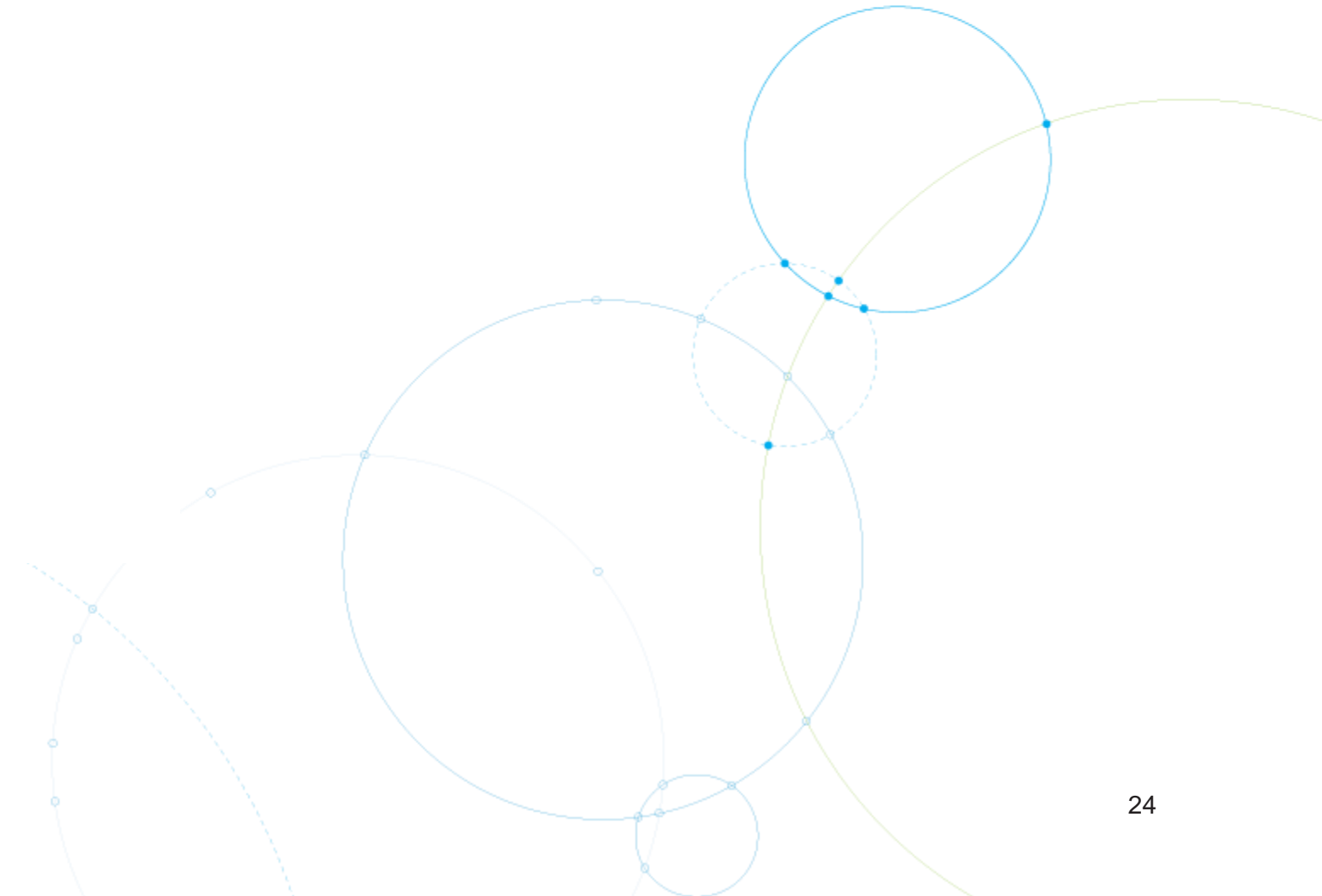
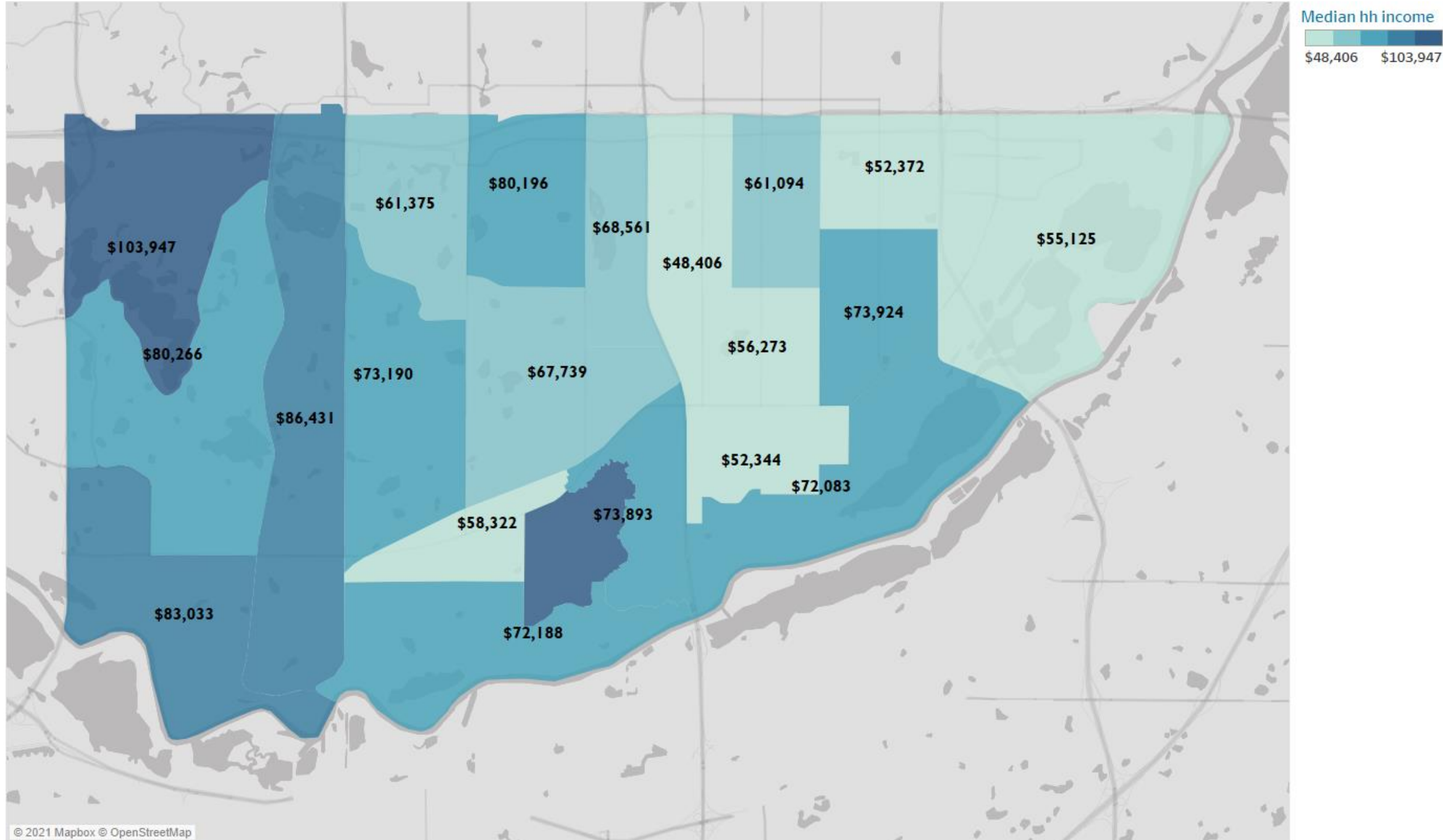


# BLOOMINGTON (2015-2020) – WATER HEATERS (% OF TOTAL PREMISES IN A TRACT)

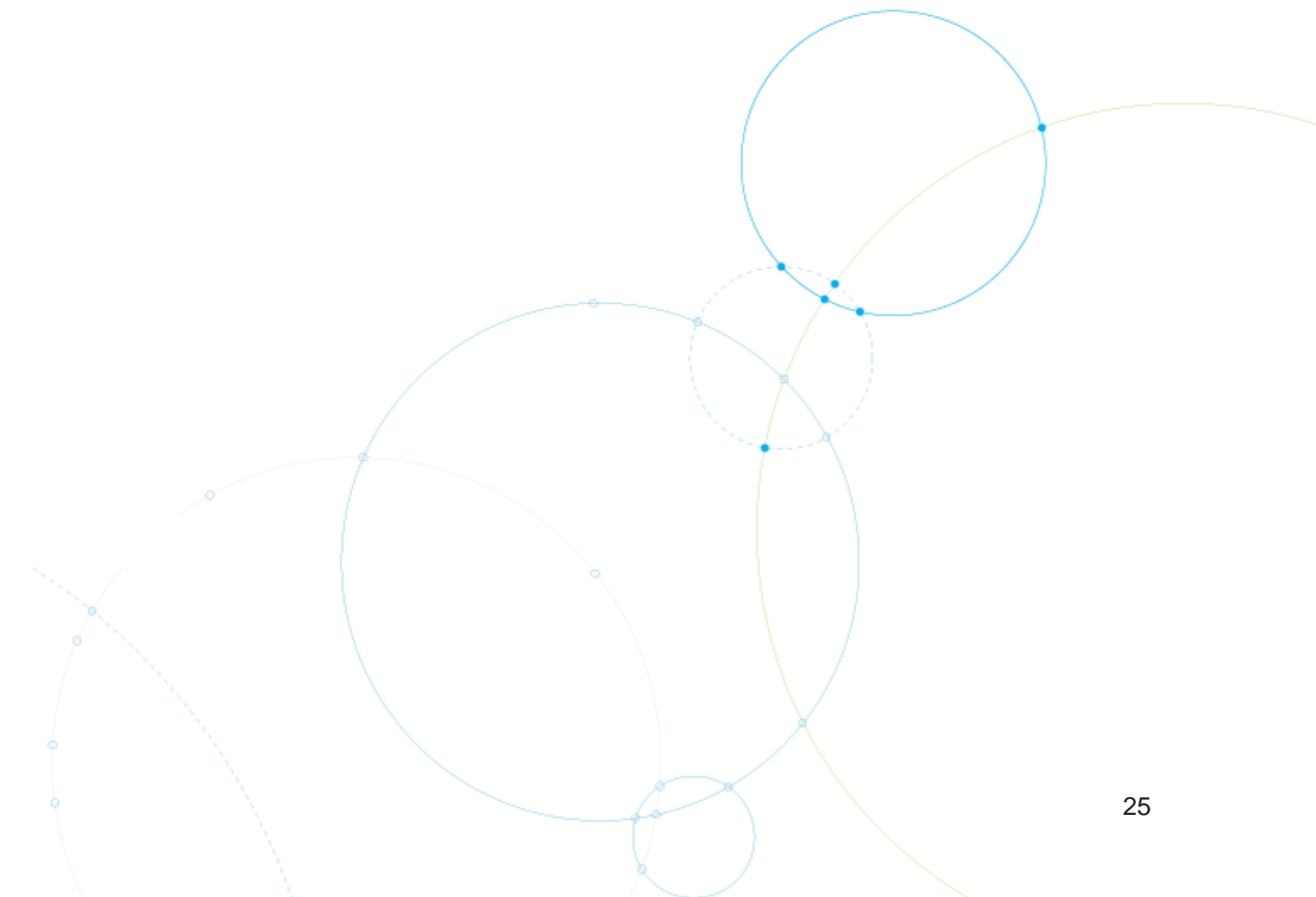
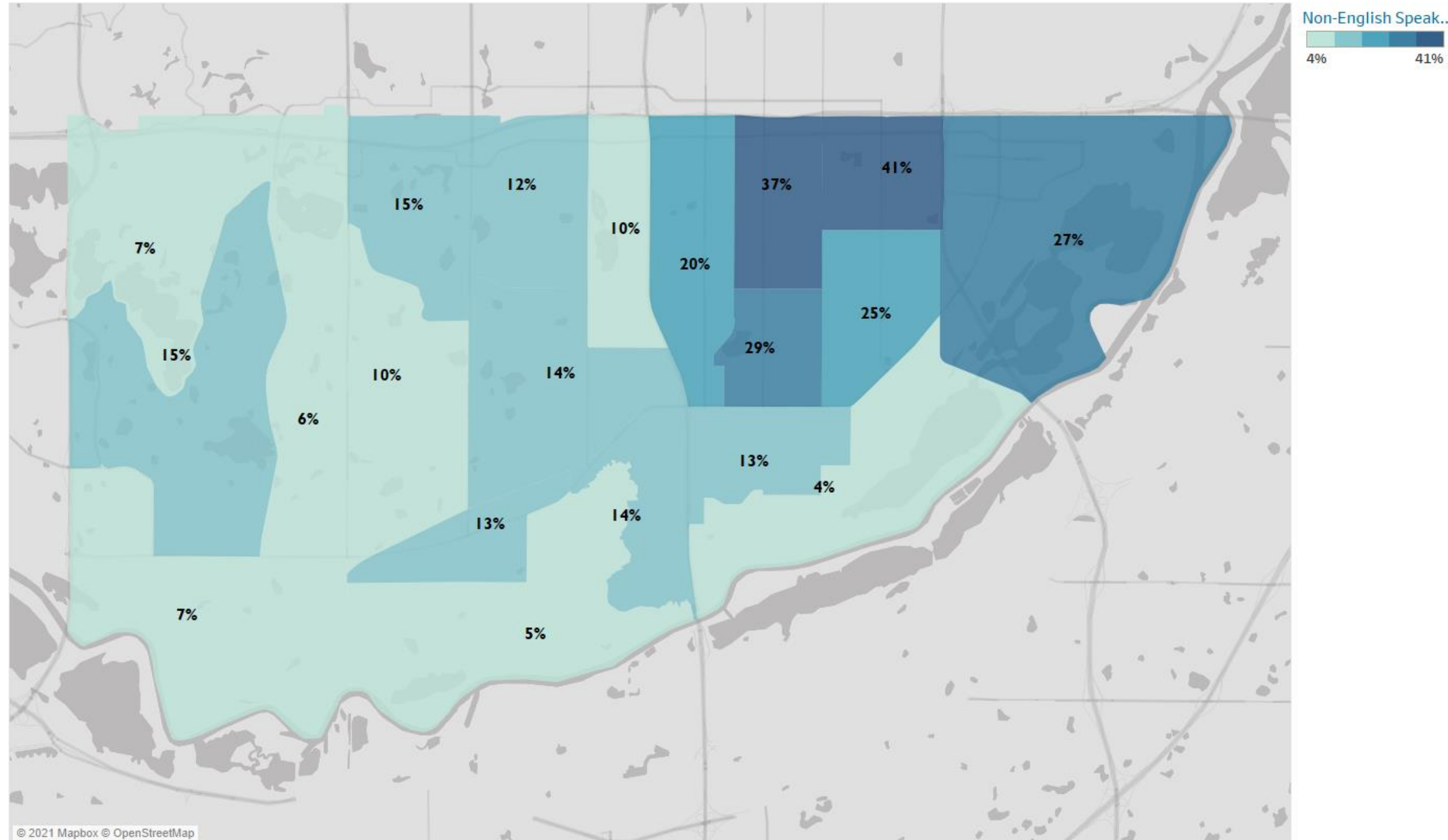




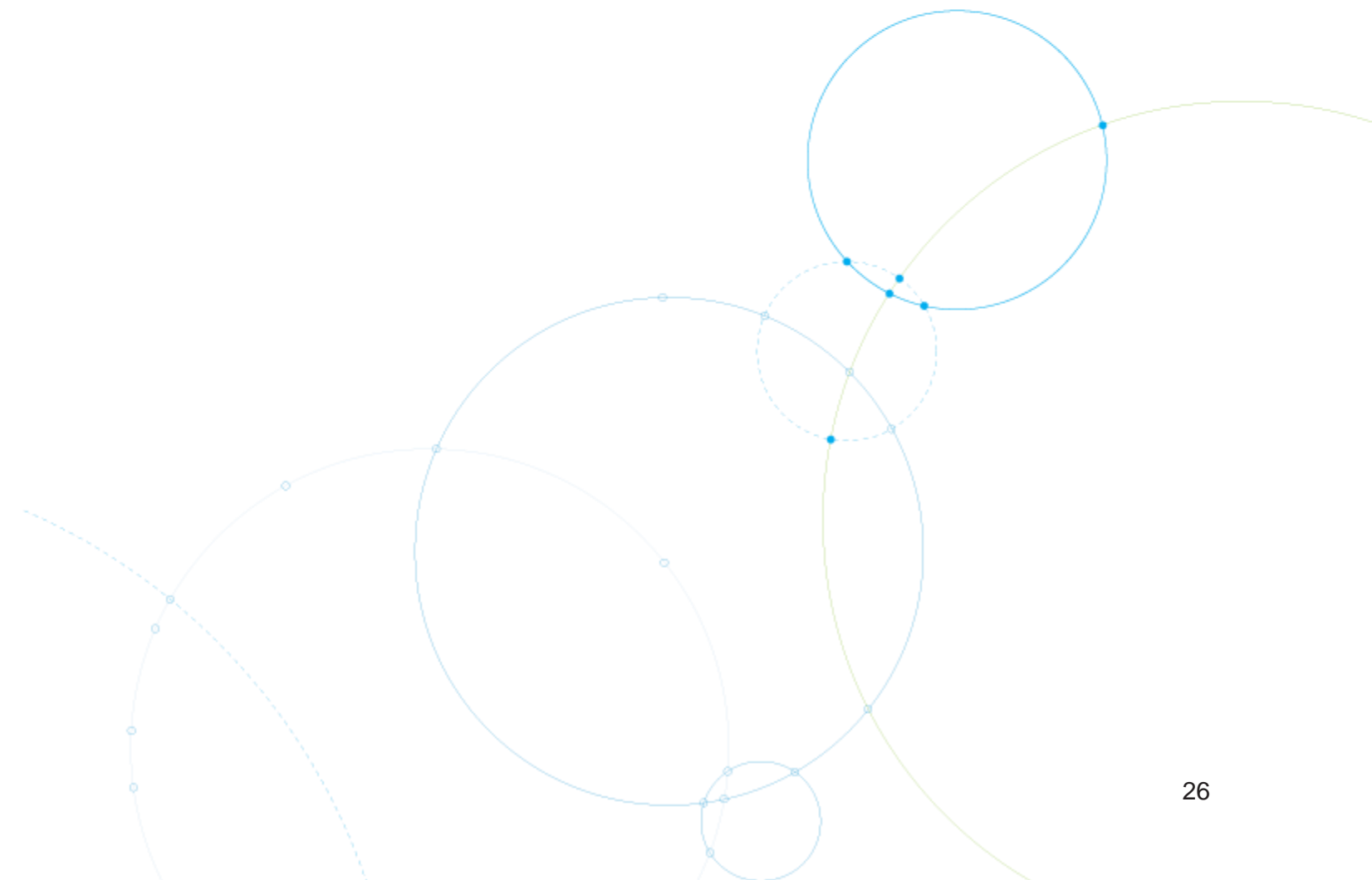
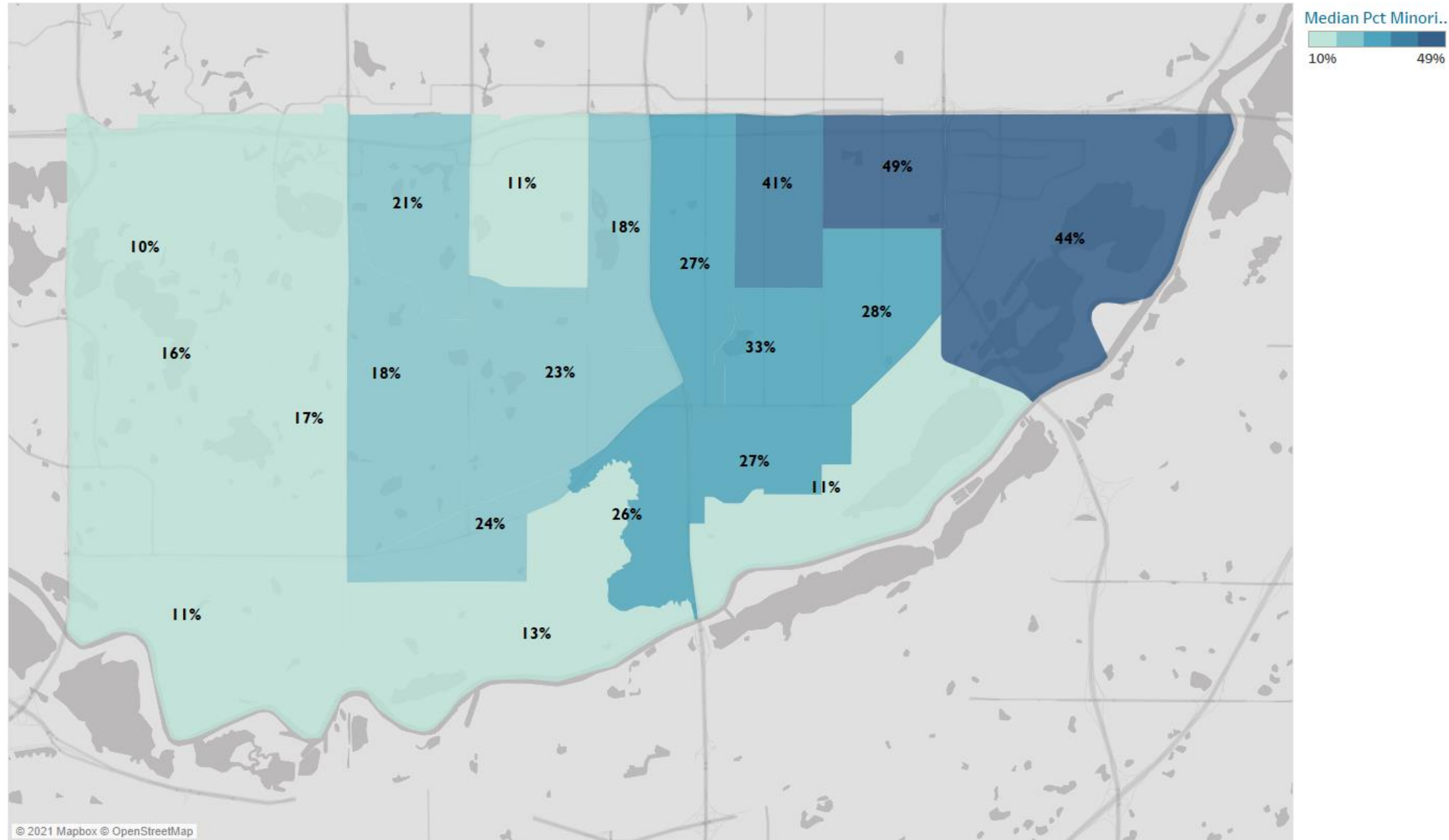
# MAP - BLOOMINGTON (2015-2020) – MEDIAN INCOME



# MAP - BLOOMINGTON (2015-2020) – NON-ENGLISH AS PRIMARY LANGUAGE

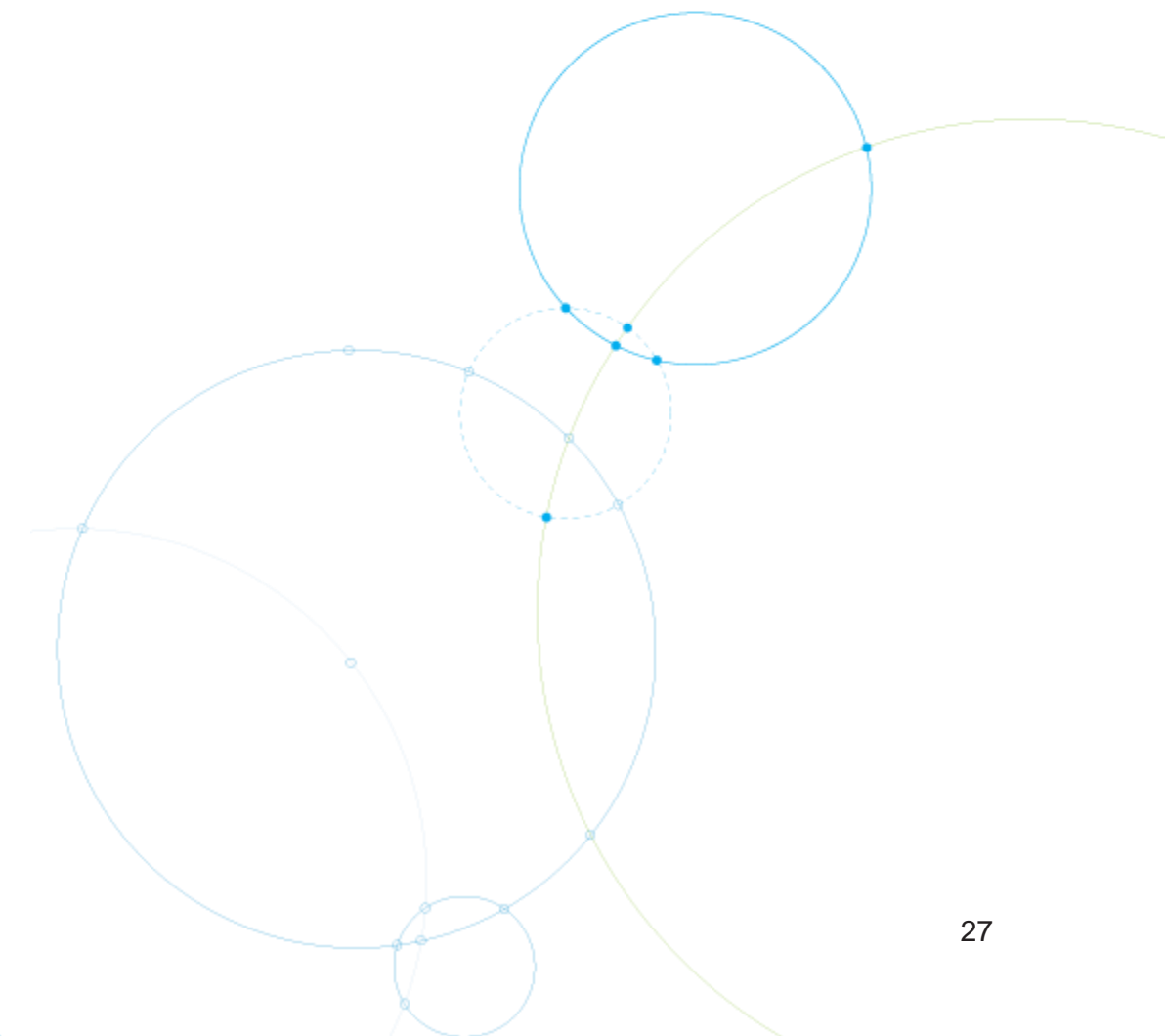
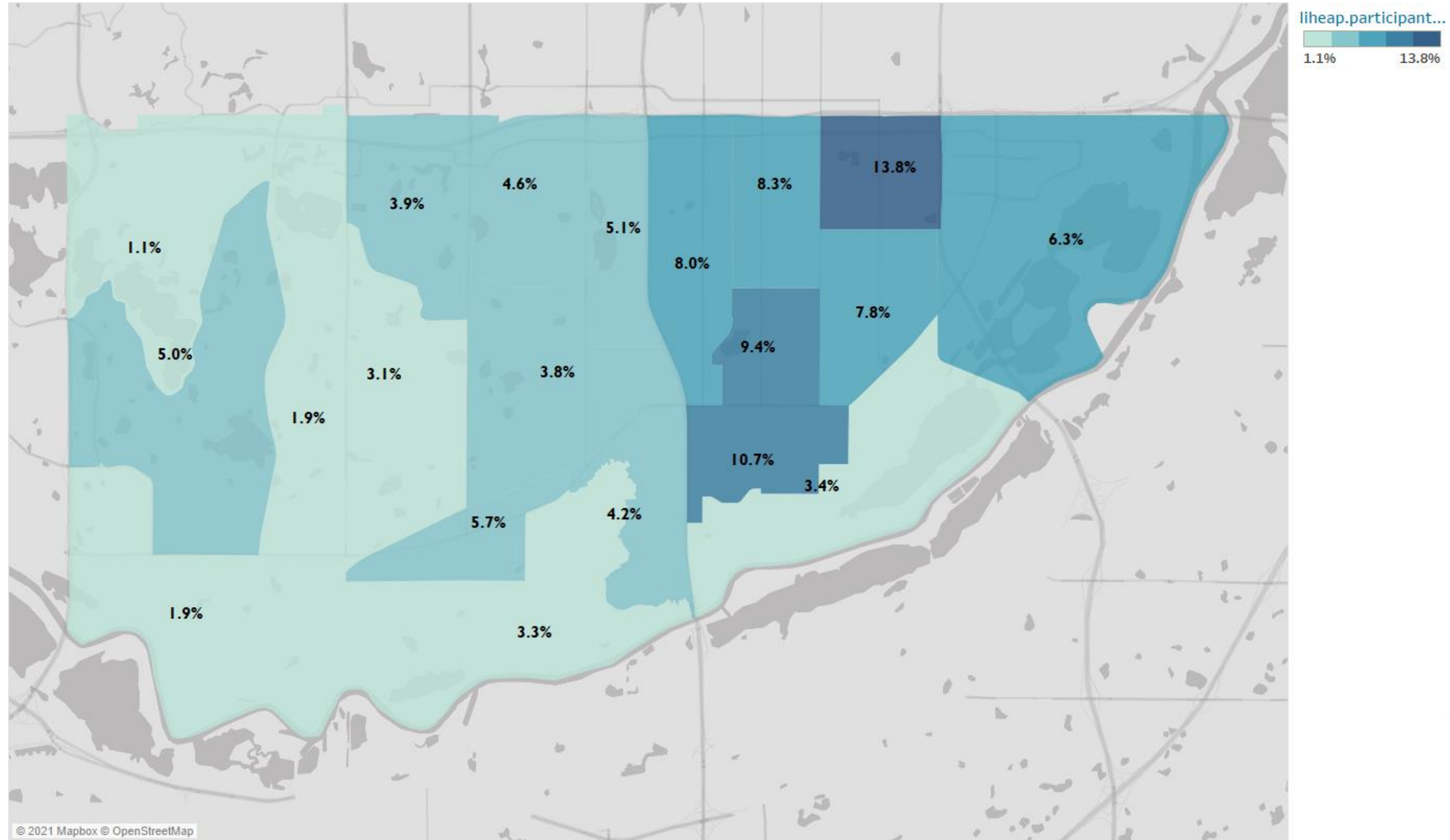


# MAP – BLOOMINGTON (2015-2020) – NON-WHITE

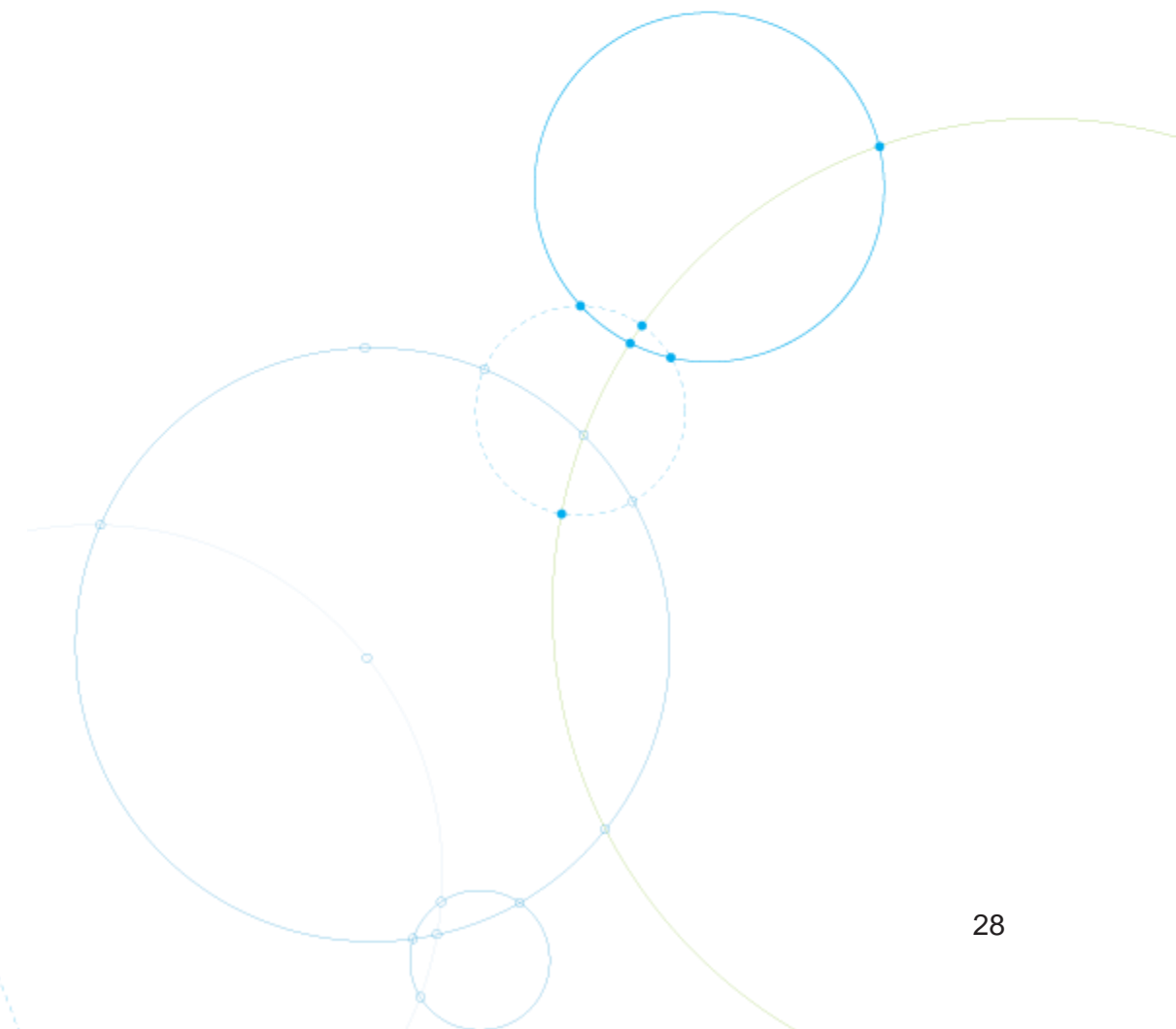
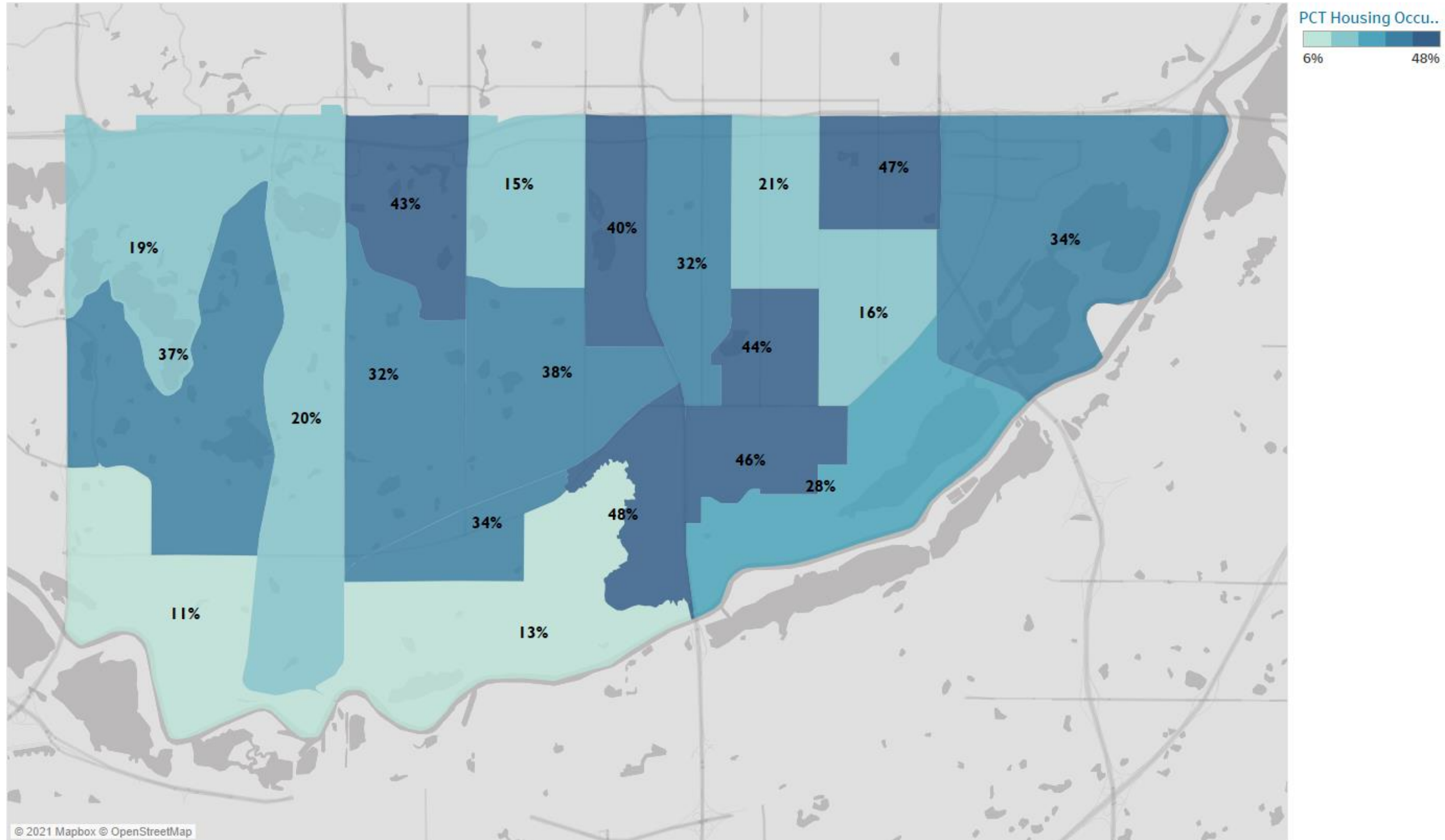




# MAP - BLOOMINGTON (2015-2020) – LIHEAP RECIPIENTS



# BLOOMINGTON (2015-2020) – % RENTER OCCUPANCY (INCLUDES 5+ UNIT BUILDINGS)





# Energy Efficiency Programs



# 1-4 Unit Residential Energy Programs

Program Name	Provider/Funder	Program Implementer
Low Income Energy Assistance Program (LIHEAP)	MN Dept. of Commerce U.S. Dept. of Health and Human Services	Community Action Partnership of Hennepin County
Weatherization Assistance Program	MN Dept. of Commerce U.S. Dept. of Energy	Sustainable Resources Center
Low Income Weatherization (Connected with WAP)	CenterPoint Energy	Sustainable Resources Center
Home Energy Squad Low Income Home Energy Squad	CenterPoint Energy Xcel Energy Bloomington HRA	Center for Energy and Environment
Energy Advisor Service	CenterPoint Energy Xcel Energy	Center for Energy and Environment
CenterPoint Energy Low Income Rental Efficiency Program	CenterPoint Energy	Energy CENTS Coalition
Xcel Energy Income Qualified Home Energy Savings Program	Xcel Energy	Sustainable Resource Center

# 1-4 Unit Residential Energy Programs

		Property Ownership		
		Renters	Landlords	Homeowners
Income	Income AT or BELOW 60% of the state median income	<p>Low Income Energy Assistance Program</p> <p>Weatherization Assistance Program (200% of federal poverty income guidelines)</p> <p>Low Income Weatherization</p> <p>Xcel Energy Income Qualified Home Energy Savings Program</p>	<p>CenterPoint Energy Low Income Rental Efficiency Program</p>	<p>Low Income Energy Assistance Program</p> <p>Weatherization Assistance Program</p> <p>Low Income Home Energy Squad</p> <p>Xcel Energy Income Qualified Home Energy Savings Program</p>
	Income ABOVE 60% of the state median income		<p>Home Energy Squad Energy Advisor Service</p>	<p>Home Energy Squad Energy Advisor Service</p>

Heating Type

NG	Either	Electric
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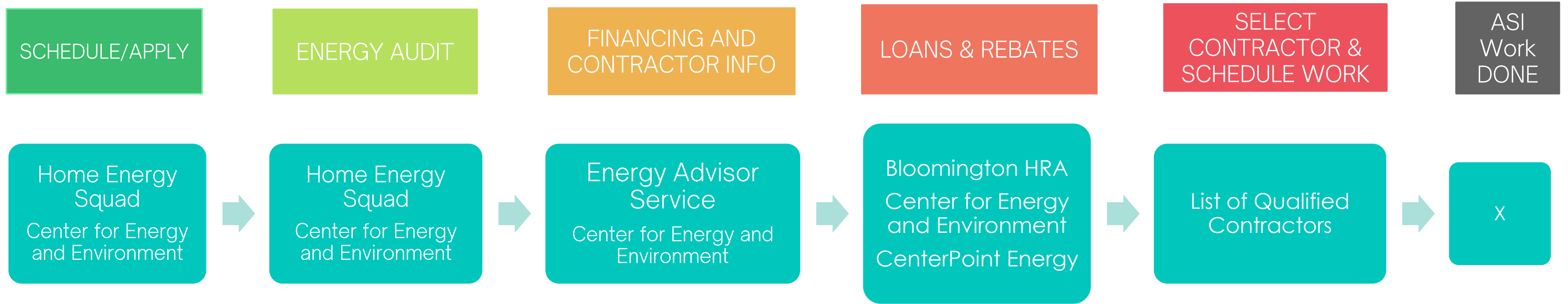
# Resident Experience

What is the process for participating in energy efficiency programs?



# HOMEOWNERS & 1-4 UNIT LANDLORDS

## Household income ABOVE 60% of the state median income



**Home Energy Squad** provides customized energy solutions for your home.

Your first step is our virtual visit\*. This free visit will help you discover low-cost energy-saving opportunities. If your home could benefit from an in-home visit, we'll connect you to the best visit for your needs. We offer two types of in-home visits:

**Energy Squad Visit**  
Intended for newer houses (built from 2000 on), mobile homes, condos, and renters.

**Energy Planner Visit**  
Recommended for homes built before 2000.

Based on what your home needs, visits include the installation of energy-saving materials such as LED lightbulbs, door and attic hatch weather stripping, programmable thermostat, and high-efficiency water fixtures.

After your visit you will be connected to an energy advisor who can help you with next steps by connecting you with qualified contractors and utility rebates.

Free visits available to income-qualified households.

To learn more and to schedule your visit call 651-328-6220 or visit [mncee.org/hes](http://mncee.org/hes).

\*Phone consultation available if preferred.

**Home Energy Summary**

The energy improvements below are prioritized by utility bill savings and project cost. The points below show how much your score will improve by completing the project. Visit [HomeEnergyHub.org](http://HomeEnergyHub.org) to learn more about these projects.

Energy Improvements (by priority)	Improvement Points	Typical Cost	Rebate	Yearly Bill Savings	
Wall Insulation	Insulate your exterior walls	20	\$2,100-\$2,300	Up to \$500	\$200-\$400
Attic Insulation	Air seal and insulate your attic	16	\$1,900-\$2,200	Up to \$500	\$150-\$300
Heating System	Upgrade your furnace when it's 20 years old	13	\$3,500-\$6,000	Up to \$500	\$150-\$300
Windows	Add a storm window to your single-pane windows	2	\$50-\$60 per window	—	\$6-\$8 per window

**Next Step:**  
Contact an Energy Advisor

Mike      Kat

**651-328-6225 or [energyadvisor@mncee.org](mailto:energyadvisor@mncee.org)**

**An Energy Advisor can help:**

- Answer your questions
- Connect you to financing and utility rebates
- Refer you to trusted contractors

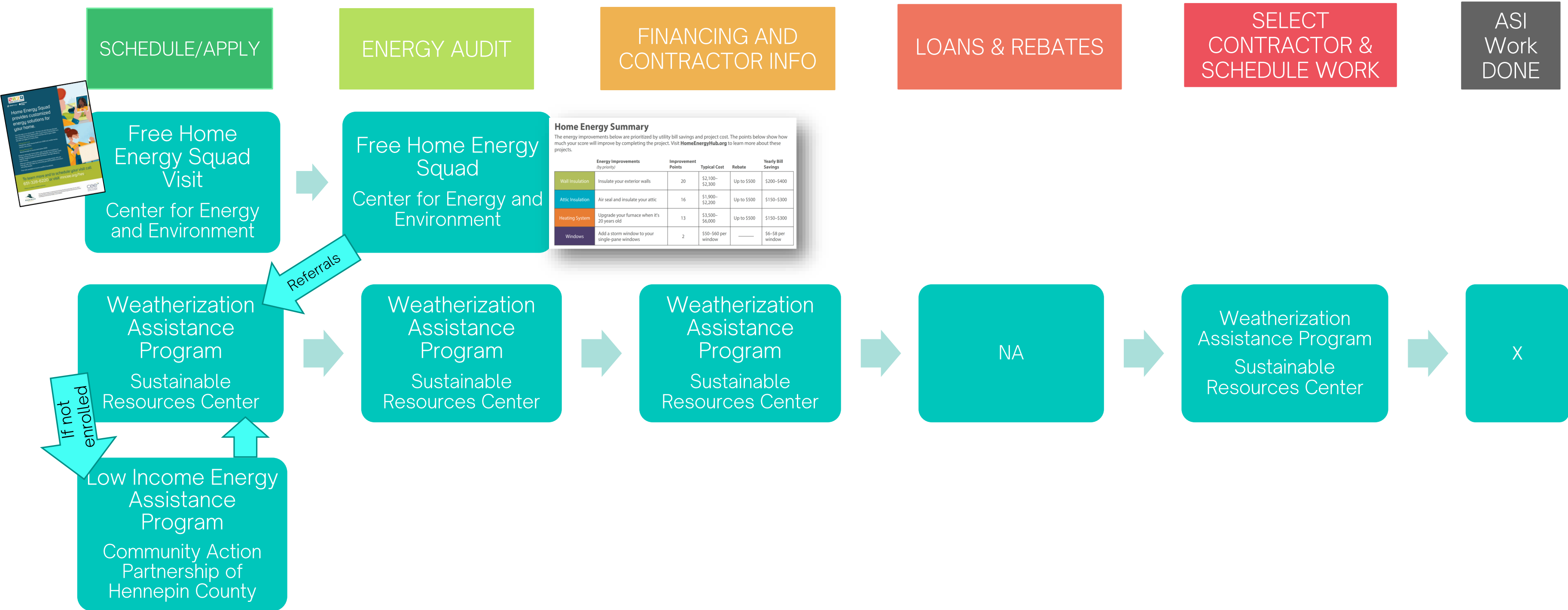
# Home Energy Squad Program

## 1-4 Unit Buildings

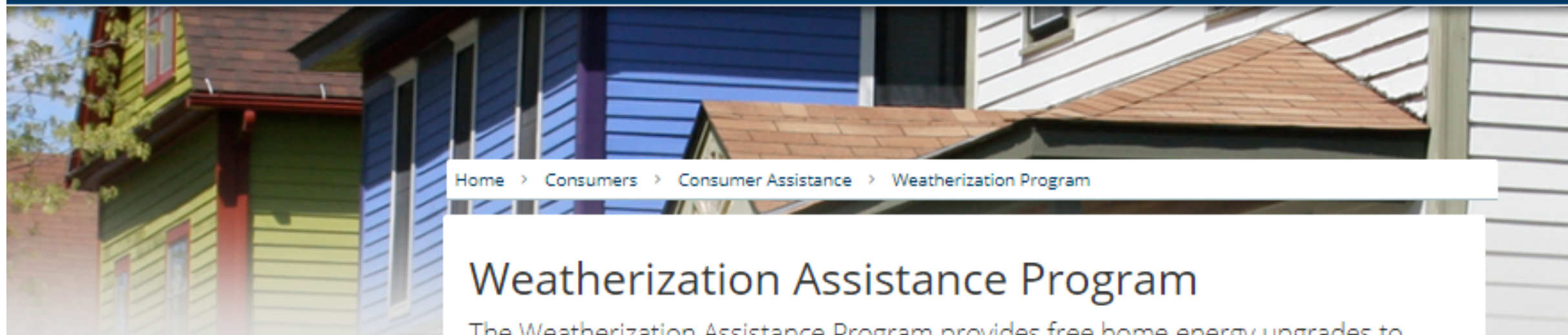
City of Bloomington Home Energy Squad Details	2017	2018	2019	2020	TOTALS
	No.	No.	No.	No.	No.
Audit only	0	4	19	1	24
Recommended Attic Insulation	0	3	13	0	16
Recommended Wall Insulation	0	2	6	0	8
Recommended Air Sealing	0	4	11	0	15
Audit Plus Installs	160	214	177	131	682
Recommended Attic Insulation	75	85	92	54	306
Recommended Wall Insulation	16	34	35	19	104
Recommended Air Sealing	79	100	64	45	288
Install only	0	1	217	7	225
Recommended Attic Insulation	0	0	1	1	2
Recommended Wall Insulation	0	0	1	0	1
Recommended Air Sealing	0	0	0	0	0
Walkthrough only	0	0	4	0	4
Recommended Attic Insulation	0	0	2	0	2
Recommended Wall Insulation	0	0	1	0	1
Recommended Air Sealing	0	0	0	0	0
Walkthrough plus installs	11	15	18	8	52
Recommended Attic Insulation	5	8	4	2	19
Recommended Wall Insulation	3	4	1	1	9
Recommended Air Sealing	3	4	2	2	11
Virtual Audit				41	41
Recommended Attic Insulation				20	20
Recommended Wall Insulation				14	14
Recommended Air Sealing				15	15
Total Home Energy Squad Visits	171	234	435	188	1028
Total Recommended Attic Insulation	80	96	112	77	365
Total Recommended Wall Insulation	19	40	44	34	137
Total Recommended Air Sealing	82	108	77	62	329
Total HES Vists w/o Install Only	171	233	218	181	803
% Recommended Attic Insulation	47%	41%	51%	43%	45%
% Recommended Wall Insulation	11%	17%	10%	18%	13%
% Recommended Air Sealing	48%	46%	18%	33%	32%

# HOMEOWNERS & 1-4 UNIT RENTERS

Household income BELOW 60% of the state median income





[Home](#) > [Consumers](#) > [Consumer Assistance](#) > [Weatherization Program](#)

## Weatherization Assistance Program

The Weatherization Assistance Program provides free home energy upgrades to income-eligible homeowners and renters to help save energy and make sure your home is a healthy and safe place to live.

Weatherization works closely with its companion program, the [Energy Assistance Program](#), to help permanently reduce the energy bills for low-income Minnesotans.

If your household qualifies, an energy auditor may evaluate your home to determine if weatherization is needed. The auditor will look for opportunities to make your home more energy efficient by sealing air leaks, adding insulation and checking if the furnace is working properly.

[+ Apply](#)[+ Weatherization Services](#)[+ Success Stories](#)

### Eligibility

**After your eligibility has been determined, wait time for assistance varies between local service providers**

### 2021 Income Guidelines for Weatherization Assistance Program

If your household income meets the guidelines listed below, you may qualify for weatherization services.

- Based on 200% of Federal Poverty Income Guidelines effective January 13, 2021. Income limits will be updated in early 2022.
- For each additional household member add \$9,080 to annual income and \$2,270 to three-month income.

The Weatherization Assistance Program uses the past three months of household income to determine eligibility. Households that have received Temporary Assistance for Needy Families (TANF) or Supplemental Security Income (SSI) within the last 12 months are eligible. Priority is given to households with elderly or disabled members, households with children under age 19, and households determined to be high energy consumers.

# Weatherization Assistance Program

### Consumers

[COVID19](#)[Response Resources](#)[File a Complaint](#)[Your Money](#)[Your Home](#)[Your Insurance](#)[Your Vehicle](#)[Your Phone](#)[Consumer Assistance](#)[Energy Assistance](#)[> Weatherization Program](#)[Find Your Provider](#)[Telephone Discounts](#)[Insurance & Financial Assistance](#)[Real Estate Recovery Fund](#)[Tips & Tools](#)

# Weatherization Assistance Program



Sustainable Resources Center, Inc.  
1081 Tenth Avenue S.E.  
Minneapolis, MN 55414

612-870-4255 | fax 612-870-0729



HOME **OUR GRANT PROGRAMS** HIRE OUR EXPERTS | OUR STAFF | CALENDARS | ABOUT US | RESOURCES | CONTACT US

## ENERGY CONSERVATION PROGRAM

OUR GRANT PROGRAMS |

[Energy Conservation Program](#) | [Lead Hazard Control Grant](#) | [Silver and Safe](#) | [Health Education](#)

The Energy Conservation program helps low-income families and individuals improve the energy efficiency of their residencies, in order to lower energy bills.

The program can help you reduce your home energy bills, save energy and make your home warmer in the winter and cooler in the summer. It is free to those who qualify, and can include energy audits, assistance with furnace repair and replacement and home weatherization.



*Climbing through insulation in attic.*

SRC administers this program for all of Hennepin County including Minneapolis, focusing on services to the elderly, people with disabilities, families with children, and households with a high energy burden.

If you qualify, our energy conservation technicians will identify and conduct the most cost-effective, energy-saving measures for your home.

This may include:

- Installing insulation
- Reducing air infiltration
- Performing heating tune-ups and modifications
- Replacing appliances for energy efficiency and safety

[APPLY](#)

Ready to get started?  
Contact us, or call today!  
**612-870-4255**

Name \*

Phone \*

Email \*

I'm interested in... \*

- Energy Conservation
- Lead Hazard Control
  - Aging In Place
  - Health Education
- Other

**SUBMIT**

## QUICK LINKS

[Energy Conservation Program](#)

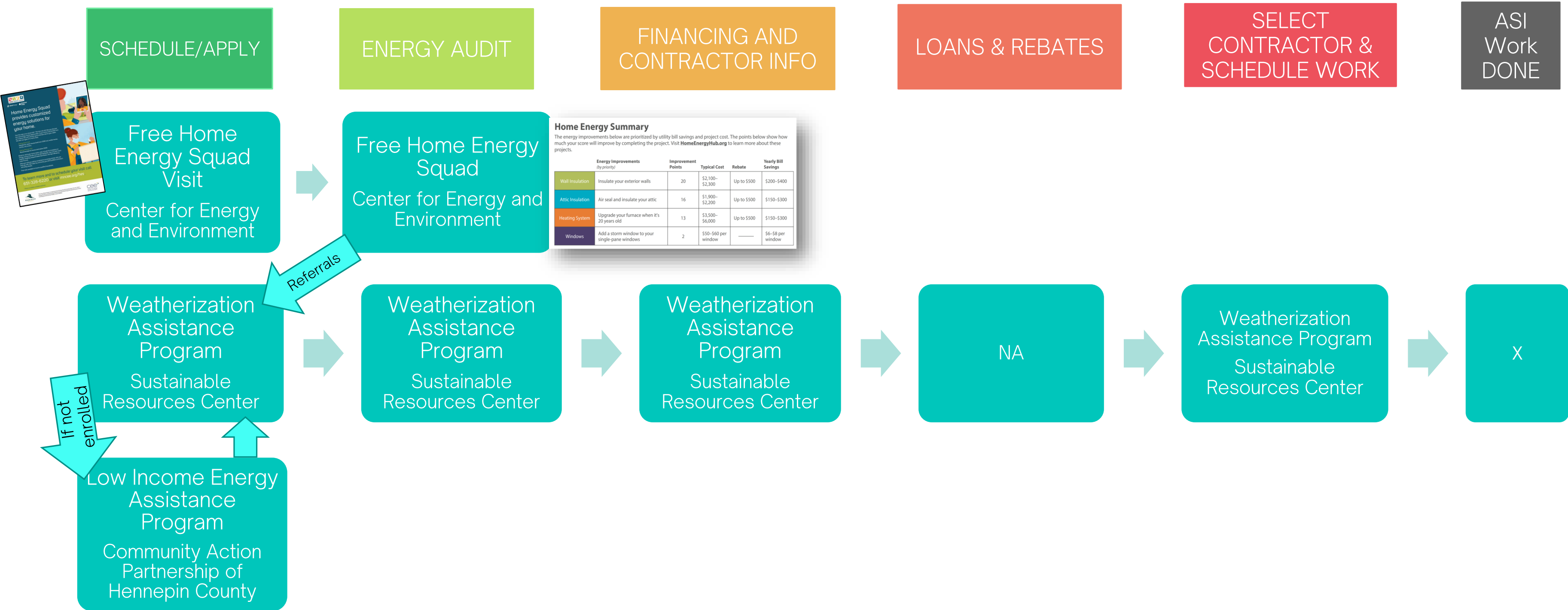
[Lead Hazard Control Grant](#)

[Lead Safe Work Practices Class](#)

[Community Events](#)

# HOMEOWNERS & 1-4 UNIT RENTERS

Household income BELOW 60% of the state median income





# Low Income Energy Assistance Program



Home > Consumers > Consumer Assistance > Energy Assistance

## Energy Assistance Program

The Energy Assistance Program (EAP) helps pay for home heating costs and furnace repairs for income-qualified households.

EAP is federally funded through the U.S. Department of Health and Human Services. Grants are:

- For renters or homeowners
- For households with income at or below 60 percent of the state median income
- Based on energy cost, household size, and income

[Apply](#)

[Services](#)

[2021 Maximum Energy Assistance Program Income Guidelines](#)

[Energy Assistance Program Materials](#)

### Energy Assistance Application Request

Last Name\*

First Name\*

Middle Initial

House Number\*

Street\*

Apartment Number

PO Box

City\*

County\*

Service Provider

State\*

#### Consumers

[COVID19](#)

[Response Resources](#)

[File a Complaint](#)

[Your Money](#)

[Your Home](#)

[Your Insurance](#)

[Your Vehicle](#)

[Your Phone](#)

[Consumer Assistance](#)

> [Energy Assistance](#)

[Find Your Provider](#)

[Weatherization Program](#)

[Telephone Discounts](#)

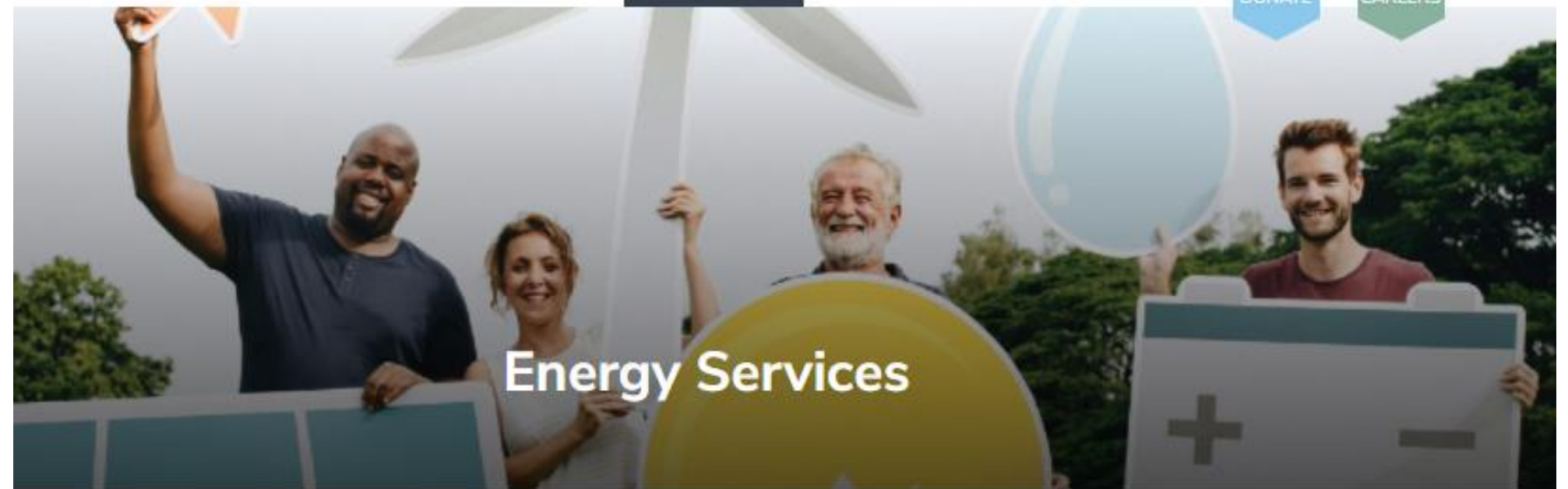
[Insurance & Financial Assistance](#)

[Real Estate Recovery Fund](#)

[Tips & Tools](#)

# Low Income Energy Assistance Program

Helps pay for home heating costs and furnace repairs for income-qualified households.



## Energy Services

### WHAT WE DO

[ENERGY ASSISTANCE](#)

[WATER ASSISTANCE](#)

[TRANSPORTATION SERVICES](#)

[RENTAL SERVICES](#)

[HOMEBUYER SERVICES](#)

[HOMELESS SERVICES](#)

[FINANCIAL WELLNESS](#)

[MNSURE APPLICATION ASSISTANCE](#)

[TAX INFORMATION](#)

[COMMUNITY RESOURCES](#)

[VOTER INFORMATION](#)

[COMMUNITY VOICES](#)

[STRATEGIC PLAN 2020-22](#)

## ENERGY SERVICES

### NOW ACCEPTING APPLICATIONS FOR THE 2021-2022 HEATING SEASON

The Energy Assistance Program (EAP) can help you pay energy costs, such as a heating bill, between October 1, 2021 and May 31, 2022. If you qualify, you could receive a grant to cover some of your energy expenses. This grant is paid directly to your energy provider, to reduce your energy bill.

**PLEASE NOTE:** Our office is closed until further notice. Please call 952-930-3541 to request an energy assistance application via mail or a status update on your submitted application.

### NEW CHANGES FOR THE ENERGY ASSISTANCE PROGRAM:

- The new 2021-2022 program year begins October 1, 2021.
- The Cold-Weather Rule starts on October 1, 2021 and continues through April 30, 2022. Please contact your utility provider for more information.
- Please note the new income limits (effective October 1, 2021) listed in the Frequently Asked Questions section below.
- Water Assistance is now available through the Energy Assistance Program.

Click [HERE](#) for additional Energy Assistance Information.



2021-2022 MINNESOTA ENERGY PROGRAMS APPLICATION
The Minnesota Energy Programs Application is available in Spanish or in large print from your Service Provider or online at
http://mn.gov/commerce/consumers/consumer-assistance/energy-assistance/

This application is used to apply for these programs:
Energy Assistance Program (EAP)
Weatherization Assistance Program (WAP)
Conservation Improvement Program (CIP)

How to fill out this application
Read all the information in this application.
Fill in all the information for everyone living in your home.
Complete and turn in the application, income proof, and other documents to your Service Provider.

Si necesita ayuda para completar esta solicitud, comuníquese con su proveedor de servicios del PAE local.
Haddii aad uga baahan tahay caawin buuxinta codsigan, wax Bixiyahaaga Adeega EAP ee maxaliga ah.
Yog koj xav tau kev pab sau daim ntawv thov no, hu rau Tus Neeg Muab Kev Pab EAP hauv koj cheeb tam.

Send income proof
Send proof of all gross income received by all people in your household in the last 3 full calendar months before the month you sign your application.

Application signed in:	Send proof of gross income received in:	Household income cannot be more than these income guidelines for 3 months:	
		Household Size	Income
August 2021	May, June, July 2021	1	\$8,809
September 2021	June, July, Aug 2021	2	\$11,520
October 2021	July, Aug, Sept 2021	3	\$14,230
November 2021	Aug, Sept, Oct 2021	4	\$16,941
December 2021	Sept, Oct, Nov 2021	5	\$19,651
January 2022	Oct, Nov, Dec 2021	6	\$22,362
February 2022	Nov, Dec 2021, Jan 2022	7	\$22,870
March 2022	Dec 2021, Jan, Feb 2022	8	\$23,378
April 2022	Jan, Feb, March, 2022	9	\$23,887
May 2022	Feb, March, April 2022		

What proof to send
Wages: EAP may use your SSN to verify wages reported by your employer.
MFIP, GA, DWP: County statement showing monthly amount or bank statements.
Spousal Support or Alimony: Check copies, bank statements, or a note signed by the payor stating the payment amount and dates.
Veteran's Benefits, Social Security, RSDI and SSI: Award letters, bank statements showing direct deposits, or check copies.

Workers' Compensation, Short Term and Long Term Disability: Benefit award notice, copies of workers' compensation or disability checks, workers' compensation records, or attorney's records.
Unemployment Compensation: EAP may verify this income for you.
Self-Employed, Farm, and Rental Income: The first 2 pages of your most recent IRS-1040 tax return and Schedule 1.
Interest, Dividends: Bank statements, IRS-1099, or IRS-1040.
Retirement Income including IRA Income: Benefit checks/stubs, bank statements or award letter.
Pensions and Annuities: Benefit checks/stubs, bank statements or award letter.
Tribal Per Capita, Bonus, or Judgment Payments: Benefit checks/stubs, bank statements or award letter.
No Income: If your household has no income and no one is self-employed, call your Service Provider.

\*\*Please send copies of your income proof. Originals will not be returned\*\*

What happens next?
Your local Service Provider will review your application and contact you if they need additional information.
If they have all the necessary information, your Service Provider will process the application as quickly as possible.
If approved, we will pay your benefit to the companies listed on your application.
If denied, we will tell you the reason and how you may reapply or appeal the decision.

Energy emergency help
The Energy Assistance Program may be able to help if you have an energy emergency. Contact your Service Provider if:
You have a past due energy bill that you cannot pay
Your heat or electric is shut off or will be shut-off
You are unable to get a fuel delivery
You own your home and your furnace is not working

Social Security Numbers (SSNs)
SSNs are required for all applicants unless you are applying as an eligible non-citizen (for example, a permanent resident, asylee, refugee, etc.).
Weatherization Assistance Program (WAP) Income Eligibility Guidelines
You may be eligible for the Weatherization Assistance Program (WAP) even if your household's income is higher than the EAP limits.
Cold Weather Rule Protection
If you use natural gas or electricity to heat your home or you need electricity to operate your thermostat or furnace fan, you may be eligible for Cold Weather Rule protection between October 1 and April 30.

Non-Citizen Applicants
To get help from Minnesota Energy Programs, you must be a citizen or in the United States (US) legally. Energy Assistance benefits are not counted in public charge determinations.

To use this fillable Energy Assistance application form:
1. Type your answers into the fillable fields.
2. Next:
- Either print out, sign and date a hard copy of your complete application (to mail/deliver), OR
- Email the completed fillable application along with a picture of the handwritten text and signature below, electronically submitted along with a completed fillable PDF application.

2021-2022 MINNESOTA ENERGY PROGRAMS APPLICATION
M COMMERCE DEPARTMENT

Part 1. Personal Information - Verify all preprinted information is correct. Enter changes as needed.
Your Social Security Number (SSN)
Your Legal Name
Current Address Where You Live
Mailing Address (if different from address where you live):
Language Spoken
Email Address
Authorized Representative

Part 2. Household Information
LIST ALL HOUSEHOLD MEMBERS, STARTING WITH YOU (non-custodial parents may include their minor children):

REQUIRED	LAST 6 MONTHS								
Social Security Number	Legal Name First M.I. Last	Date of Birth	Income	Number of Employees	Gender write in	Race	Hispanic/Latino/NA	Disability	Veteran
555-55-5555	Pat T. Smith	mm-dd-yyyy	Y/N		Female	see below	Y/N	Y/N	Y/N

Attach a separate sheet if necessary for any additional household members.
Race:
A = Asian B = Black or African American I = American Indian or Alaska Native
P = Native Hawaiian or Other Pacific Islander W = White M = Multi Race O = Other

Income, benefits, and other assistance: Check all that apply for everyone in your household and send proof.
Income
Wages
Self-Employment/Farm Income\*
Date Business started:
Date First 2 pages of your most recent IRS-1040 tax return and Schedule 1

Benefits
Social Security Benefits (SSDI, RSDI, SSA)
Supplemental Security Income (SSI)
Pension/Annuity (including quarterly & annual)
Retirement Income (including IRA, etc.)
Minnesota Family Investment Program (MFIP)
General Assistance (GA)

Part 3. Housing Information
Type of Housing:
Renters: Do you pay for rent or mortgage?
Landlord Information Name:
Homeowners: Do you own or are you buying your home?
Business Use of Home: If you are self-employed, is the business at your home?
Do you rent part of your home to anyone?

Part 4. Energy Providers
What companies supply heat, electricity, and water\* to your home?
Send a copy of your last bills and/or fuel receipt with this application.

	Main Heating	Other Heating	Electric	Solar Garden	Water
Company Name and Fuel Type:	<input type="radio"/> Natural Gas <input type="radio"/> Propane <input type="radio"/> Oil <input type="radio"/> Biofuel <input type="radio"/> Steam	<input type="radio"/> Natural Gas <input type="radio"/> Propane <input type="radio"/> Oil <input type="radio"/> Biofuel <input type="radio"/> Steam	<input type="checkbox"/> Heat with electric		

OPTIONAL: If you want your benefit paid differently, please indicate below:
Do you share your fuel tank or energy meter with another household?
Energy or Water Emergency
Already disconnected.
Received disconnect notice.
Cannot pay past due balance.
Fuel tank empty (or less than 20% in tank).

Part 5. Consent and Signature for October 1, 2021 to September 30, 2022
I give my consent for my heating, electric, and water companies to give data about my account and energy and water use to the Minnesota Department of Commerce (Commerce) and Commerce's contractors for the Energy Assistance Program (EAP), the Weatherization Assistance Program (WAP) and the Conservation Improvement Program (CIP).

Print Name:
Signature: Today's Date:

All applications must be postmarked or received by EAP on or before May 31, 2022.
Your application must be postmarked or received within 60 days of the date you sign it.
Apply early, funds may run out.

Privacy Notice and Your Rights and Responsibilities
Privacy Notice
Privacy Act Provisions: Federal and state laws require us to tell you about your rights and responsibilities before we collect and use information about you that is classified as private or confidential.

What happens if you give or do not give us information?
If you give us the information requested on the application, your application will be processed.

Who may see this information?
The following persons may receive information contained in your Energy Programs application if: (i) they need access to the application information to do their jobs in connection with the Energy Programs (EAP, WAP, and CIP); or (ii) they are otherwise authorized by federal or state law to receive it, or (iii) they use the information for reports, to measure outcomes, and for referrals and eligibility purposes:

Your Rights and Responsibilities
You have certain rights to get help:
You have the right:
To apply again if you get denied.
To apply for more help if you need it.
To know what the rules are and how we decide what help you get.
To receive a response within a reasonable time of submitting all information.
To appeal within 30 days after you are sent the results of your application if:
You receive a denial letter and think we used the wrong information to make the decision.
You do not receive the help you were promised.

You have these responsibilities:
You must tell us if you or any member of your household:
Received help with your energy bills earlier this winter.
Move to a new address (tell us within 30 days of the move).
Change your fuel dealer or gas or electric companies.

What happens if you give false information?
The local EAP Service Providers or the Minnesota Department of Commerce may check and verify any of the information contained on your application or otherwise provided.

How to submit a complaint:
If you think your energy payment was not what it should be or you did not get the services you thought you would, you may contact the local EAP Service Provider listed on the application.



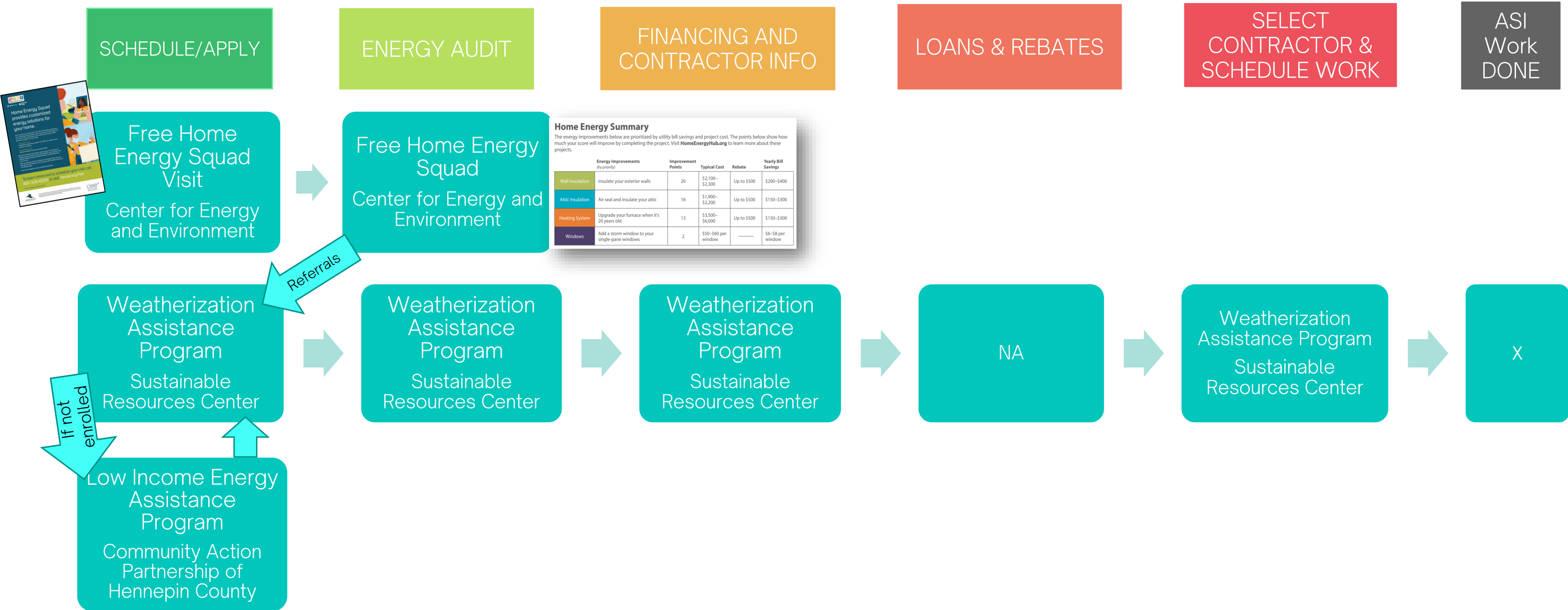
# CenterPoint Energy Conservation Improvement Program (CIP) Results

City of Bloomington	Participation						Natural Gas Savings (Therms)					
	2017	2018	2019	3-Year Avg (2017-2019)	2020	% change (3yrAvg-2020)	2017	2018	2019	3-Year Avg (2017-2019)	2020	% change (3yrAvg-2020)
Low-Income Weatherization	13	33	33	26	36	37%	2,690	7,700	5,100	5,163	6,700	30%

Note: Data from CenterPoint Energy for the program visits covered by the utility’s Conservation Improvement Program funds. Have not received information on program participation or savings from state for state-funded visits.

# HOMEOWNERS & RENTERS

Household income BELOW 60% of the state median income





## Worried about home energy costs? We can help.

You may qualify for FREE, energy-saving programs from Xcel Energy.

### We know that energy is a necessity.

And we realize that paying your energy bills, especially during summer and winter, may stretch your budget to its limits. That's why we offer FREE, energy-saving programs to Xcel Energy electric and natural gas customers who meet certain income requirements.\* Based on your eligibility and individual needs, we'll provide customized solutions to help you save energy and money—and most importantly, live more comfortably.

### What's the deal?

If you qualify, we'll work with our service providers, Energy CENTS Coalition and Sustainable Resources Center, Inc., to have an energy expert visit your home or apartment. They'll conduct an inspection, install free LEDs, and provide suggestions for easy ways to make energy and cost-saving changes. While we're there, we'll help determine if you qualify for additional free, energy-saving program offerings, like weatherization services and appliance replacement.

### Weatherization services:

Our FREE weatherization services (offered to qualified Xcel Energy customers with natural gas or electric heating) include:

- Attic and/or wall insulation and air sealing to help keep cold drafts out and heat in

### Appliance replacement:

If your major household appliances are more than 15 years old, chances are they consume a great deal of energy and cost a lot more to run than newer, energy-efficient appliances. Based on your needs, we may:

- Replace natural gas furnace, boiler or water heater
- Replace an old refrigerator or freezer with a new, energy-efficient model
- Replace an old window/wall air conditioner with a new, energy-efficient model
- Recycle all appliances that are being replaced, free of charge (including second refrigerators, freezers or window units)

### What's the catch?

We know, nothing's really free, right? Well, in this case, as long as you meet the eligibility requirements, it really is. You make the call, we make the recommendations and the improvements. You get to just relax and enjoy spending time at home ... and worry less about your energy bills.

### What's the next step?

It's simple. To take advantage of the FREE, energy-saving services, just contact the service provider for your area. They'll check your eligibility and, if you qualify, will schedule the initial visit and help you through the process.

\*Our programs for low income qualified customers are available to Xcel Energy customers who meet certain income requirements. To find out if you are qualified, contact our service providers.



#### Metro East

Contact:  
Energy CENTS Coalition  
651.774.9010

#### Metro West and Out State

Contact:  
Sustainable Resources Center, Inc.  
612.870.4255  
Toll-free: 844.870.4255



ENERGY STAR® is a government/industry partnership with a rating system that makes it easy to save money and energy. Look for the label on many home appliances and learn more about energy efficiency by visiting [energystar.gov](http://energystar.gov).

# Income Qualified Home Energy Savings Program

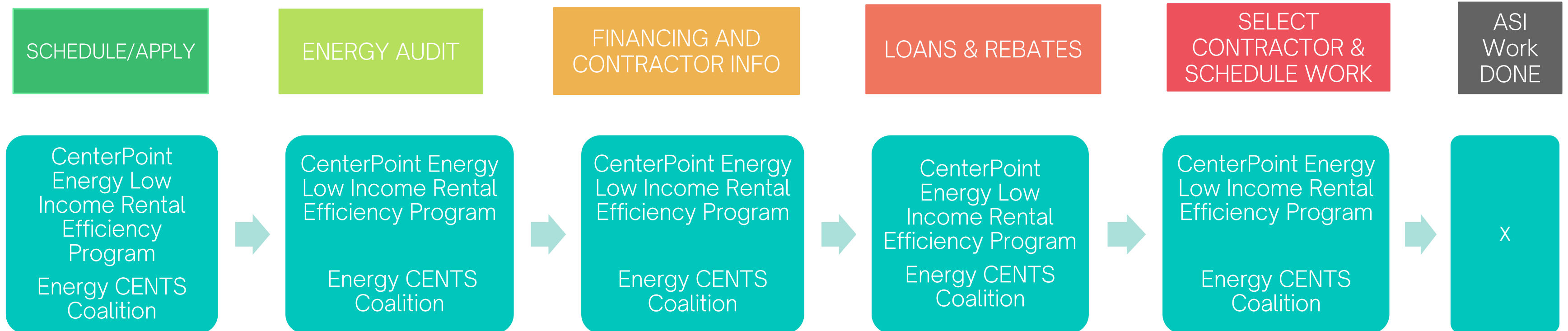


	Participation Counts				Electric kWh Savings			
	2016	2017	2018	2019	2016	2017	2018	2019
Residential Program Participation								
Home Energy Savings Program	121	25	55	92	30,463	3,085	31,148	38,826

# 1-4 UNIT LANDLORDS WITH TENANTS

with household incomes BELOW 60% of the state median income

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# Low Income Rental Efficiency Program



## CenterPoint Energy Gas Customers

The CenterPoint Energy Low Income Rental Efficiency Program is designed to target higher usage 1-4 unit rental properties in CenterPoint Energy's gas territory. We work with landlords to help improve their properties and lower tenants gas bills. Landlords are required to pay 50% of the cost of all improvements and CenterPoint Energy covers the other half. The service area includes all of CenterPoint Energy gas territory in Minnesota. If you are a renter who has received Energy Assistance or are a Section 8 participant, you may qualify for our program. Please contact your landlord about participating. If you are a landlord and at least ½ of the tenants in your building are considered low income, please call our office or see our application (below) to learn more.

### Services

Depending on each property's needs, we may:

- Provide a **FREE** Energy Audit
- Replace the furnace/boiler
- Replace the water heater
- Insulate attics and walls
- Address related health/safety concerns or repairs

Download the CenterPoint Energy Low Income Rental Efficiency Application -- [LANDLORD APPLICATION](#)

Download the CenterPoint Energy Low Income Rental Efficiency Application -- [TENANT APPLICATION](#)

## Income Guidelines

January 1 - December 31, 2021

Household Size	Annual Income
1	\$33,918
2	\$44,355
3	\$54,791
4	\$65,228
5	\$75,664
6	\$86,101
7	\$88,058
8	\$90,014
9	\$98,320
10	\$107,360



[Property Owner Application](#)  
[Tenant Application](#)





**PROPERTY OWNER APPLICATION  
CENTERPOINT ENERGY LOW-INCOME RENTAL EFFICIENCY PROGRAM**

**Property Owner Information**

Name	
Mailing Address	
Phone	
Email	
Best Way to Contact	

**Property Information:** Please provide the following information for each rental property you want to submit into the program.

Street Address/City/ ZIP	Section 8 (Y/N)	Number of Units	Year Built	Furnace Age(s)	Water Heater Age(s)	Insulated In last 10 yrs? Y/N	Square Footage per unit

**Additional Eligibility Information**

Do you pay the CenterPoint gas bill for any of your rental properties you have listed here? (Y/N) If yes, at which property?
Do you reside in any of your rental properties you have listed here? (Y/N) If yes, at which property?
How did you hear about our program?

By signing this document, I agree to allow the Energy CENTS Coalition to obtain my account information from CenterPoint Energy and to share that information with other organizations and vendors that provide energy conservation and other relevant services. I verify that, to the best of my knowledge, all information on this application is correct.

Signature \_\_\_\_\_ Date \_\_\_\_\_

CPE 2021



**CenterPoint Energy Low Income Rental Efficiency - Tenant Application**

**Name:** \_\_\_\_\_ **Address:** \_\_\_\_\_ **City:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **CenterPoint Energy Account Number (MUST BE PROVIDED):** \_\_\_\_\_

**1. Are you an Xcel Electric Customer** Yes No **Xcel Energy Account Number (MUST BE PROVIDED):** \_\_\_\_\_

**2. Do you own your own home?** Yes No **Landlord's name:** \_\_\_\_\_

a) **Is this unit Section 8?** Yes No **Landlord's phone:** \_\_\_\_\_

b) **Are you a Section 8 voucher holder?** Yes No **Landlord's email:** \_\_\_\_\_

**3. What type of housing do you live in?** Circle one Single Family Duplex Triplex Fourplex Apartment Mobile Home Townhome

**4. Have you received a grant from Energy Assistance since October 1, 2019?** Yes No

*\*\*If you did not receive Energy Assistance within the previous two years, please provide proof of income. (A copy of your federal tax return, copies of pay stubs for one month's earnings, proof of public assistance or Social Security payments, etc.)\*\**

**5. How many people live in your own home or apartment?** \_\_\_\_\_

Household Size	3 month	Annual
1	\$7,066	\$28,266
2	\$9,240	\$36,963
3	\$11,415	\$45,660
4	\$13,589	\$54,357
5	\$15,763	\$63,054
6	\$17,937	\$71,751
7	\$20,061	\$80,240
8	\$22,299	\$89,200
9	\$24,579	\$98,32
10	\$26,841	\$107,360

**6. What's your household's gross yearly income?** \_\_\_\_\_

*By signing this document, I agree to allow the Energy CENTS Coalition to obtain my account information from CenterPoint Energy and to share that information with other organizations and vendors that provide energy conservation and other relevant services. I verify that, to the best of my knowledge all information on this application application is correct. **\*\*Application MUST be completed in its entirety in order to qualify\*\****

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Energy CENTS Coalition / 823 East Seventh Street / St Paul, MN 55106**  
**Phone: 651-774-9010 Fax: 651-774-0445**  
**Contact: Brenda Franklin 612-991-3155 or [brenda@energycents.org](mailto:brenda@energycents.org)**

- You can also apply online at [www.energycents.org](http://www.energycents.org)**
- Click on Conservation Programs
  - Click on CenterPoint Energy gas customer
  - Click on Tenant application

# CenterPoint Energy Conservation Improvement Program (CIP) Results

City of Bloomington	Participation						Natural Gas Savings (Therms)					
	2017	2018	2019	3-Year Avg (2017-2019)	2020	% change (3yrAvg-2020)	2017	2018	2019	3-Year Avg (2017-2019)	2020	% change (3yrAvg-2020)
Low-Income Rental Efficiency	2	-	3	2	4	140%	650	-	270	307	-	-100%



# Multifamily Efficiency Program

5+ Unit Buildings



**HELPING MULTI-FAMILY BUILDING OWNERS SAVE ENERGY AND MONEY.**

## RECEIVE A FREE, FULL-SERVICE ENERGY EFFICIENCY AUDIT

After auditing your entire building, including resident units and common areas, we'll make suggestions on how to make it more energy efficient. Then, we'll offer you rebates and bonus incentives to make those improvements.

### WHAT WE OFFER:

- An on-site, no-cost energy efficiency audit, conducted by an experienced expert.
- A thorough report of findings and recommendations on ways to improve your building's energy efficiency.
- No-cost installation of energy-saving products, such as LEDs and showerheads, throughout common areas and resident units.
- Brochures for your residents that contain important energy-saving tips.
- Implementation support and guidance.
- Rebates and bonus incentives for making energy efficiency upgrades throughout your building.
- Reduction of energy usage leading to long-term savings and improved comfort of building residents.

**30% BONUS**

incentive, to rebates earned, on market-rate multi-family housing.

**60% BONUS**

incentive, to rebates earned, on affordable multi-family housing.

### BUILDING QUALIFICATIONS:

- Located in Minnesota
- Has five or more units
- Electric service through Xcel Energy
- Natural gas service through CenterPoint Energy or Xcel Energy
- Has common entrance, common areas and in-unit kitchens



844-545-7455  
MultiFamilyEnergySolutions.com

## Frequently asked questions

- Q: There are things in my building I think will save a lot of energy. Will they qualify for an incentive?**
- A:** All projects must be cost effective based upon tests performed for all utility rebate programs. As a result, there may be projects that could save some energy, but does not meet payback criteria and therefore cannot be considered for a rebate. You will receive a list of qualified energy upgrades with your energy analysis report.
- Q: If I have already started an energy efficiency project, can I get the Multi-Family Building Efficiency bonus incentive?**
- A:** Only projects that have started after the date of the energy efficiency audit, and have not taken action to procure materials, are eligible to receive the Multi-Family Building Efficiency bonus incentive.
- Q: How long do we have to complete projects? When does the "clock" start?**
- A:** You will have up to two years from the date you receive the energy efficiency audit report to complete the work, have it validated and submit the necessary documentation.
- Q: What are our costs to participate in this program?**
- A:** The energy efficiency audit, installation of energy-efficient products, such as LEDs, faucet aerators, and showerheads, and implementation support for making energy efficiency upgrades throughout your building are provided to you at no cost. If you choose to complete energy efficiency upgrades identified in your report, you will be responsible for paying the full upfront cost of the work and can earn rebates and bonus incentives upon completion of the project.
- Q: When do I get my project rebates? Will it be a lump sum at the end of project or paid out more frequently?**
- A:** After you complete an energy efficiency upgrade identified in the energy efficiency audit, program staff will work with you to gather the required documentation and then submit the rebate application to the utilities on your behalf. Complete as many energy efficiency upgrades as possible within two years to maximize your incentive.
- Q: Can I sign up more than one building to participate in this program?**
- A:** Yes.
- Q: If the resident has a special kitchen faucet/showerhead, will the faucet aerators or showerheads be replaced?**
- A:** The installation of energy-saving products will only apply to building-owned, permanent fixtures such as aerators, showerheads or overhead lights. Resident-owned fixtures such as table or floor lamps and specialty showerheads will not be changed.



### Ready to get started?

Feel free to call the program representative at **844-545-7455** for answers to our specific questions or visit [MultiFamilyEnergySolutions.com](http://MultiFamilyEnergySolutions.com) to learn more.

Two energy companies. One Program.  
Saving multi-family buildings energy and money.





# Natural Gas- CenterPoint Energy

## CenterPoint Energy Conservation Improvement Program (CIP) Results

City of Bloomington	Participation						Natural Gas Savings (Therms)					
	2017	2018	2019	3-Year Avg (2017-2019)	2020	% change (3yrAvg-2020)	2017	2018	2019	3-Year Avg (2017-2019)	2020	% change (3yrAvg-2020)
Multi-Family Building Efficiency	6	1	13	7	4	-40%	8,650	460	13,805	7,638	3,310	-57%
Low-Income Multi-Family Housing Rebates	-	-	-	-	-	-	-	-	-	-	-	-

# Electricity-Xcel Energy

	Participation Counts				Electric kWh Savings			
	2016	2017	2018	2019	2016	2017	2018	2019
Business Program Participation								
Multi-Family Building Efficiency	1	7	4	26	43,205	235,736	18,373	222,597

Source: CenterPoint Energy and Xcel Energy

# City Actions

What did we do in 2021?





# 2021 Actions

January

- Energy assistance program article in Bloomington Briefing.

February

- Developed EAP and WAP materials for Bloomington.
- Received 2020 residential CIP participation and use data from Xcel Energy.

March

- Translated energy assistance materials & distributed flyers in VEAP food boxes.

April

- Meeting with Energy CENTs about LI Rental Program.

May

- MN GreenCorps member worked with Dept of Commerce and Hennepin Co CAP and SRC to try to develop videos to help residents understand assistance programs.

June

- Tabled at Bloomington Farmers Market
- Met with CAP Hennepin about Energy Assistance Program video case study
- Received energy burden data from CenterPoint Energy

July

- Outreach for community energy listening sessions
- Worked with SRC intern to get WAP participant in Bloomington to assist with getting video footage of program participation. Was not successful.
- Checked in with Dept of Health on outreach materials

August

- Community energy listening session focused on residents in census tract 254.02 (one canceled due to weather)
- Community energy survey on Let's Talk Bloomington

September

- Received 2020 energy burden data from Xcel Energy
- Received 2021 Community Dashboard data from CenterPoint for 1-4 unit residential

October

- Gathered footage for insulation video
- Had three community feedback phone calls about home energy
- Will table at 10/16 Farmers Market
- Shared energy assistance programs info through City's FB and Twitter accounts

## ENERGY ASSISTANCE PROGRAMS AVAILABLE

Do you need help paying your energy bills? You may qualify for the Energy Assistance Program (EAP). Both renters and homeowners may be eligible. The EAP helps income-qualified households pay for home heating costs and furnace repairs.

For more information about the Energy Assistance Program, visit [blm.mn/energyhelp](http://blm.mn/energyhelp) or call Community Action Partnership of Hennepin County at 952-933-9639.

If you're already enrolled in the EAP, you're likely eligible for the Weatherization Assistance Program, which could pay for home energy-related upgrades. "Weatherization not only helps lower energy bills and prevents structural damage, but it offers health benefits, as well," Sustainability Coordinator Emma Struss said.

Weatherization can enhance efficiency and reduce energy use. Other benefits are better air quality and more effective control of rodents. Heightened weatherization can improve the health of those living in the home by preventing asthma and other respiratory conditions.

For more information about the Weatherization Assistance Program, call Sustainable Resource Center at 612-870-4255 or visit [blm.mn/weatherize](http://blm.mn/weatherize).

