



# Human

»»»» *services*

## 2015 Resource Catalog



### **Contact us.**

Civic Plaza

1800 W. Old Shakopee Road

Bloomington, MN 55431

952-563-8733, TTY 952-563-8740

Creekside Community Center

9801 Penn Avenue S.

Bloomington, MN 55431

952-563-4944, TTY 952-563-4933

[humanservices@BloomingtonMN.gov](mailto:humanservices@BloomingtonMN.gov)

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**TTY USERS:** For contacts with no TTY number listed, contact the Minnesota Relay Service at 1-800-627-3529 or 711.

The City of Bloomington complies with all applicable provisions of the Americans with Disabilities Act (ADA), Section 504 of the Rehabilitation Act of 1973, and does not discriminate on the basis of disability in the admission or access to, or treatment or employment in, its services, programs, or activities. Upon request, accommodation will be provided to allow individuals with disabilities to participate in all City of Bloomington services, programs, and activities. The City has designated coordinators to facilitate compliance with the Americans with Disabilities Act of 1990 (ADA), and to coordinate compliance with Section 504 of the Rehabilitation Act of 1973 as mandated by the U.S. Department of Housing and Urban Development regulations. For information, contact the Human Services Division, City of Bloomington, 1800 W. Old Shakopee Rd., Bloomington, MN 55431-3027; 952-563-8733 Voice; 952-563-8740 TTY. Upon request, this information can be available in Braille, large print, audio tape and/or electronic format. Please be advised that the City of Bloomington does not sponsor or endorse or have a relationship with the resources listed unless otherwise noted. 1/2015

# FREQUENTLY USED NUMBERS . . . . .

## Information/Referral/Support Services:

City of Bloomington Human Services, 952-563-8733 (TTY 952-563-8740)

Bloomington/Richfield Community Education ..... 952-681-6100	Home Line (Tenant Rights and Advocacy) . 612-728-5767
Bloomington Public Schools District Office 952-681-6400	HOME (Household/Outside Maintenance for Seniors) ..... 952-746-4046
Bridging (Bloomington location)..... 952-888-1105	IRS (Internal Revenue Service)..... 1-800-829-1040
CAPSH (Community Action for Suburban Hennepin) ..... 952-933-9639	La Mision (Spanish speaking resources) ..... 612-869-1824
Energy Assistance Program (Oct 1-May 1) ..... 952-930-3541	Loaves & Fishes .....612-377-9810 or 952-948-0746
Financial Budget Counseling ..... 1-888-577-2227	Meals on Wheels ..... 952-835-1665
CHARAKA CSP (Adults w/Mental Illness).. 612-752-8350	Medicare..... (TTY 1-877-486-2048) 1-800-633-4227
City of Bloomington Civic Plaza..... *952-563-8700	Metro Shelter Hotline..... 1-888-234-1329
Creekside Community Center .....(TTY 952-563-4933) 952-563-4944	Metro South Adult Basic Education ..... 952-681-6172
City Diner/Transportation Service ..... 952-563-4944	Metro Transit Bus Service ..... 612-373-3333
HRA (Section 8 Housing)..... *952-563-8937	Metro Mobility .....(TTY 651 221-9886) 651-602-1111
Human Rights Commission ..... *952-563-8733	Transit Link ..... 651-602-5465
Parks and Recreation ..... *952-563-8877	Mid-Minnesota Legal Aid .....(TTY 612-332-4668) 612-334-5970
Police (Non-Emergency)..... *952-563-4900	MIRA Spanish Resource Center..... 612-243-3064
Public Health..... V/TTY 952-563-8900	MNSure ..... 1-855-366-7873
WIC (Women Infants, & Children).... *952-563-8993	MN Workforce Center-South .....(TTY 952 346-4043) 952-346-4000
Cornerstone (Domestic Violence)..... 952-884-0330	Vocational Rehab Services .....(TTY 952-346-4302) 952-346-4050
Crisis Connection (24hr Phone Counseling)612-379-6363	Nutrition Assistance Program for Seniors (NAPS) ..... 651-484-8241
Day One (MN Domestic Violence Crisis Line) ..... 1-866-223-1111	Optage Home Delivered Heat & Eat Meals ..... 651-724-4996
Disability Linkage Line..... 1-866-333-2466	Prepare + Prosper (Tax/Financial Services) ..... 651-287-0187
Family Partnership (Counseling/Intake) ..... 612-728-2061	Senior Linkage Line..... 1-800-333-2433
Fare for All (Food Buying)..... 763-450-3880	Senior Outreach (Case Management)..... 952-888-7121
Good in the 'Hood (Food Shelf)..... 952-412-3732	Social Security Office (Bloomington)..... 1-866-964-7349
Headway Emotional Health Services (Counseling) ..... 612-861-1675	Store to Door Grocery Delivery ..... 651-642-1892
Hennepin County..... 612-348-3000	Think Small (Childcare/Early Learning)..... 651-641-0305
Adult Protection ..... 612-348-8526	United Way 2-1-1..... 651-291-0211
Aging & Disability Services .....(TTY 612-348-8672) 612-348-4500	U.S. Citizenship & Immigration Services (USCIS) ..... 1-800-375-5283
Child Care Financial Assistance ..... 612-348-5937	Veterans Linkage Line..... 1-888-546-5838
Child Protection ..... 612-348-3552	VEAP (Volunteers Enlisted to Assist People) ..... 952-888-9616
Front Door (Mental Health, Children Services) ..... 612-348-4111	Minnesota Relay Service..... 1-800-627-3529 or 711
Human Services (Financial, Food, Health Care) ..... 612-596-1300	*TTY (City of Bloomington)..... 952-563-8740
Office of Multi-Cultural Services ..... 612-348-2193	
Veterans Services ..... 612-348-3300	

FREQUENTLY USED NUMBERS

# CITY OF BLOOMINGTON DIRECTORY . . . . . ■

**DIAL 911 FOR POLICE, FIRE, OR MEDICAL EMERGENCY**

**Bloomington Civic Plaza**

**952-563-8700, 952-563-8740 TTY**

1800 W. Old Shakopee Rd.  
Bloomington, MN 55431-3027  
Monday-Friday, 8 a.m.-4:30 p.m.

Assessing .....	952-563-8722
Appraisals, Homestead	
Building and Inspections	
Electrical .....	952-563-8931
Fire.....	952-563-8933
Time-of-Sale Housing	
Heating.....	952-563-8930
Plumbing.....	952-563-8932
Rental Housing Conditions .....	952-563-8934
Wells .....	952-563-8934
Center for the Arts	
Art Programs.....	952-563-8567
Box Office .....	952-563-8575
Facility Information.....	952-563-8881
City Clerk.....	952-563-8729
Cemetery records, elections/voting	
Environmental Health .....	952-563-8934
Hazardous spills, pollution, food, housing, sanitation, weeds, resident complaints, noise	
Fire .....	952-563-8933
Marshal, inspections, permits, prevention	
Housing Redevelopment Authority (HRA) .....	952-563-8937
Section 8, Home Improvement Loans	
Human Services .....	952-563-8733
50+ program, volunteering, community events, cultural programs, Human Rights Commission	
Human Resources.....	952-563-8710
Job Information Hotline.....	952-563-8810
Licensing .....	952-563-8728
Business, pet, liquor, taxi, passports	
Parks and Recreation .....	952-563-8877
Information Hot Line.....	952-563-8878
Planning.....	952-563-8920
Comprehensive plan, zoning, conditional use permit, variances	
Police	
Emergency.....	911 V/TTY
Non-emergency .....	952-563-4900
Business Watch .....	952-563-4975
Neighborhood Watch .....	952-563-8808

Offers information and referral to help improve the lives of  
Bloomington residents by identifying resources to meet needs.

**Animal Shelter ..... 952-563-4942**

9920 Logan Ave. S.  
Monday-Friday, 11 a.m.-7 p.m.;  
Saturday, Sunday, and holidays, by appointment, 7 a.m.-3 p.m.

**Bloomington Family Aquatic Center ..... 952-563-4634**

301 E. 90th St.

**Bush Lake Beach..... 952-563-4731**

9140 E. Bush Lake Rd.

**Creekside Community Center**

**952-563-4944, 952-563-4933 TTY**

9801 Penn Ave. S.  
Open 7 days a week, 7:30 a.m.7:30 p.m.

**Fire Stations**

#1 10 W. 95th St. ....	952-563-4801
#2 10601 Xerxes Ave. S. ....	952-563-4802
#3 2050 E. 86th St. ....	952-563-4803
#4 4201 W. 84th St. ....	952-563-4804
#5 10540 Bush Lake Rd. ....	952-563-4805
#6 8601 Lakeview Rd. ....	952-563-4806

**Golf Courses**

Dwan.....	952-563-8702
3301 W. 110th St.	
Hyland Greens.....	952-563-8868
10100 Normandale Blvd.	
Hyland Driving Range.....	952-831-9372

**Ice Garden ..... 952-563-8842**

3600 W. 98th St.

**Motor Vehicle ..... 952-563-8719**

9930 Logan Ave. S.  
Monday, 8 a.m.-7 p.m.; Tuesday-Friday, 8 a.m.-5:30 p.m.  
Driver's license, snow mobile, boat, bike, vehicle registration

**Public Health..... 952-563-8900 V/TTY**

1900 W. Old Shakopee Rd.  
Monday-Friday, 8 a.m.-4:30 p.m.

**Public Works**

1700 W. 98th St.	
Administration.....	952-563-4581
Engineering/Traffic .....	952-563-4870
Monday-Friday, 8 a.m.-4:30 p.m.	
Maintenance .....	952-563-8760
Utilities Operations .....	952-563-4910
Monday-Friday, 7 a.m.-3:30 p.m.	

Utilities Administration ..... 952-563-8777

Sewer backups/leaks, maintenance  
24-hour emergency..... 952-563-4905  
Sewer/water billing..... 952-563-8726  
Monday-Friday, 7 a.m.-4 p.m.

BLOOMINGTON DIRECTORY

# HENNEPIN COUNTY DIRECTORY.....

## General Information

612-348-3000  
hennepin.us

## Acute Psychiatric Services

612-873-3161

## Adoption

612-348-2367

## Adult Protection

612-348-8526

## Aging and Disability Services

612-348-4500

- Information and referral for services to promote choice and independence for seniors and children and adults with physical and functional disabilities.

## Chemical Health (Rule 25)

### Assessments

612-879-3503

## Child Care Financial Assistance

612-348-5937

## Child Protection

612-348-3552

## Child Support Services

612-348-3600

110 S. 4th St., Minneapolis

- Locating parents.
- Establishing parentage.
- Establish/enforcing court orders for child support.
- Adjust court orders based on the cost-of-living index.
- Collect/process payment.

## Domestic Abuse

612-348-5073

## Economic Assistance

612-596-1300

330 S. 12th St., Minneapolis

- Apply for food support, cash assistance, and medical assistance.

## Family Court

612-348-7556

## Fingerprinting Services

612-348-5112

401 S. 4th Ave., Ste. 101, Minneapolis

## Food/Beverage/Lodging Licensing

952-351-5200

## Foster Care Licensing

Adult, 612-348-2816

Child, 612-348-5437

## Front Door Social Services

612-348-4111

- Information and referral for adult/children mental health, homeless access services, adult chemical health case management, developmental disabilities, adolescent/parent services.

## Funeral/Burial Assistance

612-348-7984

- Pays up to \$2,100 directly to funeral providers depending on services needed.
- Must apply with in 14 days of death to request assistance.
- Call for application.

## Hazardous Waste and Recycling

612-348-3777

1400 W. 96th St., Bloomington

## Human Services and Public Health

612-596-1300

9600 Aldrich Ave. S., Bloomington

- Apply for food support, health care, and cash assistance or emergency programs.
- Ask questions or renew services.
- Learn about other services including child care, child support, mental health services, and more.
- Walk-ins.

## Juvenile Court

612-348-4822

## Libraries (Bloomington)

- Oxboro  
8801 Portland Ave.  
612-543-5700
- Penn Lake  
8800 Penn Ave.  
612-543-5800

## Medical Center (HCMC) Hospital

612-873-3000

716 S. 7th St., Minneapolis

## Mental Health Clinics

612-596-9438

## Office of Multi-Cultural Services

612-348-2193

330 S. 12th St., Ste. 450, Minneapolis

- Helps refugees, immigrants, and persons with limited English proficiency connect to Hennepin County services; apply for medical assistance, MFIP, food support, and child care assistance. Resolve immigration problems.
- Staff speaks 35 different languages.

## Property Taxes

612-348-3011

## Service Center (near Bloomington)

612-348-8240

Southdale

7009 York Ave. S., Edina

- Birth, death, marriage records and certificates. Marriage licenses.
- Drivers license, MN state ID cards. License plates or tabs. ATV, boat watercraft or snowmobile, registration. Vehicle registration or title. Vehicle title, tabs or plates.
- Driver's instruction permits.
- Ministerial or ordination credential filing
- Notary services
- Property tax payments
- State park permit

## Sheriff's Office

612-348-3744

350 S. 5th St., Room 6, Minneapolis

## Suicide Prevention

612-873-2222

## Veterans' Services

612-596-7940

- Assist in obtaining benefits through state and federal programs.
- Act as an advocate or directs to other authorized agencies as needs dictate.

# CITY OF BLOOMINGTON GOVERNMENT OFFICIALS. . .

The Council consists of a mayor, who is elected at-large and presides over Council meetings, and six councilmembers, four of whom are elected from separate districts and two of whom are elected at-large. There are no other elected bodies. The Council meets on the first and third Monday at 7 p.m.

## City Council Office

952-563-8782, 952-563-8740 TTY  
Bloomington Civic Plaza  
1800 W. Old Shakopee Rd.  
BloomingtonMN.gov  
council@BloomingtonMN.gov

## MAYOR



**Gene Winstead**  
952-888-1258 (h)  
952-563-8782 (w)  
gwinstead@BloomingtonMN.gov  
Term expires January 2016

## CITY MANAGER



**Jamie Verbrugge** (beginning February 1)  
952-563-8780  
1800 W. Old Shakopee Rd.  
jverbrugge@BloomingtonMN.gov

## COUNCIL MEMBERS



**At Large**  
**Cynthia Bemis Abrams**  
952-833-0505 (h)  
cabrams@BloomingtonMN.gov  
Term expires January 2018



**District II**  
**Andrew Carlson**  
952-242-5658  
acarlson@BloomingtonMN.gov  
Term expires January 2016



**At Large**  
**Tim Busse**  
952-457-7506 (c)  
tbusse@BloomingtonMN.gov  
Term expires January 2016



**District III**  
**Jack Baloga**  
952-944-5194 (h)  
jbaloga@BloomingtonMN.gov  
Term expires January 2018



**District I**  
**Dwayne Lowman**  
952-479-0226  
dlowman@BloomingtonMN.gov  
Term expires January 2016



**District IV**  
**Jon Oleson**  
651-208-6586 (c)  
joleson@BloomingtonMN.gov  
Term expires January 2018

# STATE AND FEDERAL GOVERNMENT OFFICIALS . . . ■

## UNITED STATES REPRESENTATIVES

### District 3

#### Erik Paulsen (R)

952-405-8510  
250 Prairie Center Dr. #230  
Eden Prairie, MN 55344  
202-225-2871  
127 Cannon HOB  
Washington, D.C. 20515  
paulsen.house.gov  
Two year term expires 2016

## UNITED STATES SENATORS

### Al Franken (DFL)

651-221-1016  
60 Plato Blvd. E., Ste. 220  
St. Paul, MN 55107  
202-224-5641  
309 Hart Senate Office Building  
Washington D.C. 20510  
franken.senate.gov  
Six year term expires 2020

### Amy Klobuchar (DFL)

612-727-5220  
1200 Washington Ave. S., Ste. 250  
Minneapolis, MN 55415  
202-224-3244  
302 Hart Senate Office Building  
Washington, D.C. 20510  
klobuchar.senate.gov  
Six year term expires 2018

## STATE OFFICES

### Governor

#### Mark Dayton (DFL)

651-201-3400  
130 State Capitol  
75 Rev. Dr. Martin Luther King Jr.  
Blvd., St. Paul, MN 55155  
governor.state.mn.us  
Four year term expires 2018

### Secretary of State

#### Steve Simon (DFL)

651-296-2803  
180 State Office Building  
100 Rev. Dr. Martin Luther King Jr.  
Blvd., St. Paul, MN 55155  
secretary.state@state.mn.us  
Four year term expires 2018

## MINNESOTA STATE REPRESENTATIVES

### District 49B

#### Paul Rosenthal (DFL)

651-296-7803  
501 State Office Building  
100 Rev. Dr. Martin Luther King Jr.  
Blvd., St. Paul, MN 55155  
rep.paul.rosenthal@house.mn  
Two year term expires 2016

### District 50A

#### Linda Slocum (DFL)

651-296-7158  
415 State Office Building  
100 Rev. Dr. Martin Luther King Jr.  
Blvd., St. Paul, MN 55155  
rep.linda.slocum.@house.mn  
Two year term expires 2016

### District 50B

#### Ann Lenczewski (DFL)

651-296-4218  
509 State Office Building  
100 Rev. Dr. Martin Luther King Jr.  
Blvd., St. Paul, MN 55155  
rep.ann.lenczewski@house.mn  
Two year term expires 2016

## MINNESOTA STATE SENATORS

### District 49

#### Melisa Franzen (DFL)

651-296-6238  
Capital Building, Ste. 306  
75 Rev. Dr. Martin Luther King Jr.  
Blvd., St. Paul, MN 55155  
sen.melisa.franzen@senate.mn  
Four year term expires 2016

### District 50

#### Melissa Halvorson Wicklund (DFL)

651-297-8061  
Capital Building, Ste. 303  
75 Rev. Dr. Martin Luther King Jr.  
Blvd., St. Paul, MN 55155  
sen.melissa.wiklund@senate.mn  
Four year term expires 2016

## MINNESOTA ATTORNEY GENERAL

### Lori Swanson (DFL)

1-800-657-3787  
1-800-366-4812 TTY  
1400 Bremer Tower  
445 Minnesota St.  
St. Paul, MN 55101  
attorney.general@state.mn.us  
ag.state.mn.us  
Four year term expires 2018

## METROPOLITAN COUNCIL

### District 5

#### Steve Elkins

612-578-2103  
390 Robert St. N.  
St. Paul, MN 55101  
steve.elkins@metc.state.mn.us

## METROPOLITAN AIRPORTS COMMISSION

### District C

#### Lisa Peilen

612-726-8100  
6040 28th Ave. S.  
Minneapolis, MN 55450  
metroairports.org  
Two year term expires 2017

## HENNEPIN COUNTY COMMISSIONER

### District 5

#### Randy Johnson

612-348-7885  
A2400 Government Center  
300 S. 6th St.  
Minneapolis, MN 55487  
randy.johnson@co.hennepin.mn.us  
Four year term expires 2016

# FAITH COMMUNITIES IN BLOOMINGTON . . . . .

**Al-Farooq Youth & Family Center**

612-331-1234  
8201 Park Ave. S., 55420

**Al-Rahman Muslim Community Center**

952-883-0044  
8910 Old Cedar Rd., 55425

**Atonement Lutheran Church**

952-881-9244  
601 E. 98th St., 55420

**Bethany Church**

952-946-4186  
6900 Auto Club Rd., 55438

**Bloomington Baptist Church**

952-831-5046  
4300 W. 98th St., 55437

**Bloomington Cambodian Church**

952-881-1122  
2600 W. 82nd St., 55431

**Bloomington Covenant Church**

952-831-8339  
10150 Xerxes Ave. S., 55431

**Bloomington Lutheran Church**

952-888-2475  
9350 Portland Ave., 55420

**Brazilian Church of Hope**

952-388-7045  
8000 Portland Ave. S., 55420

**Calvary United Pentecostal Church**

952-888-0215  
8800 Nicollet Ave. S., 55420

**Cedarcrest Free Methodist Church**

952-854-8390  
1630 E. 90th St., 55425

**Cedar Valley Church**

952-854-1100  
8600 Bloomington Ave. S., 55425

**Christ the King Lutheran Church**

952-881-8600  
8600 Fremont Ave. S., 55420

**Church of Jesus Christ Of Latter Day Saint**

952-835-7788  
9700 Nesbitt Ave. S., 55438

**Community of the Cross Lutheran Church (ELCA)**

952-941-1247  
10701 Bloomington Ferry Rd., 55438

**CrossPoint Church**

952-831-1785  
9801 France Ave. S., 55431

**Emmaus Lutheran Church (AFLC)**

952-884-4751  
8443 2nd Ave. S., 55420

**Evergreen Community Church**

952-895-1773  
2300 E. 88th St. 55425

**Grace by the Mall Grace Lutheran Church**

952-854-6638  
8700 Old Cedar Ave. S., 55425

**Global Harvest Church**

952-232-4900  
8600 Bloomington Ave., 55425

**Hillcrest United Methodist Church**

952-881-8601  
9100 Russell Ave. S., 55431

**Holy Emmanuel Lutheran Church**

952-888-2345  
201 E. 104th St., 55420

**International Baptist Community**

952-888-2103  
2600 W. 82nd St., 55431

**Jehovah's Witness Church**

952-888-5166  
3211 108th St., 55431

**Jesus is Lord Church**

952-888-2402  
2829 W. 102nd St., 55431

**Life Church**

952-884-0594  
2201 W. 108th St., 55431

**Lutheran Church of the Redemption**

952-881-0035  
927 E. Old Shakopee Rd., 55420

**Maranatha Church**

952-884-5678  
9801 Penn Ave. S., 55431

**Metro Baptist Church**

952-310-0559  
9801 Penn Ave. S., 55431

**Minnesota Valley Unitarian Universalist Fellowship**

952-884-8956  
10715 Zenith Ave. S., 55431

**Mount Hope Lutheran Church**

952-888-5059  
3601 W. Old Shakopee Rd., 55431

**Nativity of Mary Catholic Church**

952-881-8671  
9900 Lyndale Ave. S., 55420

**Normandale Baptist Church**

952-831-2900  
4701 W. 84th St., 55437

**Normandale Hylands United Methodist Church**

952-835-7585  
9920 Normandale Blvd., 55437

**Oak Hill Lutheran Brethren Church**

952-881-9486  
8901 France Ave. S., 55431

**Oak Grove Presbyterian Church**

952-888-4621  
2200 W. Old Shakopee Rd., 55431

**Oxboro Evangelical Free Church**

952-881-6956  
9431 Nicollet Ave., 55420

**Peace Lutheran Church (ECLA)**

952-944-6510  
8600 E. Bush Lake Rd., 55438

**Portland Avenue United Methodist Church**

952-888-6070  
8000 Portland Ave. S., 55420

**Potter's House of Jesus Christ Worldwide**

952-944-1425  
8000 Portland Ave. S., 55420

**Riverside Church**

952-888-4988  
10201 Nicollet Ave., 55420

**Sikh Society of Minnesota**

952-888-2705  
9000 W. Bloomington Frwy., 55431

**Slavic Baptist Church of Transfiguration**

952-881-1122  
2600 W. 82nd St., 55431

**Southtown Ethiopian Church**

952-881-1122  
2600 W. 82nd St., 55431

**St. Bonaventure Catholic Church**

952-854-4733  
901 E. 90th St., 55420

**St. Edward's Catholic Church**

952-835-7101  
9401 Nesbitt Ave. S., 55437

**St. Luke's Lutheran Church (ELCA)**

952-881-5801  
1701 W. Old Shakopee Rd., 55431

**St Michael's Lutheran Church**

952-831-5276  
9201 Normandale Blvd., 55437

**St. Stephen Lutheran Church (ELCA)**

952-831-4746  
8400 France Ave. S., 55431

**Southtown Baptist Church**

952-881-1122  
2600 W. 82nd St., 55431

**Transfiguration Lutheran Church**

952-884-2364  
11000 France Ave. S., 55431

**United Church of Christ, St. Mark's**

952-831-3949  
8630 Xerxes Ave. S., 55431

**Unity South Church**

952-884-6656  
7950 1st Ave. S, 55420

## INDEPENDENT SCHOOL DISTRICT 271

952-681-6400  
1350 W. 106th St., Bloomington  
bloomington.k12.mn.us

### Early Childhood Services

- Pond Center  
952-681-6200  
9600 3rd Ave. S.
- Southwood Center  
952-806-8900  
4901 W. 112th St.
- E.C.F.E. and Screening  
952-681-6200
- Preschool Information  
952-681-6212
- E.C. Special Education  
952-806-8900
- Early Learners Academy/Full day childcare/preschool  
952-681-6125

### Elementary Schools - Gr K-5

- Hillcrest Community  
952-681-5300  
9301 Thomas Rd.  
Hours: 9:10 a.m.-3:30 p.m.
- Ridgeview  
952-806-7100  
9400 Nesbitt Ave.  
Hours: 9 a.m.-3:20 p.m.

### Hours: 8:40 a.m.-3 p.m.

- Indian Mounds  
952-681-6000  
9801 11th Ave. S.
- Normandale Hills  
952-806-7000  
9501 Toledo Ave.
- Oak Grove  
952-681-6800  
1301 W. 104th St.
- Hubert Olson  
952-806-8800  
4501 W. 102nd St.
- Poplar Bridge  
952-681-5400  
8401 Palmer Ave.
- Valley View  
952-681-5700  
351 E. 88th St.

- Washburn  
952-681-5500  
8401 Xerxes Ave. S.
- Westwood  
952-806-7200  
3701 W. 108th St.

### Middle Schools - Gr 6-8

Hours: 7:50 a.m.-2:20 p.m.

- Oak Grove  
952-681-6600  
1300 W. 106th St.
- Hubert Olson  
952-806-8600  
4551 102nd St.
- Valley View  
952-681-5800  
8900 Portland Ave.

### High Schools - Gr 9-12

Hours: 7:50 a.m.-2:20 p.m.

- Jefferson  
952-806-7600  
4001 W. 102nd St.
- Kennedy  
952-681-5000  
9701 Nicollet Ave.
- Beacon School  
952-681-5056

### Metro South Adult Basic Education

952-681-6170  
2575 W. 88th St., Bloomington  
www.metroouth.org

- Provides basic educational to adults in Bloomington, Eden Prairie, Edina, and Richfield.
- GED test preparation, high school diploma programs, English as a Second Language (ESL), and basic skills such as reading, writing, and mathematics.

## PRIVATE/PUBLIC CHARTER SCHOOLS

### Beacon Preparatory School

952-426-6000  
8600 Bloomington Ave. S.  
beaconprepschool.com  
Grades 6-8

### Bethany Academy

952-831-8686  
4300 W. 98th St.  
bethanyacademy.org  
Grades K-12

### Bloomington Lutheran School

952-941-9047  
10600 Bloomington Ferry Rd.  
blhschool.org  
Grades Pre-K-8

### Life Academy

952-884-3181  
2201 W. 108th St.  
lifeacademymn.org  
Grades Pre-K-11

### Metropolitan Learning Alliance

Mall of America  
952-858-9170  
337 E. Broadway  
mla.k12.mn.us

- For students 10th grade or higher who live in Minneapolis, St. Paul, Richfield, or Bloomington (based on credits earned).

### Nativity of Mary

952-881-8160  
9901 E. Bloomington Freeway  
nativitybloomington.org  
Grades Pre-K-8

### Ramalynn Montessori Academy

952-921-6500  
8800 Queen Ave. S.  
ramalynn.org  
Grades Pre-K-8

### Seven Hills Classical Academy

952-426-6000  
8600 Bloomington Ave. S., Ste. 147  
sevenhillsacademy.com  
Grades K-5

# EDUCATION . . . ■ EMPLOYMENT SERVICES . . . . .

## GENERAL

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### Adult Education

#### Metro South Adult Basic Education

952-681-6170

2575 W. 88th St., Bloomington

metrosouth.org

- Provides basic educational to adults in Bloomington, Eden Prairie, Edina, and Richfield.
- GED test preparation, high school diploma programs, English as a Second Language (ESL), and basic skills such as reading, writing, and mathematics.

## VETERANS

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### Normandale Community College

#### Veterans Resource Center

952-358-8501

normandale.edu

- Assist Normandale student veterans smoothly make the transition from military to civilian life and ensure academic success.

### University of Minnesota Veterans

#### Transition Center

612-624-2913

umnsva.org

- Assist U of M student veterans smoothly make the transition from military to civilian life and ensure academic success.

## GENERAL

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### Minnesota Workforce Center-South

952-346-4000, 952-436-4043 TTY

4220 W. Old Shakopee Rd.,

Bloomington

positivelyminnesota.com

- Job search workshops related to networking, and interview skills; use of computer and internet access to searchable job databases; list of job networking groups. Free.
- For those seeking employment and employers seeking employees.

### Employment Action Center

#### MN Workforce Center

952-346-4000

4220 W. Old Shakopee Rd., Ste. 100,

Bloomington

eac-mn.org

- Career counseling, retraining funds and academic advising, resume development, job placement services.
- Serves adults who are unemployed and who meet other criteria. Free.

### Dislocated Workers Program

#### MN Workforce Center

952-346-4017

4220 W. Old Shakopee Rd.,

Bloomington

mnwfc.org

- Employment counseling to assist with job search; assessment of interests/job skills; possible training.
- Serves those who have worked for 12 months and have been laid off within last 3 months through no fault of their own.
- Must meet eligibility criteria. Free.

## PERSONS WITH DISABILITIES

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### AccessAbility, Inc.

612-331-5958

360 Hoover St. NE, Minneapolis

accessability.org

- Employment and production facility that provides training, work and recreational opportunities for those with disabilities who have barriers to employment and community inclusion.

- Fee and must meet eligibility criteria.

### Community Involvement Program

952-854-4007

2300 Kennedy St. NE., Minneapolis

cipmn.org

- Assist those with disabilities in finding and maintaining employment at businesses in their communities.
- Provides services to seniors who have disabilities and people who require more intensive support strategies.
- Paid for by state and county programs, Supported Employment, and Daytime & Habilitation.

### Lifeworks Services, Inc.

952-884-2171

1208 W. 96th St., Bloomington

lifeworks.org

- Supported career development services; training, job coaching, employment.
- Serves individuals with cognitive and mental health issues.
- Accepts private funds or funded by Minnesota or Hennepin County if eligibility criteria is met.

### Minnesota Workforce Center-Vocational Rehabilitation Services

952-346-4050, 952-346-4302 TTY

4220 W. Old Shakopee Rd.,

Bloomington

positivelyminnesota.com

- Vocational counseling, guidance, job placement and other special services based on needs.
- Serves those with significant physical and/or mental disabilities which make it difficult to get or keep a job and who meet other guidelines.
- Free to those who meet eligibility criteria.

# FINANCIAL INFORMATION

## SENIORS

### Seniors in Community Service Employment Program (SCSEP)

Minneapolis Urban League  
612-302-3100  
2100 Plymouth Ave. N., Minneapolis  
mul.org

- Provides subsidized, part-time, community service work based training for low-income persons age 55 or older who have poor employment prospects.

## YOUTH

### Full Cycle

3501 Chicago Ave. S., Minneapolis  
612-718-7521  
fullcyclebikeshop.org

- Paid internship for homeless and street-dependent youth ages 23 and under. Internships require a commitment of 10 hours per week for six months.

## OTHER

### Minnesota Unemployment Insurance Program (UI)

651-296-3644  
uimn.org

- Enrollment for unemployment benefits; including insurance.

### Social Security Office

1-866-964-7349,  
1-800-325-0778 TTY  
6161 American Blvd. W., Ste. 100,  
Bloomington  
socialsecurity.gov

### U.S. Equal Employment Opportunity Commission (EEOC)

1-800-669-4000, 1-800-335-6820 TTY  
330 S. 2nd Ave., Ste. 720,  
Minneapolis  
eoc.gov

- Enforces federal laws that make it illegal to discriminate against a job applicant or an employee.

## AGENCIES

### Community Action Partnership of South Hennepin (CAPSH)

952-933-9639  
8800 Hwy 7, Ste. 401, St. Louis Park  
capsh.org

Energy Assistance Program  
952-930-3541

- Grant assistance in paying your heating bill Oct 1-May 30.

Financial Counseling Services  
CAPSH/Lutheran Social Services  
1-888-577-2227

- Budget counseling.
- Debt repayment plans.
- Financial education.

Homeownership Services  
Foreclosure Prevention Services  
952-933-1993

- Early delinquency intervention and counseling.
- Budget counseling.
- Lender negotiations on your behalf.
- Answer your foreclosure questions.
- Pre-foreclosure sale information.
- Financial assistance to eligible households.

Home Buying Workshops  
952-933-9639 ext. 281

- Potential buyers learn about each step of the home buying process.

Home Repair & Rehabilitation  
952-933-9639 ext. 210

- Rehab advisors assist in prioritizing projects to improve the structural integrity of your home.

Reverse Mortgage Services  
952-697-1302

- Counselors guide homeowners 62 years and older through reverse mortgage process and assist in getting equity from your home.

## Hennepin County

612-596-1300  
9600 Aldrich Ave. S., Bloomington  
hennepin.us

- See page 5 for more information.

### VEAP (Volunteers Enlisted to Assist People)

952-888-9616  
9600 Aldrich Ave. S., Bloomington  
veapvolunteers.org  
Residents of Bloomington, Richfield,  
Edina, South Minneapolis, homeless.

### Children and Youth Services

- Birthday bags. Kids 12 and under receive cake mix, frosting, and small gift.
- Summer Youth Food Program. Grades K-12 receive pre-packed breakfast and lunch items during summer months. In addition to monthly food appointments.
- Back to School. School supplies for grades K-12.
- Holiday Toys. Provides children 18 and younger with age appropriate gifts for the holidays.

### Food Program

- Provides a 5-7 day supply of groceries once a month.
- Open for food pick-up Monday and Friday, 8 a.m.-5 p.m., Thursday, 8 a.m.-7 p.m. by appointment.
- Provides holiday meals.
- Food delivery available to homebound/elderly and physically unable to come in.
- No income guidelines.

### Social Services Program

- Licensed social workers provide short-term referral services, advocacy, and other professional social work services designed to help families and individuals obtain needed resources.

### Transportation Program

Call 9 a.m.-4 p.m., leave message.

- For low income seniors 55+ and adults with a certified disability.
- Rides provided Monday-Friday.
- Application process required. Must be ambulatory. Vans are not equipped for wheelchairs.

# FINANCIAL INFORMATION . . . . . ■ FOOD . . . . .

## HOUSING

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### MN Home Ownership Center

651-659-9336

1000 Payne Ave., Ste. 200, St. Paul  
hocmn.org

- Assists in finding a foreclosure counselor.
- Home buyer workshops.
- Housing counseling.
- Assists in finding a money management counselor.
- Assists in finding a refinance counselor.

### MN Housing Finance Agency (MHFA)

651-296.7608

400 Sibley St., Ste 300, St. Paul  
mnhousing.gov

- Home improvement loans.
- Mortgage loan programs.
- Foreclosure prevention referrals.

## TAXES

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### Prepare + Prosper

651-287-0187

2610 University Ave. W., Ste. 450,  
St. Paul

prepareandprosper.org

- Free tax preparation and financial services for those who meet income guidelines.
- Financial planning related to tax refund.

### Hennepin County Property Taxes

612-348-3011

300 S. 6th St., Minneapolis  
hennepin.us

### IRS (Internal Revenue Service)

1-800-829-1040,

1-800-829-4059 (TTY)

Bloomington Office,

651-312-8082

1550 American Blvd. E., Ste. 700,  
Bloomington

irs.gov

## Minnesota Department of Revenue

600 N. Robert St., St. Paul

taxes.state.mn.us

- Individual Income Tax  
651-296-3781
- Property Tax Refund  
651-296-3781

### Tax Preparation Assistance City of Bloomington Human Services

Creekside Community Center

9801 Penn Ave. S., Bloomington

952-563-4944, 952-563-4933 TTY

BloomingtonMN.gov

- Volunteers provide tax assistance February-April. Property tax assistance in July. Co-sponsored by AARP and Prepare + Prosper.

## OTHER RESOURCES

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### Open Access Connections

651-643-0883

openaccessconnections.org

- Free voice mail for low-income people looking for housing, jobs, healthcare, and safety from domestic abuse.
- Participants receive training through the Outreach Program. Call for locations and schedule.

### City of Bloomington Human Services

952-563-4944, 952-563-4933 TTY

Creekside Community Center

9801 Penn Ave. S., Bloomington

BloomingtonMN.gov

- Free cell phone programed to call 911 only for Bloomington residents.

### Life Wireless

1-888-543-3620

lifewireless.com

- Free cell phone service to low-income customers.
- Get application and directions online.

### Social Security Office

1-866-964-7349,

1-800-325-0778 TTY

6161 American Blvd. W., Ste. 100,  
Bloomington

socialsecurity.gov

## GENERAL

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### City of Bloomington

952-563-8877, 952-563-8740 TTY

Civic Plaza

1800 W. Old Shakopee Rd.

BloomingtonMN.gov

### Bloomington Farmers Market

East parking lot

- Open 8 a.m.-1 p.m., June-October.
- Fresh, locally grown produce, cut flowers, meat, eggs, cheese, honey, syrup, baked goods, jams/jellies, handmade soap, and more.

### City of Bloomington Human Services

952-563-4944, 952-563-4933 TTY

Creekside Community Center

9801 Penn Ave. S., Bloomington

BloomingtonMN.gov

### City Diner

- Hot meal served Monday-Friday at 11:30 a.m.
- Make reservations before 12 p.m., two working days in advance.
- Cost for age 60+ is a suggested contribution of \$0-3.50 with a completed NAPIS form. Guests under 60 pay \$7.25.
- CADI waiver accepted.
- Menus posted at Creekside and online.

### Creekside Buyer's Club

- Mini-market operated by volunteers offering fresh produce, staples, pasta, and nuts in small quantities at reasonable prices.
- Open to the public Thursday, 9-11:15 a.m. and 12:30-1:30 p.m. Summer hours June-August, 9 a.m.-12 p.m.

### **Fare for All**

763-450-3880

fareforall.org

Bloomington location:

Creekside Community Center  
9801 Penn Ave. S., Bloomington

- Distribution on 3rd or 4th Wednesday every month, 11 a.m.-1 p.m.
- A grocery buying program that helps you save 30-40% on fresh produce, frozen meats, and other basic groceries.
- Food packages cost \$10-20. Cash, check, debit, and EBT accepted.
- Holiday packages in November and December.
- No income guidelines.
- Registration not required.
- Co-sponsored by The Food Group and Bloomington Human Services Division.

### **Good in the 'Hood**

952-612-217-4003

Cedarcrest Church

1630 E. 90th St., Bloomington

goodinthehood.org

- Walk-in 5-8 p.m. on the 1st and 3rd Tuesday of each month to shop food shelf and receive a free hot meal.
- Call for one time emergency assistance.
- Holiday packages in November and December.

### **The CHAP Store**

952-890-8222

2020 Hwy 13 E., Burnsville

thechapstore.com

- Tuesday, Friday, and Saturday mornings.
- Breads, sweets, meat, fish, dairy, produce, ready-made sandwiches, & other perishable food items.
- Free, open to anyone.

### **Hennepin County Human Services**

612-596-1300

9600 Aldrich Ave. S., Bloomington

hennepin.us

- Apply for food support.
- Walk-ins. No appointment.

### **Loaves and Fishes**

loavesandfishesmn.org

Bloomington Office, 952-948-0746

Creekside Community Center

9801 Penn Ave. S., Bloomington

- Hot meal Monday-Friday from 5:30-6:30 p.m.
- All are welcome.
- Free of charge. Donations accepted.
- Co-sponsored by Bloomington Human Services Division.

### **Meals on Wheels**

952-835-1665

meals-on-wheels.com

- Delivers hot, meals Monday-Friday to Bloomington, residents between 11:45 a.m.-1:15 p.m.
- Frozen meals available for Saturday and Sunday.
- Cost is \$4.50 or sliding fee scale.

### **St. Bonaventure Catholic Church**

952-854-4733

901 E 90th St., Bloomington

saintbonaventure.org

- For residents of Bloomington and Richfield.
- Walk-in Tuesdays 11 a.m.-1 p.m. and Fridays 2-4 p.m. to receive two bags of groceries including toiletries one time a month.
- Must bring photo ID.

### **VEAP (Volunteers Enlisted to Assist People)**

952-888-9616

9600 Aldrich Ave. S., Bloomington

veapvolunteers.org

- Residents of Bloomington, Edina, Richfield, South Minneapolis, and homeless.
- Provides a 5-7 day supply of groceries once a month.
- Open for food pick-up Monday and Friday, 8 a.m.-5 p.m., Thursday, 8 a.m.-7 p.m. by appointment.
- Provides holiday meals.
- Food delivery available to homebound/elderly and physically unable to come in.
- No income guidelines.

## **CHILDREN**

### **WIC (Women, Infants, and Children) Bloomington Public Health Office Supplemental Food Program**

952-563-8993, 952-563-8900 TTY

1900 W. Old Shakopee Rd.

BloomingtonMN.gov

- Vouchers for specific foods available to pregnant, breast-feeding, or postpartum women, infants, and children under age 5.
- Eligibility is based on income level and health risks.

## **SENIORS**

### **Nutrition Assistance Program for Seniors (NAPS)**

651-484-8241

2harvest.org

- For ages 60 and older.
- Receive a box of nutritious food each month.
- Must meet low income guidelines and other qualifications.
- Register through Second Harvest and pick up food at VEAP (9600 Aldrich, Bloomington).

### **Optage Home Delivered Heat & Eat Meals**

651-724-4996

optage.org

- Frozen breakfast, lunch, and dinner entrees and full meals for seniors.
- Cost is \$4.50 per entree and \$6.50 per full meal.
- CAD1 waiver accepted.
- Meals are delivered once a week.

### **Store to Door**

651-642-1892

storeto-door.org

- Grocery shopping and delivery service for those unable to get out to grocery store due to health conditions but are able to order groceries by phone and pay for them.
- Delivery fee for groceries applies.

## GENERAL

### DENTAL CLINICS

#### Community-University Dental Clinic

612-638-0720  
2001 Bloomington Ave., Minneapolis  
ahc.umn.edu/cuhcc

- Fees based on family size and income if uninsured.
- Multi-lingual staff available.

#### Good in the 'Hood Smile Mobile Dental Program

612-217-4003  
Cedarcrest Church  
1630 E. 90th St., Bloomington  
goodinthehood.org

- Free dental care (fillings, extractions, cleanings) for all ages without insurance.
- Call for appointment.

#### Normandale Community College Dental Clinic

952-358-8608  
9700 France Ave., Bloomington  
normandale.edu

- Provides routine dental services.
- Services based on a sliding fee scale. Accepts MN health care plans. No private insurance.

#### Sharing & Caring Hands

612-338-4640  
525 N. 7th St., Minneapolis  
sharingandcaringhands.org

- Free walk-in dental services.

#### Southside Dental Clinic

612-822-9030  
4243 4th Ave. S., Minneapolis  
southsidechs.org

- Walk-in dental services.
- Accepts insurance; fees based on sliding fee scale for uninsured.

#### Union Gospel Mission

651-789-7605  
435 E. University Ave., St. Paul  
ugmtc.org

- Emergency dental services for uninsured.
- Call to make an appointment.

## MEDICAL CLINICS

#### Bloomington Public Health

952-563-8900 V/TTY  
1900 W. Old Shakopee Rd.,  
Bloomington  
BloomingtonMN.gov

- Immunizations, flu shots, child and maternal health.

#### Community-University Health Care Center

612-638-0740  
2001 Bloomington Ave., Minneapolis  
ahc.umn.edu/cuhcc

- Fees based on family size and income if uninsured.
- Multi-lingual staff available.

#### Hennepin County Medical Center (HCMC) Hospital

612-873-3000  
716 S. 7th St., Minneapolis  
hcmc.org

#### Hennepin County Medical Center Richfield Clinic

612-873-8200  
44 W. 66th St., Richfield  
hcmc.org

- Provides medical services.
- Accepts insurance; fees based on sliding fee scale for uninsured.

#### Hennepin County Medical Center The Clinics at Walmart

612-873-8200  
walmart.com/clinics  
715 E. 78th St., Bloomington  
12195 Singletree Ln., Eden Prairie

- Walk-in clinic provides basic medical services 7 days a week.
- Accepts insured and uninsured.

#### Planned Parenthood

1-800-230-PLAN  
plannedparenthood.org

- Reproductive health services; birth control, safer sex supplies, STD and pregnancy testing, etc.
- Sliding fee scale for uninsured and those unable to pay.
- Locations throughout Twin Cities.

#### Red Door Services of Hennepin County Public Health Clinic

612-543-5555  
525 Portland Ave., Minneapolis  
reddoorclinic.org

- Walk-in clinic for STD/HIV testing and pregnancy prevention services.
- Multilingual, multi-cultural.
- Accepts insurance; fees based on sliding fee scale for uninsured.

#### Southside Life Care Center

612-823-0301  
4105 Chicago Ave. S., Minneapolis  
southsidelifecare.com

- Free pregnancy testing and ultrasound. Prenatal Care.

#### Southside Medical Clinic

612-827-7181  
324 E. 35th St., Minneapolis  
southsidechs.org

- Walk-in medical services.
- Accepts insurance; fees based on sliding fee scale for uninsured.

#### Sharing & Caring Hands

612-338-4640  
525 N. 7th St., Minneapolis  
sharingandcaringhands.org

- Free walk-in medical services.

#### Southside Vision Care

612-821-2003  
4243 4th Ave. S., Minneapolis  
southsidechs.org

- Walk-in optometry services.
- Accepts insurance; fees based on sliding fee scale for uninsured.

## MENTAL HEALTH

#### Charaka

612-752-8350 V/TTY  
7888 12th Ave. S., Bloomington

- Community support programs for adults with severe and persistent mental health diagnosis.

#### Community-University Health Care Center

612-638-0670  
2001 Bloomington Ave., Minneapolis  
ahc.umn.edu/cuhcc

- Fees based on family size and income if uninsured.
- Multi-lingual staff available.

**Cornerstone**

952-884-0330

cornerstonemn.org

- For those facing domestic violence.
- Services for youth who have lived with domestic violence in their home.

**Crisis Connection**

612-379-6363

crisis.org

- Phone crisis counseling services 24 hours a day.
- Referrals for counseling, medical, legal, financial, and employment.

**Day One MN Domestic Violence Crisis Line**

1-866-223-1111

dayoneservices.org

- Be connected with the nearest safe place and transportation to get there if you need it.

**The Family Partnership**

612-728-2061

612-728-2089, Español

1101 E. 78th St., Ste. 318,

Bloomington

everyfamilymatters.org

- Counseling for all ages regarding family issues related to violence, depression, stress and concerns with children at home or in school.
- Serves anyone who lives or works in Bloomington, Richfield, Eden Prairie, or Edina.

**Headway Emotional Health Services**

612-861-1675

6425 Nicollet Ave. S., Richfield

headway.org

- Comprehensive and mental health treatment, intervention, and education for all ages.
- Sliding fee scale available.

**Hennepin County Community Outreach for Psychiatric Emergencies (COPE)**

612-596-1223

- 24 hour emergency intervention services to adults in their home who are experiencing mental health crisis.

**Hennepin County Medical Center Acute Psychiatric Services**

612-873-3161

701 Park Ave., Minneapolis

hcmc.org

- 24 hr walk-in crisis intervention and treatment of behavioral emergencies.

**Rape and Sexual Abuse Center**

612-374-9077

24 hour helpline, 612-825-4357

2431 Hennepin Ave. S., Minneapolis

neighborhoodinvolve.org

- Serves those who have experienced sexual violence.
- Walk-in counseling, individual therapy, support groups, legal advocacy, and educational groups.
- Advocacy services and support groups are free; individual and group therapy are based on sliding fee scale.

**Suicide Hotline**

612-873-2222

**INSURANCE & PRESCRIPTION****Assured Access**

612-348-6141

hennepin.us

- Hennepin County residents have access to outpatient health care services on a sliding fee scale. Discount ranges from 25-100%.
- Applicants who are accepted receive a list of participating clinics.

**Bridges to Benefit**

651-227-6121

mn.bridgetobenefits.org

- Low-Cost Health Care Directory.
- Searchable directories list health care and dental options for uninsured or under insured families with children.

**Medicare**

1-800-633-4227, TTY 1-877-486-2048

medicare.gov

- Medicare information-how to apply, Medigap, supplemental insurance, policies, prescription plans.

**Minnesota Drug Card**

minnesotadrugcard.com

- Minnesota residents can download a free prescription drug card and receive up to 75% in savings.

**MinnesotaHelp.info**

LinkAge Line, 1-800-333-2433

minnesotahelp.info

- Searchable database of local community resources for consumers, caregivers, and service providers.
- Long term care options.
- Health care choices.

**MNSure**

1-855-366-7873

mnsure.org

- Individuals, families, and small businesses can find, compare, choose, and get quality health care coverage that fits their needs and budget.
- Apply for Medical Assistance and MN Care.
- Paper applications available at Hennepin County Human Services, 9600 Aldrich Ave., Bloomington.
- Free, in-person assistance available to answer questions or help with enrollment. Go to website to see list of certified navigators and brokers.

**Neighborhood Health Care Network**

651-489-2273

nhcn.org

- Information on medical, dental, and counseling services in Twin Cities' clinics for uninsured, on a sliding fee scale, or flexible payment plan.

**Portico Healthnet**

651-603-5100

porticohealthnet.org

- Helps uninsured access affordable medical, dental, and behavioral health coverage and care.
- Assist with applications when applying for medical coverage.

## MEDICAL EQUIPMENT

### AUDIENT Hearing Alliance

1-866-956-5400

[audientalliance.org](http://audientalliance.org)

- Helps those in need obtain hearing aids at a reduced cost.
- Based on annual household income.

### City of Bloomington

#### Human Services - Equipment Loan

952-563-4944, TTY 952-563-4933

Creekside Community Center

9801 Penn Ave. S., Bloomington

[BloomingtonMN.gov](http://BloomingtonMN.gov)

- Wheelchairs, walkers, and canes.
- Temporary loan program with \$25 refundable deposit.

### EquipALife

763-479-8239

[equipalife.org](http://equipalife.org)

- A low-interest loan for assistive technology devices that must be repaid.

### Goodwill Easter Seals Minnesota

651-379-5800

553 Fairview Ave. N., St. Paul

[goodwilleasterseals.org](http://goodwilleasterseals.org)

- Wheelchairs, commodes, walkers, crutches and more.
- Free temporary loan program for up to two months.

### HEAR NOW Foundation

1-800-328-8602

[starkeyhearingfoundation.org](http://starkeyhearingfoundation.org)

- For those with hearing loss who have no resources to acquire hearing aids.

## MEDICINE DISPOSAL

### HealthPartners Pharmacy

612-623-4002

8600 Nicollet Ave S., Bloomington

[heathpartners.com](http://heathpartners.com)

- Bring medicine in original labeled container to pharmacy.
- Accepts all non-controlled substance medicines.

### Hennepin County Environmental Services

612-348-3777

[hennepin.us](http://hennepin.us)

- Safely dispose unused medicines at drop boxes throughout county.

## SENIORS

## INSURANCE & PRESCRIPTION

### Senior Community Services Medicare Health Insurance Counseling

952-541-1019 ext. 307

10709 Wayzata Blvd., Ste 111,

Minnetonka

[seniorcommunity.org](http://seniorcommunity.org)

- Unbiased educational workshops and individual counseling for those on Medicare or Medical Assistance or Medicare beneficiaries.
- Assist over the phone, or in-person throughout Hennepin County.

### Senior Linkage Line - Rx Connect

1-800-333-2433

[minnesotahelp.info](http://minnesotahelp.info)

- Learn about reduced cost options for prescriptions including Medicare Part D and other health care resources.
- Free information and assistance service to seniors and their families to help find community services.

## WELLNESS

### Bloomington Public Health

952-563-8900 V/TTY

1900 W. Old Shakopee Rd.,

Bloomington

[BloomingtonMN.gov](http://BloomingtonMN.gov)

- Discuss health issues with a nurse.
- Home visits to the elderly to assess risk factors.
- Monthly hearing and blood pressure screening at Creekside.

### Happy Feet Footcare, Inc.

763-560-5136

[happyfeetfootcare.com](http://happyfeetfootcare.com)

- Licensed nurses specialize in foot care for elder and diabetic feet.
- Fee for service.
- Locations throughout the metro.

## OTHER RESOURCES

### Good in the 'Hood

952-412-3732

Cedarcrest Church

1630 E. 90th St., Bloomington

[goodinthehood.org](http://goodinthehood.org)

- Medical foot care appointments available by appointment on the 1st and 3rd Tuesday of each month.

### City of Bloomington

#### Human Services

952-563-4944, TTY 952-563-4933

Creekside Community Center

9801 Penn Ave. S., Bloomington

[BloomingtonMN.gov](http://BloomingtonMN.gov)

- Refurbished cell phones provide access to 911 in metro area.
- Free to Bloomington residents 55+.
- Co-sponsored by Human Services and CenturyLink Pioneers.

## YOUTH

## DENTAL CLINIC

### Children's Dental Services

612-746-1530

[childrensdentalservices.org](http://childrensdentalservices.org)

- Locations throughout Twin Cities.
- Dental care for ages 0-18.
- Fees based on income.

## MEDICAL CLINICS

### Fairview Pond Center Clinic

952-885-6910

9600 3rd Ave. S., Bloomington

[fairview.org](http://fairview.org)

- Walk-in medical services for ages 0-18 in Bloomington and Richfield school district.
- Performs physicals, immunizations and treats minor illnesses/injuries Wednesday, 8:30 a.m.-12:30 p.m. and Thursday, 1-5 p.m. Walk-ins welcome.
- Dental service 1st and 3rd Thursday of the month, 8:30 a.m.-5 p.m. by appointment.
- Mental health services Monday-Friday by appointment.
- Will take uninsured.

**Teen-Age Medical Service (TAMS)**

612-813-6125

2425 Chicago Ave., Minneapolis

teenhealth411.org

- Medical service, but not pre-natal care for ages 10-22.
- Accepts insured and uninsured.

**West Suburban Teen Clinic**

952-474-3251

15 8th Ave. S., Hopkins

478 2nd St., Excelsior

westsuburbanteenclinic.org

- Pregnancy testing, birth control, STD tests and treatment, physical exams, vaccines, and counseling for ages 12-23.
- Services are low cost or no cost.

**MENTAL HEALTH****Family Hope Services-Tree House**

952-238-1010

treehouseyouth.org

- Mentoring and support groups designed for youth emotionally, socially, physically, and spiritually.

**Hennepin County Mobile Mental Health Child Crisis Response**

612-348-2233

- Operates 24 hours a day.
- Response team comes to your home within 30 minutes of your call to deal with immediate crisis; calm down the conflict; help plan what to do next; make sure your child and family are safe.
- Hennepin residents

**Teen Pride**

612-728-2062

1-888-774-3399

thefamilypartnership.org

- 24 hour crisis line with Family & Children's Service for teens and women in an emergency related to being sexually exploited.

**Teen Health 411**

411teenhealth.com

- Information on adolescent health, normal growth and development, pregnancy prevention, and services at Teen Age Medical Services, The Annex, and West Suburban Teen Clinic.

**The Bridge for Runaway Youth**

612-377-8800

1111 W. 22nd St., Minneapolis

bridgeforyouth.org

- Individual, family, and teen counseling.
- V.O.I.C.E. (Valuing Our Individual Creative Experiences), a support group for girls ages 10-17.
- Family support group.
- African American youth group.
- Inter-cultural youth group.

**INSURANCE****First Hand Foundation**

816-201-1569

cerner.com/firsthand

- Provides funding so children may have access to health care that would otherwise be impossible.
- Child must have a specific healthcare need with no existing insurance coverage for the requested expenses.
- Expenses covered are treatment, equipment, displacement, and vehicle modifications.

**The United Healthcare Children's Foundation**

952-992-4459

uhccf.org

- Grants provide financial relief for families who have children with medical needs not covered or not fully covered by their commercial health benefit plan.

**DISABILITY SERVICES****Disabled Children's Relief Fund**

516-377-1605

dcrf.com

- Provides disabled children with assistance to obtain wheelchairs, orthopedic braces, walkers, lifts, hearing aids, eyeglasses, medical equipment, physical therapy, and surgery.
- For children that don't have adequate health insurance.
- Grant requests are accepted April-September. Download an application online.

**The HIKE Fund, Inc.**

352-688-2579

thehikefund.org

- Provides hearing and/or assistive listening devices to children whose parents cannot fund their need.

**Miracle-Ear Children's Foundation**

1-800-234-5422

miracle-ear.com

- Provides new hearing aids and services to children who are 16 years and under and at an income level that does not allow them to be eligible to receive public support.

**VETERANS****MEDICAL CLINIC****Veterans Administration Health Care System**

612-725-2000

1 Veterans Dr., Minneapolis

minneapolis.va.gov

- If you served in the active military, naval or air service and are separated under any condition other than dishonorable, you may qualify for VA health care benefits. Current and former members of the Reserves or National Guard who were called to active duty by a federal order and completed the full period for which they were called or ordered to active duty may be eligible for VA health care as well.

**MEDICAL EQUIPMENT****Disabled American Veterans Department of Minnesota**

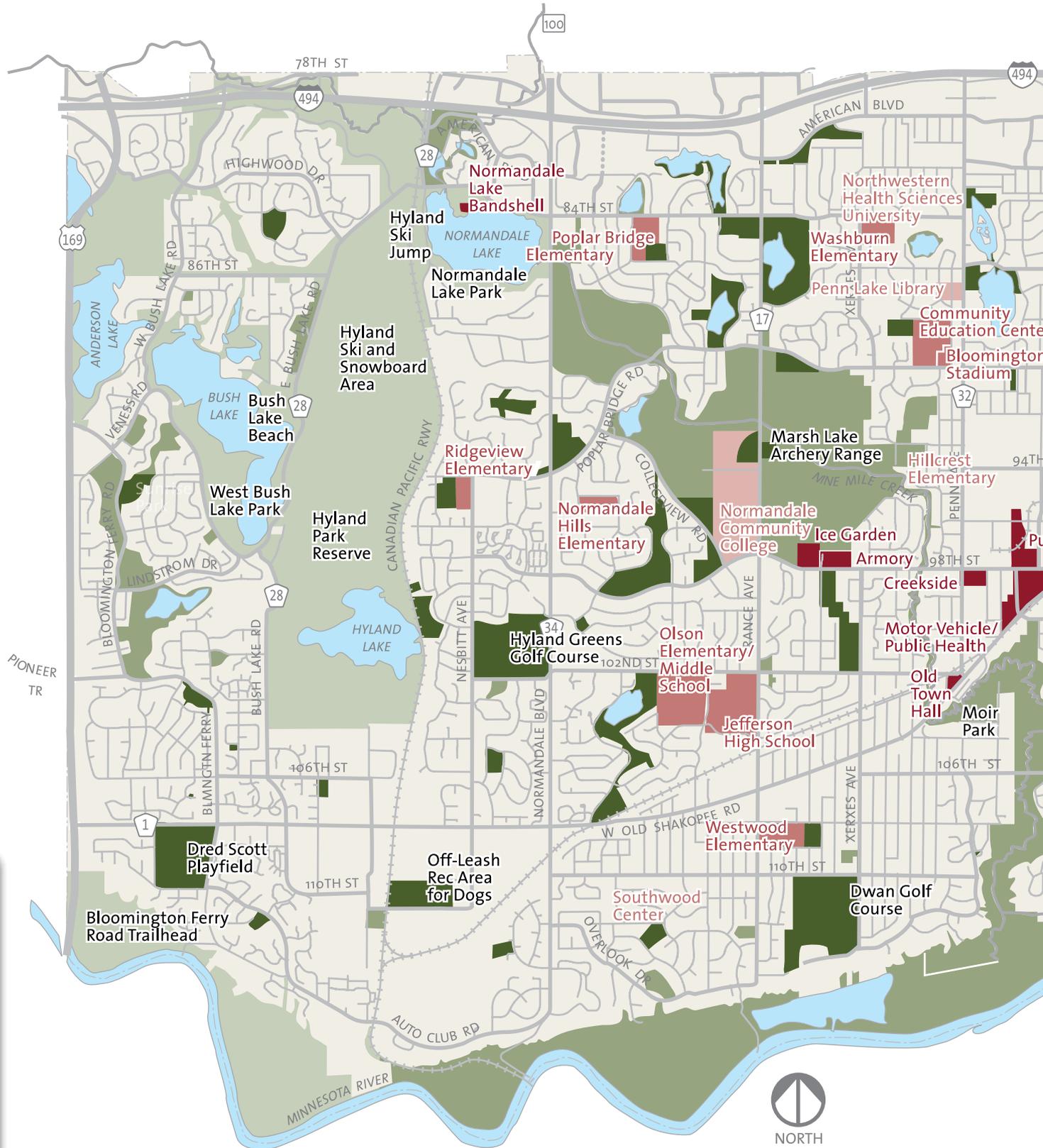
651-210-1161

20 W. 12th St., St. Paul

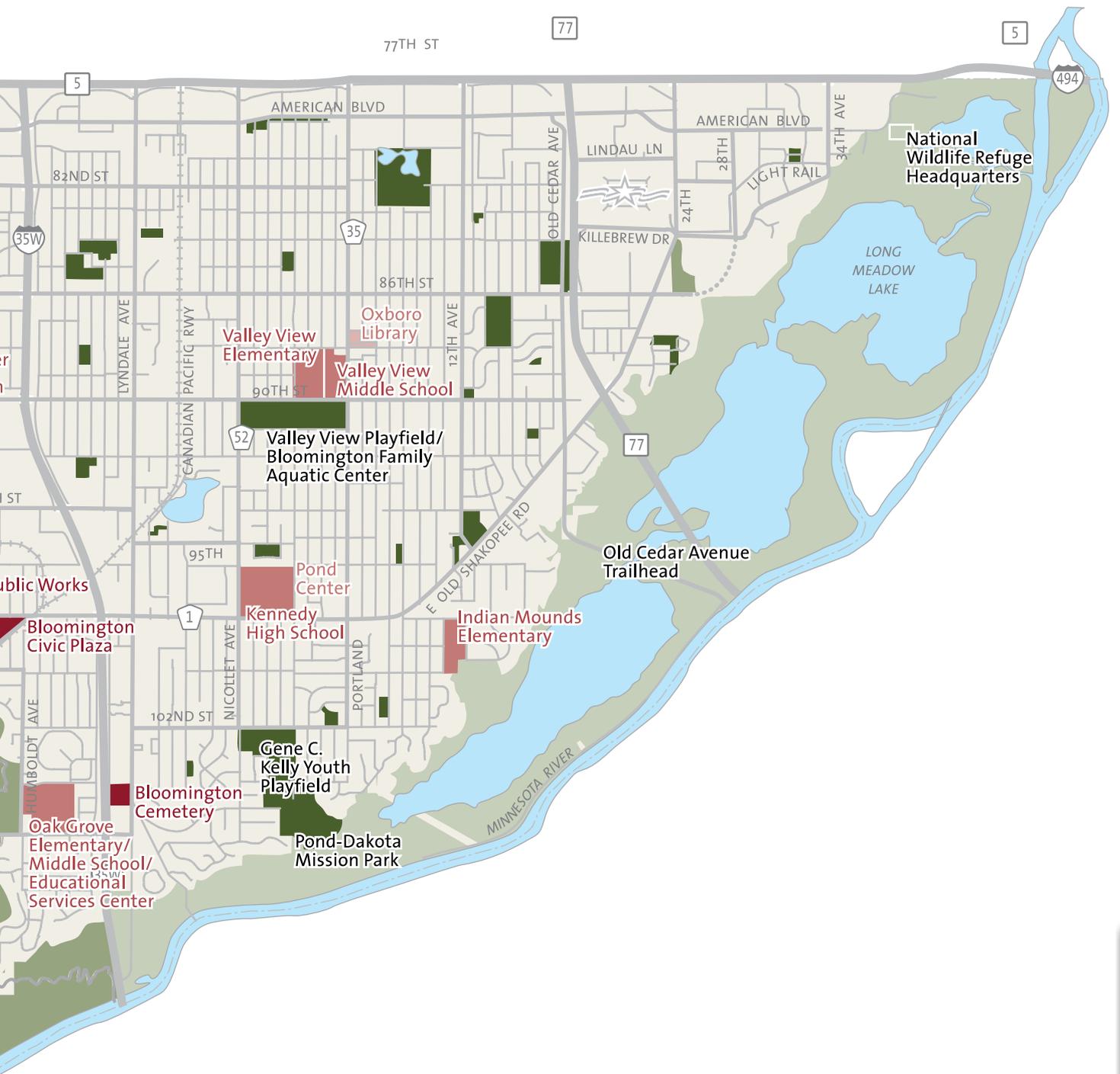
davmn.org

- Connects MN veterans in need of used durable medical equipment with medical equipment donors.
- Types of equipment: four wheel folding walker with seat, lift recliner chair, manual and electric person lift, manual wheelchair, power scooter, power wheelchair, shower chair, stair step chair lift.

# BLOOMINGTON MAP



BLOOMINGTON MAP



# HOUSING

## FINANCIAL

### Community Action Partnership of South Hennepin (CAPSH)

952-933-9639

8800 Hwy 7, Ste. 401, St. Louis Park  
capsh.org

#### Energy Assistance Program

952-930-3541

- Grant assistance in paying your heating bill October 1-May 30.
- Weatherization services to improve your home's energy efficiency and lower your energy bill.
- Must meet income guidelines.

#### Homeownership Services

#### Foreclosure Prevention Services

952-933-1993

- Early delinquency intervention and counseling.
- Budget counseling.
- Lender negotiations on your behalf.
- Answer your foreclosure questions.
- Pre-foreclosure sale information.
- Financial assistance to eligible households.

#### Home Buying Workshops

952-933-9639 ext. 281

- Potential buyers learn about each step of the home buying process.

#### Home Repair & Rehabilitation

952-933-9639 ext. 210

- Rehab advisors assist in prioritizing projects to improve the structural integrity of your home.

### MN Home Ownership Center

651-659-9336

1000 Payne Ave., Ste. 200, St. Paul  
hocmn.org

- Assists in finding a foreclosure counselor.
- Home buyer workshops.
- Housing counseling.
- Assists in finding a money management counselor.
- Assists in finding a refinance counselor.

### MN Housing Finance Agency (MHFA)

651-296.7608

400 Sibley St., Ste. 300, St. Paul  
mnhousing.gov

- Home improvement loans.
- Mortgage loan programs.
- Foreclosure prevention referrals.

## METRO-WIDE HOUSING ASSISTANCE

### Bloomington Housing and Redevelopment Authority (HRA)

952-563-8937, 952-563-8740 TTY

1800 W. Old Shakopee Rd.,

Bloomington

BloomingtonMN.gov

- Section 8 tenant based voucher subsidy program.
- Rental home program.
- Public housing program.
- Home improvement loans.

### Housing Link

612-522-2500

International Market Square,  
275 Market St., Ste. 509 Minneapolis  
housinglink.org

- Search affordable market rate rentals, public housing offices accepting applications, and other housing/rental programs on website.
- Apply for subsidized housing and see who is accepting applications.
- Complete application to get on a waiting list.

### Metro Housing and Redevelopment Authority (Metro HRA)

651-602-1428

390 Robert St. N., St. Paul  
metro council.org

- For anyone looking for decent and affordable housing in nearly 100 cities.
- Section 8 voucher program.
- Section 8 rent assistance program.
- Administers the Family Affordable Housing Program.

## PROPERTY TAXES

### Hennepin County Property Taxes

612-348-3011

300 S. 6th St., Minneapolis  
hennepin.us

### Prepare + Prosper

651-287-0187

2610 University Ave. W., Ste. 450,  
St. Paul

prepareandprosper.org

- Free tax preparation for those who meet income guidelines.
- Financial planning related to property tax refund.

### Property Tax Preparation Assistance

#### City of Bloomington Human Services

Creekside Community Center

9801 Penn Ave. S., Bloomington

952-563-4944, 952-563-4933 TTY

BloomingtonMN.gov

- Volunteers provide property tax assistance in July. Co-sponsored by AARP.

## SHELTER INFORMATION

### Metro Shelter Hotline

1-888-234-1329 (toll free)

tccvm.org

- Information about emergency shelter and transitional housing in the 7-county Metro area.

### Hennepin County

Single adults, 612-348-3007

Families, 612-348-9410

- Hennepin County single adults in need of emergency shelter apply at: 9600 Aldrich Ave., Bloomington, Monday, Tuesday, Wednesday, and Friday, 8 a.m.-4:30 p.m. and Thursday, 8 a.m.-6:30 p.m. Everyone, 651-291-0211 5-11 p.m.
- 7 days a week, weekends, and holidays.
- Discuss procedure to get into a shelter.

**SHELTERS FOR SINGLE ADULTS SHELTERS FOR YOUTH****Catholic Charities Higher Ground**

612-204-8550

165 Glennwood Ave., Minneapolis

cctwincities.org

- For men without children.
- Open 7 days a week, 5 p.m.-7 a.m.
- Light dinner and showers available.
- Free.
- Pay-for-Stay Shelter - \$7/night includes a bed, light dinner, shower, locker, access to computer lab and employment resources.

**Harbor Lights and Salvation Army Safe Bay**

612-338-0113

Harbor Light Center

1010 Currie Ave., Minneapolis

salvationarmynorth.org

- For men/women without children.
- Open 7 days a week, 8 p.m.-7 a.m.
- Hot meal served at 6 p.m.
- Free. No one turned away.

**St. Stephen's, Our Savior's, Simpson Shelter**

2740 1st Ave. S., Minneapolis

- Three shelters hold a combined weekly lottery every Monday night at Simpson Shelter.
- Doors open at 6 p.m. Must arrive 5:45-6:30 p.m.
- All lottery participants must be sober on the night of the lottery.

**SHELTERS FOR WOMEN/FAMILIES****Families Moving Forward**

612-529-2185

1808 Emerson Ave. N., Minneapolis

familiesmovingforward.org

- Laundry, shower, and meals.
- Intake interview required. Contact Hennepin County for referral.

**People Serving People**

612-332-4500

614 S. 3rd St., Minneapolis

peopleservingpeople.org

- For families with children and pregnant females.
- Meals, laundry, and shower.
- Intake interview required. Contact Hennepin County for referral.

**Avenues**

612-522-1690

1708 Oak Park Ave. N., Minneapolis

avenuesforyouth.org

- Overnight shelter for ages 16-20.
- Clothing, legal assistance, case management, referral to services.

**Oasis for Youth**

612-840-9225

2200 W. Old Shakopee Rd.,

Bloomington

oasisforyouth.org

- Serves ages 16-21 who live, work, or attend school in Bloomington, Richfield, or Edina.
- Drop-in resource center Monday-Friday, 2:30-5 p.m., or call Monday-Friday 9 a.m.-5 p.m.
- Referrals for family/individual to counseling. Tutoring/job search and shelter/housing search assistance.
- Laundry, showers, clothes, computer/internet access for school or job hunting.
- Located in lower level at Oak Grove Presbyterian Church

**Hope Street Shelter**

24 hour line: 612-204-8211

1121 46th St. E., Minneapolis

cctwincities.org

- Short term shelter for ages 16-20.
- Food, clothing, laundry, medical.
- Crisis counseling/support.
- Case management and youth advocacy.
- Mental/chemical health counseling.
- Life skills training, parenting skills, employment services, and referral services.

**StreetWorks**

612-354-3345

- Outreach team help youth connect with emergency shelter, meals, clothing, youth specific food shelves, drop-in centers, mental and dental clinics, permanent housing, chemical and mental health programs, transitional housing, advocacy and counseling, like skills training, education and job programs.

**The Bridge**

612-377-8800

2200 Emerson Ave. S., Minneapolis

bridgeforyouth.org

- 24 hour hotline and 24 hour walk-in counseling. Individual/family counseling, youth support group.
- Short term shelter for ages 10-17 with parent permission.
- Long term shelter for ages 16-20.

**YouthLink a.k.a. Project Offstreets**

612-252-1200

41 N. 12th St., Minneapolis

youthlinkmn.org

- Drop-in center for ages 15-21, Monday-Friday, 3-8 p.m.
- Laundry, showers, clean clothes. Personal hygiene products and clean clothes. Safe and secure lockers.
- Legal advice.
- Medical services.
- Help obtaining a social security card, state ID, birth certificates, etc.

**TENANT/LANDLORD INFORMATION****Homeline, Tenants Rights**

612-728-5767

3455 Bloomington Ave., Minneapolis

homelinemn.org

- Free legal advocacy regarding tenant/landlord law. Assists tenants in preparation for housing court.
- Serves tenants or those working on behalf of a tenant.

**Mid-Minnesota Legal Aid Housing Discrimination Law Project**

612-334-5970

430 1st Ave. N., Ste. 300, Minneapolis

mylegalaid.org

- Call for screening and appointment.
- Investigates housing discrimination claims in Hennepin County.
- Legal representation in court and in administrative actions related to housing discrimination.
- Free service for those meeting low income guidelines.

# HOUSING - BLOOMINGTON SENIOR.....

## MARKET RATE RENTAL

Rentals for seniors with leases from one month to one year.

**Founders Ridge**  
(Presbyterian Homes)  
952-941-5047  
11410 Hampshire Ave. S.  
foundersridgephs.org

**Friendship Village**  
952-831-7500  
8100 Highwood Dr.  
friendshipvillagemn.com

**Gideon Pond Terrace**  
(Presbyterian Homes)  
952-948-3000  
9889 Penn Ave. S.  
preshomes.org

**Minnesota Masonic Home**  
952-948-7000  
11501 Masonic Home Dr.  
mnmasonichomes.org

**Nine Mile Creek Senior Living**  
952-888-0731  
2301 Village Ln.  
ninemilesenior.com

**Presbyterian Homes of  
Bloomington SummerHouse**  
952-948-2525  
9850 Lyndale Ave. S.  
preshomes.org

## SUBSIDIZED RENTAL

Reduced rental rates to qualified older adults. Call each development for application and waiting list process.

**Knox Landing**  
952-884-9611  
8100 Knox Ave. S.

**The Meadows of Oxboro**  
651-639-9799 or 952-881-2995  
9501 Garfield Ave. S.

**Newton Manor** (assisted living)  
(Presbyterian Homes)  
952-948-3027  
10000 Newton Ave. S.  
preshomes.org

**Penelope 35**  
952-881-9811  
10601 Beard Ave. S.  
ahepahousing.org

**Penelope 35-II**  
952-884-1787  
10609 Beard Ave. S.  
ahepahousing.org

**Ridgeview Terrace**  
(Presbyterian Homes)  
952-831-2986  
5100 W. 98th St.  
preshomes.org



## ASSISTED LIVING

Offers services to assist seniors with daily living tasks. Monthly rental fee.

**The Commons**  
(Presbyterian Homes)  
952-948-3000  
10030 Newton Ave.  
preshomes.org

**The Commons, Founders Ridge**  
(Presbyterian Homes)  
952-941-5047  
11410 Hampshire Ave. S.  
foundersridgephs.org

**Friendship Village**  
952-831-7500  
8100 Highwood Dr.  
friendshipvillagemn.com

**Heritage Hall**  
(MN Masonic Homes)  
952-948-7915  
11501 Masonic Home Dr.  
mnmasonichomes.org

**Meadow Woods**  
(Martin Luther Campus)  
952-888-1010  
1301 E. 100th St.  
martinluthermanor.com

**Newton Manor** (subsidized)  
952-948-3027  
10000 Newton Ave. S.  
preshomes.org

**Nine Mile Creek Senior Living**  
952-888-0731  
2301 Village Ln.  
ninemilesenior.com

## NURSING HOMES

Provide long and short term care.

**The Gables Care Center**  
952-948-3000  
9889 Penn Ave. S.  
preshomes.org

**The Hearth, Founders Ridge**  
(Presbyterian Homes)  
952-941-5047  
11410 Hampshire Ave. S.  
foundersridgephs.org

**Golden Living Center**  
952-881-8676  
9200 Nicollet Ave. S.  
goldenlivingcenters.com

**Martin Luther Care Center**  
(Martin Luther Campus)  
952-888-7751  
1401 E. 100th St.  
martinluthercampus.com

**Minnesota Masonic Home**  
952-948-7000  
11500 Compass Dr.  
mnmasonichomes.org

**LIFE CARE COMMUNITY**

Provides a range of accommodations and services for seniors.

**Friendship Village**

952-831-7500  
8100 Highwood Dr.  
friendshipvillagemn.com

**Minnesota Masonic Home**

952-948-7000  
11501 Masonic Home Dr.  
mnmasonichomes.org

**MEMORY CARE**

Specialized memory care options for those afflicted with dementia or Alzheimer's.

**The Arbor**

(Presbyterian Homes)  
952-948-3000  
9889 Penn Ave. S.  
preshomes.org

**Founders Ridge**

(Presbyterian Homes)  
952-941-5047  
11410 Hampshire Ave. S.  
foundersridgephs.org

**Meadow Song Memory Care**

(Martin Luther Campus)  
952-948-5181  
1301 E. 100th St.  
martinluthercampus.com

**Minnesota Masonic Home**

952-948-7000  
11501 Masonic Home Dr.  
mnmasonichomes.org

**Nine Mile Creek Senior Living**

952-888-0731  
2301 Village Ln.  
ninemileseior.com

**Wealshire of Bloomington**

952-345-1900  
10601 Lyndale Ave. S.  
wealshireofbloomington.com

**OWNED HOUSING**

Condominium, duplex, or cooperative owned by an individual. Private unit with shared common areas. Monthly association fee.

**Applewood Pointe of Bloomington**

952-881-3409  
8341 Lyndale Ave. S.  
applewoodpointe.com

**Applewood Pointe of Bloomington at Southtown**

952-881-1001  
8100 Russell Ave. S.  
applewoodpointe.com

**Applewood Pointe of Bloomington at Valley West (opening July 2015)**

952-884-6400  
10650 Beard Ave. S.  
applewoodpointe.com

**Realife Cooperative of Bloomington**

952-881-1215  
8641 Wentworth Ave. S.  
realifemanagement.com

**Realife Cooperative of Bloomington on Lyndale**

952-346-8900  
9401 Lyndale Ave. S.  
realifemanagement.com

**Summerhill Cooperative**

952-835-6931  
5100 W. 102nd St.  
realifemanagement.com

**HOME SUPPORT AND TRANSITIONS****Choice Connections**

651-261-5379 or 952-687-1700  
10676 Alison Way, Inver Grove Heights  
choiceconnections.com

- Free housing advisory service.

**Gentle Transitions**

952-944-1028 or 651-224-0335  
7346 Ohms Ln., Edina  
gentletransitions.com

- Ease the senior relocation process.

**HOME (Household and Outside Maintenance for the Elderly)**

952-746-4046

seniorcommunity.org

- Low cost homemaking and home maintenance services for seniors.
- Fees based on monthly income and ability to pay. Accepts some insurance payments.

**Homewatch CareGivers**

952-657-5210

7242 Metro Blvd., Ste 500, Edina  
homewatchcaregivers.com

- Customized home care service plans to fit your needs.
- Accepts long term care insurance or private pay.

**Home Care Assistance**

612-326-8997

4430 Excelsior Blvd., St. Louis Park  
homecareassistancemn.com

- Medical and non-medical care for seniors in their home.
- Accepts long term care insurance, private pay, Medicaid programs.

**Senior Outreach**

952-888-7121

seniorcommunity.org

- Senior Community Services licensed social workers help identify/connect to services needed to remain independent.
- Offers caregivers support to family and friends caring for seniors.

**SENIOR HOUSING DIRECTORY****City of Bloomington Human Services**

Creekside Community Center  
952-563-4944, 952-563-4933 TTY  
9801 Penn Ave. S.

Civic Plaza

1800 W. Old Shakopee Rd.

952-563-8733, 952-563-8740 TTY

- A list of Bloomington only housing.
- A free senior housing catalog by Senior Housing, Inc. 612-617-1921  
seniorhousinginc.org.

# ACCESSIBLE HOUSING IN BLOOMINGTON. . . . .

The following apartments have been compiled by City of Bloomington Human Services and identified as having accessible features for potential renters with physical disabilities. Please contact these facilities directly to determine if an apartment will meet your accessibility needs; apartment vacancies, application process, and other resident eligibility requirements.

Name of Bloomington Residence	Telephone Number	Building				Unit								Wheelchair Accessible Units			Project-Based Subsidized	Accepts Section 8 Vouchers	Population Age								
		No-Step Ramp Approach	Door Width over 32"	Lever or Loop Style Handles	Automatic Door Opener	Elevator (if applicable)	Bathroom				Kitchen				Door Width over 32"	Lever Style Sink Handles				Front Loading Washers	Top Loading Washers	Front Loading Dryers	In Unit	Efficiency	One Bedroom	Two Bedroom	
Blooming Glen 735 Northglan Dr.	952-888-6350	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	All
Catalpa Village 10100 Lyndale Ave. S.	651-639-9799	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	18+
The Gables Apartments 9741 Grand Ave.	952-881-0799	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	All
Garfield Commons 9450 Grand Ave. S.	651-639-9799	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	62+
Knox Landing 8100 Knox Ave. S.	952-884-9611	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	All
Hampshire Hills Apartments 10700 Hampshire Ave. S.	952-944-7313	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	All
Henry Court I & II 8650 Aldrich Ave. S.	651-645-7271	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	62+ or disability
Lyndale Court 10325 Lyndale Ave. S.	952-470-5063	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	18+
Masonic Square 11501 Masonic Home Dr.	952-948-7915	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	55+
Newton Manor 10000 Newton Ave. S.	952-948-3027	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	62+
Oak Point 6901 W. 64th St.	952-941-2500	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	All
Penelope 35 I & II 10601 Beard Ave. S.	952-881-9811	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	62+
Penn Place Apartments 10041 Penn Ave.	952-888-7732	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	All
Ridgeview Terrace 5100 W. 98th St.	952-831-2986	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	62+
Tealwood Apartments. 9900 Briar Rd.	952-897-1085	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	All

ACCESSIBLE HOUSING

## INDIVIDUALS AND FAMILIES WITH LOW-MODERATE INCOME

### Community Action Partnership of South Hennepin (CAPSH)

952-933-9639

8800 Hwy 7, Ste. 401, St. Louis Park  
capsh.org

- Legal Service Clinics throughout Hennepin County.
- Speak with a volunteer attorney about legal questions and obtain information about going to court.
- Cosponsored by Volunteer Lawyers Network.

### Domestic Abuse Project, Inc.

612-874-7063

204 W. Franklin Ave., Minneapolis  
domesticabuseproject.org

- Full representation, legal advocacy, therapy, training, and ensures safety of survivors and their children.
- Sliding fee based on income and family size.

### Resource Center for Fathers and Families

763-783-4938

1201 89th Ave. NE., Ste. 224, Blaine  
resourcesforfathers.org

- Provides fathers and families one-on-one consultations with family law attorney regarding family law issues (divorce, child custody, paternity). Lawyer does not provide legal representation or complete paperwork.
- Family Law clinics in Minneapolis, Blaine, New Hope, and St. Paul.
- \$20 fee for 30 minute consultation or sliding fee scale.

### Hennepin County

#### Public Defender's Office

612-348-7530

- Discuss process to obtain a public attorney.
- Provides legal representation regarding criminal matters and child protection, and expungement.
- Serves individuals who meet low income and other guidelines.

### Legal Rights Center

612-337-0030

1611 Park Ave. S., Minneapolis  
legalrightscenter.org

- Call for an intake appointment on Tuesdays 10 a.m.-12 p.m.
- Legal issues related to adult and juvenile criminal justice, child welfare system and advocacy, and culturally specific mediations for truancy, family and victim-offender issues.
- Serves Hennepin County residents with low income.

### Mid-Minnesota Legal Aid

612-334-5970

430 1st Ave. N., Ste. 300, Minneapolis  
mylegalaid.org

- Legal representation related to denial of public benefits, housing (landlord abuse, evictions, foreclosure rights, public and Section 8, housing discrimination), family (custody/support, domestic abuse, divorce), debt collection and unfair loans, disability, immigration, youth- and elder-related issues and more.
- Serves Hennepin County residents who meet low income guidelines and ages 60+ with no guidelines.

### U of MN Civil Practice Clinic

Legal Assistance

612-625-5515

229 19th Ave. S., Minneapolis  
law.umn.edu

- Legal assistance for low income people with expungement and for civil issues including adoption, 3rd party child custody, and divorce.
- Does not work with criminal issues.
- No fee for legal representation in court; individuals/families with low income must meet guidelines.
- Client must pay any filing fees.

### Volunteer Lawyers Network

612-752-6677

volunteerlawyersnetwork.org

- Offers full representation for family law, credit problems, divorce, unemployment compensation, consumer matters, landlord/tenant rights, and expungement.

- Does not represent in pending criminal, personal injury, legal or medical malpractice, worker compensation, government benefits, employment discrimination, wills and estates, or other fee generating cases.
- Offers legal clinics for abuse, bankruptcy, conciliation court, consumer, criminal, expungement, employment, family law, garnishment, housing, immigration, juvenile protection, real estate, taxes, and youth law. Receive 15-30 minutes of volunteer lawyer's advice. Bring copies of relevant paperwork, court documents, agreements, etc.
- Serves Hennepin County residents who meet low income guidelines.
- Free services provided by volunteer lawyers for those who qualify.

## GENERAL

### Civil Society

651-291-0713

332 Minnesota St., Ste. E-1436,  
St. Paul

civilsocietyhelps.org

- Free legal and court advocacy services related to crime victims, international trafficking, domestic abuse, immigration, and employment discrimination.

### Cornerstone

952-884-0330

1000 E. 80th St., Bloomington  
cornerstonemn.org

- For victims of domestic assault.
- Assist clients in writing orders for protection and harassment restraining orders.
- Provides support, and information through court hearing process.

### Council on Crime and Justice

612-340-5400

822 S. 3rd St., Ste 100, Minneapolis  
crimeandjustice.org

- Crime Victim Services help victims even if you did not report the crime or an arrest has not been made.
- Free expungement informational seminar first Tuesday of every month. Hotline, 612-353-3024.

## **Hennepin County Bar Association**

612-752-6666  
hcba.org

### **Lawyer Referral**

- Call for location of nearest attorney and financial screening.
- Assistance in finding the right attorney for your legal needs.
- Free 30 minute consultation. Must pay \$30 administrative referral fee; except in injury matters.
- Attorney and client agree on fees.

### **Misdemeanor Defense Project**

- Attorney available day of arraignment to answer questions about how the courts work, legal rights, and other law matters of concern.
- Individual and attorney agree on cost of services if attorney is hired.

## **Hennepin County District Court Family Justice Center**

612-348-6734

110 S. 4th St., Ste. 200, Minneapolis

- Court ordered custody/parenting time evaluation services, assist in finding supervised visitation/exchanges, and voluntary mediation if both parties agree.
- Custody and parenting time evaluation fee per party applies. Mediation is free.

## **Hennepin County Self Help Center**

612-348-9399

300 S. 6th St., Minneapolis

[mncourts.gov/selfhelp](http://mncourts.gov/selfhelp)

- Staff answer questions on court forms/procedures. No legal advice.
- Brief legal advice from volunteer attorneys with referrals to community resources and legal services.
- Resources for families with court issues, criminal issues, and Hennepin County Court cases.
- Videos on how to represent yourself in court.
- One-on-one review of court forms.
- Does not represent in court, fill out paperwork, or research questions.

- Workstations at Southdale, Ridgedale, and Brookdale public libraries to fill out and print court forms.

## **Hennepin County Law Library**

612-348-3022

300 S. 6th St., Minneapolis

[hclaw.co.hennepin.mn.us](http://hclaw.co.hennepin.mn.us)

- Access to legal information and forms.
- Materials in Law Library free to MN residents. May check out books for a refundable fee.

## **LawHelpMN.org**

[lawhelpmn.org](http://lawhelpmn.org)

- A search tool to find free or low-cost legal services based on legal issue and location.
- Legal fact sheets and resources for MN residents with low income.

## **MN Attorney General's Consumer Info Citizen Assistance Line**

651-296-3353, 651-297-7206 TTY

445 Minnesota St., Ste. 1400, St. Paul  
[ag.state.mn.us](http://ag.state.mn.us)

- Consumer education and complaint handling, mediation of disputes with businesses, referral to governmental agencies, and help to resolve matters involving senior legal rights, health care, etc.
- Serves MN residents.
- Free educational brochures.

## **Tubman's Chrysalis Center**

612-871-0118

[tubman.org](http://tubman.org)

- Law Clinics throughout community. \$20 per clinic. Free for women who meet low income guidelines.
- Family Law Clinic - women receive a 30 minute consultation with a volunteer lawyer to discuss child support, divorce, parenting plans, custody, domestic abuse, paternity, post-divorce matters, and property disputes.
- Lavender Law Clinic - discuss legal issues faced by those who identify as gay, lesbian, bisexual, and/or transgender.
- Employment Law Clinic - for women regarding work issues.

- Legal information sessions - regarding financial consequences, divorce process, and child issues.
- Volunteer lawyers explain legal rights/options, review documents, and provide legal advice, but do not sign/draft documents, provide on-going legal representation, or make court appearances.
- Other legal services-writing orders for protection (OFP), volunteer attorney representation in OFP hearings, and family law cases in Hennepin County.

## **WestLaw online database**

- Online legal research databases to find answers to legal questions.
- Free to the public at Southdale, Ridgedale, and Brookdale public libraries and Government Center.

## **DISABILITY LEGAL SERVICES**

### **Mid-Minnesota Legal Aid**

#### **Minnesota Disability Law Center**

612-334-5970

430 1st Ave. N., Ste. 300, Minneapolis  
[mylegalaid.org](http://mylegalaid.org)

- Serves individuals with a disability who need help with civil issues related to their disability.
- Provides full legal representation and legal educational resources. Issues include abuse/neglect, rights violations, public accommodations, special education, mental health, and case management.
- Service is free with no income or age guidelines.

### **Volunteers of America**

#### **Estate and Elder Law Services**

612-676-6300

1900 Central Ave. NE., Ste. 106,  
Minneapolis

[voamn.org](http://voamn.org)

- Specializes in elder law, probate, wills, trusts, conservatorship, estate planning, guardianship, health care directives, power of attorney, real estate, and medical assistance planning.
- Serves people with disabilities.
- Subsidized rates for those who meet low income guidelines and private pay fees for others.

## MULTI-CULTURAL SERVICES

### Casa de Esperanza

24 hour Crisis Line (English and Español)

651-772-1611

P.O. Box 75177, St. Paul

casadeesperanza.org

- Advocacy, assistance, and training to ensure safety of domestic abuse survivors and their children.
- Serves Spanish speaking and Latino community members.

### Civil Society

651-291-0713

332 Minnesota St., Ste. E-1436,

St. Paul

civilsocietyhelps.org

- Free legal and court advocacy related to crime victims, international trafficking, employment discrimination, immigration, and domestic abuse.

### Hennepin County

#### Self Help Center

612-348-9399

300 S. 6th St., Minneapolis

mncourts.gov/selfhelp

- Staff answer questions on court forms/procedures. No legal advice.
- Brief legal advice from volunteer attorneys with referrals to community resources and legal services.
- Resources for families with court issues, criminal issues, and Hennepin County Court cases.
- Videos on how to represent yourself in court.
- One-on-one review of court forms.
- Does not represent in court, fill out paperwork, or research questions.
- Workstations at Southdale, Ridgedale, and Brookdale public libraries to fill out and print court forms.
- Limited information available in Hmong, Somali and Spanish.

### Immigration Law Clinics

Free legal advice and brief services related to immigration issues, and procedures.

- Mid-Minnesota Legal Aid  
612-334-5970  
430 1st Ave. N., Ste. 300,  
Minneapolis
- Brian Coyle Community Center  
612-338-5282  
420 15th Ave. S., Minneapolis
- Park Avenue United Methodist Church  
612-825-6863  
3400 Park Ave. S., Minneapolis  
parkavechurchmpls.com

### La Mision

The Church of Assumption

612-869-1824

305 E. 77th St., Richfield

- Provides intake for Mid-Minnesota Legal Aid; referrals to other legal services.
- Serves Spanish speaking and Latino community members.

### MIRA

Central Building

612-243-3064

7145 Harriet Ave. S., Ste. 400,  
Richfield

- Referral to legal services and community resources.
- Serves Spanish-speaking and Latino community members.

### Spanish Hotline

4th Judicial District Court (Hennepin)

612-596-9275

- Information about court hearings/ case status, court motions/ procedures, traffic violations, court services and referrals to county, state, or other organizations.

### The Immigrant Law Center of MN

1-800-223-1368

450 N. Syndicate St., Ste. 175,

St. Paul

immigrantlawcentermn.org

- Legal representation in immigration matters to low income immigrants.
- Community outreach/education.

### Volunteer Lawyers Network

612-752-6677

volunteerlawyersnetwork.org/clients/espanol

- Help with legal issues such as housing, bankruptcy, family law, expungement, and debt collection
- Serves Spanish speaking community members.

## SENIOR SERVICES

### AARP Legal Services Network

- Members of AARP can be referred to local private attorneys who participate in this legal network.
- Locate participating attorneys by calling 1-866-330-0753; or visiting [www.aarpls.com](http://www.aarpls.com)
- Free 45 minute initial consultation.
- Lawyers who participate in network agree to charge 20% off usual fees.

### Mid-Minnesota Legal Aid

#### Legal Advocacy for Older Adults

612-334-5970

430 1st Ave. N., Ste. 300, Minneapolis  
mylegalaid.org

- Provides Hennepin County residents 60+ assistance with civil, non-criminal issues including denial of access to public and subsidized housing, consumer law, custody of grandchildren, evictions, homestead foreclosure, medical assistance/Medicare, nursing home problems, Social Security/SSI, and wills for the homebound.
- Free service; donations welcomed.

### St. Thomas University

#### The Selim Center for Learning in Later Years

651-962-5176

2115 Summit Ave., St. Paul

- Free 50 minute consultation for ages 50+ with a volunteer attorney regarding gift/estate taxes, estate planning, wills, trusts, power of attorney, medical directives, conservatorship, guardianship, etc.
- May take 4-10 weeks for an appointment.

## **Volunteers of America Estate and Elder Law Services**

612-676-6300  
1900 Central Ave. NE., Ste. 106,  
Minneapolis

voamn.org

- Specializes in elder law, wills, trusts, probate, conservatorship, estate planning, guardianship, health care directives, power of attorney, real estate title issues, and medical assistance planning for adults 60+.
- Subsidized rates for those who meet low income guidelines and private pay fees for others.

## **YOUTH**

### **Children's Law Center**

651-644-4438  
450 N. Syndicate St., Ste. 315,  
St. Paul

clcmn.org

- Provides free attorneys for youth 18 and under that are in foster care who are abused or neglected or wards of the state transitioning into independent living.

### **Legal Rights Center**

612-337-0030  
1611 Park Ave. S., Minneapolis  
legalrightscenter.org

- Call for an intake appointment Tuesday, 10 a.m.-12 p.m.
- Addresses legal issues related to adult and juvenile criminal justice, child welfare system, advocacy and culturally specific mediations for truancy, family and victim-offender issues.
- Serves Hennepin County residents with low income.

### **Mid-Minnesota Legal Aid**

612-334-5970  
430 1st Ave. N., Ste. 300, Minneapolis  
mylegalaid.org

- Legal representation for Hennepin County residents related to welfare to work, unemployment, food stamps, social security, tenant/landlord disputes, divorce, custody, youth 12-17 who face abuse, abandonment or neglect.

## **Youthlink/Project OffStreets Youth Law Clinic**

612-252-1200  
41 N. 12th St., Minneapolis  
youthlinkmn.org

- Lawyers meet one-on-one with youth ages 16-20 to answer legal questions.
- Will not represent in court, but will refer you to a program that will.

## **ADDITIONAL LEGAL RESOURCES**

### **Better Business Bureau of MN**

651-699-1111  
220 S. River Ridge Cir, Burnsville  
bbb.org

- Handle complaints against businesses related to marketplace transactions and advertising claims.
- File complaints against charities and non-profit organizations online.
- Report scams and rip-offs.
- Research reports on accredited and non-accredited businesses.

### **Bloomington Human Rights Commission**

952-563-8733, 952-563-8740 TTY  
BloomingtonMN.gov  
humanrights@BloomingtonMN.gov

- Mediates complaints of discrimination in Bloomington.

### **Conflict Resolution Center**

612-822-9883  
2101 Hennepin Ave., Ste. 100,  
Minneapolis  
crcminnesota.org

- Trained mediators assist parties in resolving disputes by helping them reach a mutual agreement.
- Issues may include relationship/family, landlord/tenant, discrimination, harassment, business and/or, consumer, students/schools/staff, housing/neighborhood, elder, or personal injury.
- Voluntary and court ordered mediations are accepted.
- Serves Minneapolis, Richfield, Edina, Bloomington, Eden Prairie, and Burnsville.
- Low fee or no fee.

## **MN Department of Human Rights**

651-539-1100, 651-296-1283 TTY  
625 Robert St. N., St. Paul  
humanrights.state.mn.us

- Investigates charges of illegal discrimination as defined by the Human Rights Act.

### **Notary Service**

Creekside Community Center  
952-563-4944, 952-563-4933 TTY  
9801 Penn Ave. S., Bloomington  
Civic Plaza

952-563-8733, 952-563-8740 TTY  
1800 W. Old Shakopee Rd.,  
Bloomington

- Provided by Human Services staff, Monday-Friday, 8 a.m.-4:30 p.m.

### **U.S. Citizenship & Immigration Services (USCIS)**

1-800-375-5283, 1-800-767-1833 TTY  
St. Paul Field Office  
2901 Metro Dr., Ste 100, Bloomington  
uscis.gov

- Information on citizenship, green cards, immigration, on-line form filing, downloadable forms, and online case status.
- Forms line, 1-800-870-3676
- Make an appointment via internet www.uscis.gov then click InfoPass.

### **U.S. Equal Employment Opportunity Commission (EEOC)**

1-800-669-4000  
1-800-335-6820 TTY  
330 S. 2nd Ave., Ste. 720,  
Minneapolis  
eeoc.gov

- Enforces federal laws that make it illegal to discriminate against a job applicant or an employee.

# RECREATION . . . . .

## GENERAL

### **Bloomington Center for the Arts**

952-563-8575  
1800 W. Old Shakopee Rd.  
bloomingtonartcenter.com

- Art and theatre classes.
- Performing opportunities.
- Art exhibitions, free admission.

### **Bloomington/Richfield Community Education**

952-681-6100  
bloomingtonrichfieldcommunityeducation.com

- Classes on a variety of topics for all ages.

### **City of Bloomington Parks and Recreation**

952-563-8877, 952-563-8740 TTY  
1800 W. Old Shakopee Rd.  
BloomingtonMN.gov

- Adult sports leagues.
- Multiple sports facilities available.

Bush Lake Beach  
952-563-4731  
9140 E. Bush Lake Rd.

- Open June-August with lifeguards on duty.

Dwan Golf Course  
952-563-8702  
3301 W. 110th St.

- 18-hole, Par 68 course.

Family Aquatic Center  
952-563-4634  
301 W. 90th St.

- Open June-August.
- Water slides, interactive play features, diving boards, lap swim.

Hyland Golf Course  
952-831-9372  
10100 Normandale Blvd.

- Nine-hole, Par 3 course.
- Practice range and learning center.
- Foot Golf.

Ice Garden  
952-563-8842  
3600 W. 98th St.

- Ice times for various sporting and recreational activities.

### **Clutch Hitters**

clutchhitters.com  
Indoor batting cages  
612-269-7653  
1401 W. 94th St., Bloomington

- Open October-March.

Outdoor batting cages  
Dred Scott Playfield  
952-941-2455  
10820 Bloomington Ferry Rd., Bloomington

- Open April-September.

### **Continental Ballet**

952-563-8562  
1800 W. Old Shakopee Rd., Bloomington  
continentalballet.com

- Classes for all ability levels from pre ballet-adult ballet and pilates.

### **High School Activity Centers**

- 5 maple hardwood gym courts.
- 1/7 - mile long indoor running track.
- Fitness/weight room.

Jefferson Activity Center  
952-806-7880  
4001 W. 102nd St., Bloomington

- Dance studio.

Kennedy Activity Center  
952-681-5280  
150 E. 98th St., Bloomington

- Wrestling rooms.

### **The Links at Dred Scott**

952-941-2444  
10820 Bloomington Ferry Rd., Bloomington

- Outdoor 18 hole mini golf course.

### **Three Rivers Park District (Bloomington)**

General - 763-559-9000  
threeriversparks.org

- Richardson Nature Center  
763-694-7676  
8737 E. Bush Lake Rd.
- Hyland Park Reserve  
763-694-7687 (Visitor Center)  
10145 Bush Lake Rd.
- Hyland Ski & Snowboarding  
763-694-7800  
8800 Chalet Rd.

## DISABILITIES

### **City of Bloomington Parks and Recreation**

952-563-8877, 952-563-8740 TTY  
1800 W. Old Shakopee Rd.  
BloomingtonMN.gov

- AR&LE adaptive recreation.

## SENIORS

### **Born Again Jocks (BAJ's)**

bornagainjocks.com

- Sports organization for men 55+ who live in/around Bloomington.

### **Human Services 50+ Program**

Creekside Community Center  
9801 Penn Ave. S., Bloomington  
952-563-4944, 952-563-4933 TTY  
BloomingtonMN.gov

- Variety of social and recreational opportunities.

## YOUTH

### **Bloomington Athletic Association (BAA)**

baaonline.org

- Organized youth sports programs.
- Programs vary, call for details.

### **Boy Scouts**

763-231-7201  
northernstarbsa.org

- Youth development program.
- Tiger, Cub, Boy Scout programs.

### **City of Bloomington Parks and Recreation**

952-563-8877, 952-563-8740 TTY  
1800 W. Old Shakopee Rd.  
BloomingtonMN.gov

- Youth tennis and gymnastics.
- Summer programs for PreK-9.
- Multiple sports facilities available.

### **Girl Scouts**

1-800-845-0787  
girlscoutsmpls.org

- Youth development program.
- Daisy, Brownie, Junior, Cadet, Senior programs.

# RECYCLING . . . . . ■ REPURPOSE . . .

## CAR SEATS

### Carver County

#### Environmental Learning Center

952-361-1835

116 Peavey Cir., Chaska

co.carver.mn.us

- No cost, no limit.

### City of Coon Rapids

#### Recycling Center

763-767-6485

1831 111th Ave. NW., Coon Rapids

coonrapidsmn.gov

- \$10 each, no limit.

## ELECTRONICS

### Best Buy

612-861-3917

1000 W. 78th St., Richfield

bestbuy.com

- No cost to recycle tube and flat panel tvs; tv and home theater accessories; rechargeable batteries; MP3 player and accessories; car audio, video and GPS equipment; cameras, camcorders, and accessories; mobile phones; office accessories; e-readers; video game consoles, portable game players, and accessories; laptop, desktop, tablets, and accessories; home monitoring systems; vacuums; pedometer and hear monitors.
- Limit three items per household per day.
- Check website for specific details.

## GENERAL

### Hennepin County Environmental Services

#### Choose to Reuse Directory

612-348-3777

hennepin.us

- Online directory includes businesses and organizations that rent, repair, buy, resell, or accept donations of common household goods.
- A-Z How To Get Rid Of It Guide to dispose of waste from your home and/or business.

### Hennepin County Hazardous Waste and Recycling Drop-Off Facility

612-348-3777

hennepin.us

1400 W. 96th St., Bloomington

- No cost to recycle automotive fluids, oil & filters, TVs, personal computers, keyboards, printers, scanners, fax machines, stereos, telephones, DVDs & VCRs and players, rechargeable products (tools, portable electronics with batteries), aerosols, batteries, pesticides, paint, ink jet and toner cartridges.
- Fees apply to appliances and tires.

8100 Jefferson Hwy., Brooklyn Park

- Bed, futon, baby crib, and toddler mattresses, and box springs.
- \$15 each. Any size.
- Mattresses or box springs infested with bed bugs must be disposed of by your garbage hauler.

## MEDICINE DISPOSAL

### HealthPartners Pharmacy

612-623-4002

8600 Nicollet Ave. S., Bloomington

heathpartners.com

- Bring medicine in its original labeled container to be disposed of at the pharmacy.
- Accepts all non-controlled substance medicines.

### Hennepin County Environmental Services

612-348-3777

hennepin.us

- Safely dispose of unused medicines at drop boxes.
- Call or visit website for locations.

## PAPER SHREDDING

### Shred-it Community Events

612-293-9948

shredit.com

- Contact Shred-it to learn dates and locations of community events.
- Some events may request a donation.

### Arc's Value Village

952-818-8708

10546 France Ave. S., Bloomington

arcvaluevillage.org

- Clothing and household items.

### Autos for Arc

1-877-778-7709

autosforarc.org

- Autos, boats with trailers, personal watercrafts, RVs, ATVs, golf carts, motorcycles, snowmobiles, other vehicles in operating condition.
- Will tow free of charge or call for drop-off locations.

### Bridging

952-888-1105

201 W. 87th St., Bloomington

bridging.org

- Furniture, bedding, household items in good condition.
- Will pick up. Fees apply.

### Closet of Hope

#### Bloomington Covenant Church

952-831-8339

10150 Xerxes Ave. S., Bloomington

bcov.org

- Clothing, bedding, and towels.
- Open third Saturday of the month.
- Bloomington residents only. Free.

### Clothes Closet Oxboro Free Church

952-881-6956 

9431 Nicollet Ave. S., Bloomington

oxboro.org

- Clothing.
- Open Second Tuesday of month.

### Community of the Cross Church

952-941-1247 

10701 Bloomington Ferry Rd.,

Bloomington

cclcmn.org

- Clothing.
- Open September-May.

### Courage Center

952-881-1100

couragepickup.org

- Clothing, small appliances, toys, household items.
- Autos and personal watercrafts. Will tow free of charge.
- Will pick up or call for drop-off locations.

# AND DONATE

## Disabled American Veterans

651-487-2002

davmn.org

- Furniture and household items in good condition.
- Durable medical equipment.
- Autos, boats, motorcycles, RVs. Will tow free of charge.
- Will pick up or call for drop-off locations.

## Epilepsy Foundation of Minnesota

651-287-2300

efmn.org

- Clothing, small household items, linens, sporting goods.
- Will pick up or call for drop-off locations.

## Full Cycle

3515 Chicago Ave. S., Minneapolis

612-824-7581

fullcyclebikeshop.org

- Bikes. Does not accept bikes with frame and wheel/rim/spoke damage.

## Goodwill Easter Seals Minnesota

651-379-5800



7845 Lyndale Ave. S., Bloomington

goodwilleasterseals.org

- Clothing, toys, furniture
- Assistive medical equipment in good condition.
- Accepts auto running or not. Will tow free of charge.

## Hennepin County

### Environmental Services

### Choose to Reuse Directory

612-348-3777

hennepin.us

- Online directory includes businesses and organizations that rent, repair, buy, resell, or accept donations of common household goods.
- A-Z How To Get Rid Of It Guide to dispose of waste from your home and/or business.

## Jobs Foundation

763-548-2288

2050 E. Center Cir., Plymouth

jobsfoundation.org

- Will pick up and remove your unwanted/unneeded items.

## Lions Club

### Creekside Community Center

952-563-4944, TTY 952-563-4933

9801 Penn Ave. S., Bloomington

BloomingtonMN.gov

- Eyeglasses are collected and refurbished for those who cannot afford them.

## Lions Club

### David Fongs Restuarant

952-888-9294

9329 Lyndale Ave. S., Bloomington

- Hearing aids are collected and refurbished for those who cannot afford them.

## Lupus Foundation of Minnesota

952-746-5151

lupusmn.org

- Clothing, furniture, appliances, books.
- Autos, boats, jet skis, motorcycles, snowmobiles, ATVs. Call for pick up information.
- Will pick up.

## New Life Family Services



612-866-7643

1515 E. 66th St., Richfield

newlifefamilyservices.com

- Maternity and baby clothing, baby items and equipment, diapers, toys, baby care products.

## Oasis for Youth



612-840-9225

Oak Grove Presbyterian Church

2200 W. Old Shakopee Rd.,

Bloomington

oasisforyouth.org

- Teen appropriate school supplies, DVDs/CDs, clothing.
- Unused toiletries/personal hygiene products.

## Ready for Success



612-872-1509

1730 Clifton Pl., Ste. 10, Minneapolis

ecsmn.org

- New and used women's business clothing in good condition.

## The Salvation Army



952-881-6197

9728 Lyndale Ave. S., Bloomington

salvationarmynorth.org

- Clothing, household items, furniture.
- Will pick up.

## Savers



952-881-7300

8049 Morgan Cir., Bloomington

savers.com

- Clothing, media, furniture, housewares.
- For pick-up, call ARC 612-866-8820.

## Sharing & Caring Hands



612-338-4640

525 N. 7th St., Minneapolis

sharingandcaringhands.org

- Food, clothing, housewares, sheets, towels, unused personal hygiene items.
- Accepts auto donations.

## Trust Inc.

612-827-6159

trustinc.org

- Trusty Salers publicize, sort, price, and conduct estate sales. A contribution from the sale goes to support Trust programs.

## The Twin Cities Free Market



twincitiesfreemarket.org

- List household items, furniture you want to give away. View list of items others want to give away.

## Vines & Branches Program



### Hope Presbyterian Church

612-866-4055

7132 Portland Ave. S., Richfield

hope-pc.org

- Clothing, household items, books, toys.

 = offers free or low cost goods for purchase

# SUPPORT GROUPS . . . . .

## GENERAL

### Abuse Support Groups

#### Cornerstone

1000 E. 80th St., Bloomington

952-884-0376

cornerstonemn.org

- Information, education, and support for victims of abuse.

### Al-Anon and Alateen

952-920-3961

al-anon-alateen-msp.org

- Information and support for people who have been affected by another's alcoholism.
- Meets in the Twin Cities.

### Alcoholics Anonymous (A.A.)

952-922-0880

aaminneapolis.org

- Information and support for people who have a desire to stop drinking.
- Meets in the Twin Cities.

### Alzheimer's Support Group

952-830-0512

alz.org/mnnd/

- Information, education, and support for families and friends of those with Alzheimer's/dementia.
- Meets in Bloomington.
- Sponsored by Alzheimer's Association.

### Arc Greater Twin Cities

952-920-0855

arcgreatertwincities.org

- Support for people with disabilities and their families.
- Meets in the Twin Cities.

### Bloomington-Richfield Grief Support Coalition

St. Edward's Church

9401 Nesbitt Ave. S., Bloomington

952-835-7101

stedwardschurch.org

- Information, education, and support for adults who are experiencing grief due to the loss of a family member or friend.
- Meets Thursday, 4:30-6 p.m.

### Caregiver's Support Groups

952-541-1019

seniorcommunity.org

- Information, education, and support for people who are providing continuous care for a family member or older adult with chronic illness or disabilities.
- Meets in Hennepin County.
- Sponsored by Senior Community Services.

### Diabetes Support Groups

952-885-6235

defeatdiabetes.org

- Education and support for people with diabetes and their families.
- Sponsored by Fairview.

### Low-Vision Support Group

612-871-2222

- Information, education, and support related to adapting to vision loss as well as socialization opportunities for individuals with vision loss and their family members.

### Lupus Support Group

952-437-5151 ext.105

lupusmn.org

- Support and information for people living with lupus.
- Meets in the Twin Cities.
- Sponsored by the Lupus Foundation of Minnesota.

### Multiple Sclerosis Support Groups

612-335-7900 V/TTY

nationalmnsociety.org

- Information, education, and support for people with MS, family members, and caregivers.
- Sponsored by the National Multiple Sclerosis Society, Minnesota Chapter.

### Rebuilder Ministries Support Group Normandale Baptist Church

4701 W. 84th St., Bloomington

952-831-2900

normandalebaptistchurch.com

- Support for individuals seeking reconciliation, restoration, or strengthening of broken relationships.
- Meets Tuesday, 7-8:30 p.m.
- Children's Ministry provided.

### Resource Center for Fathers and Families

612-874-1509

resourcesforfathers.org

- Parenting classes.
- Support groups to help fathers be better parents.

### Stroke Association Groups

763-553-0088

- Support for stroke survivors and their family members.
- Sponsored by the MN Stroke Association.

### Southside Men's Group

southsidemensgroup.org

- Provides fellowship and support for men who are interested in positive change within themselves, relationships, and their communities.
- Meets Saturday, 8:30-10 a.m. at Creekside Community Center, 9801 Penn Ave. S., Bloomington.

## YOUTH

### Family Hope Services-Tree House

952-238-1010

treehouseyouth.org

- Teen support group meet Tuesday evening.
- Going Deeper group is for students to develop spiritual and personal skills meet Thursday evening.
- One-to-One mentoring with TreeHouse staff member.
- Education, support and family mediations.

### The Bridge for Runaway Youth

612-377-8800

bridgeforyouth.org

- Individual, family and teen counseling.
- V.O.I.C.E. (Valuing Our Individual Creative Experiences), a support group for women ages 10-17.
- Family support group.
- African American youth group.
- Inter-cultural youth group.

# TRANSPORTATION . . . . .

## GENERAL

### City of Bloomington Human Services

Creekside Community Center  
9801 Penn Ave. S.  
952-563-4944, 952-563-4933 TTY  
BloomingtonMN.gov

- Bloomington residents who are 50+ and/or individuals with a disability and ineligible to receive transportation services from other transportation providers.
- A group route, door to door service within Bloomington city limits only.
- Monday-Friday, 8:15 a.m.-3:30 p.m.
- Call one day to one week in advance of trip.
- Sliding fee scale available to those who qualify.

### Metro Transit

612-373-3333, 612-341-0140 TTY  
metrotransit.org  
612-341-4287; 24 hour automated departure times.

### Hiawatha Light Rail Line

- Everyone is eligible.
- Trains run approximately every 10 minutes 7 days a week between Mall of America and Target Field on Route 55.
- Fully accessible station platforms; step free boarding.

### Metro Transit Bus

- Everyone is eligible.
- Schedules available online, at transit stores, by phone, or by mail.
- Some buses are lift-equipped.
- Metro Commuter Service-provides information on transportation alternatives; (car pools, van pools, biking, etc) 651-602-1602.

### Transit Link

651-602-5465  
transitlinktc.org

- Eligible riders are everyone in areas that don't have frequent regular Metro Transit routes.
- Make reservations 7 days a week 6 a.m.-5 p.m. Call in advance, up to four days.
- Runs Monday-Friday, 6 a.m.-7 p.m.

## DISABILITY SERVICES

### Assisted Transport

612-729-1156  
assistedtransportmn.com

- Serves 7-County Metro area.
- Call for rates. Private pay.
- Wheelchair accessible and non-emergency stretcher transport.
- Medical appointments.

### Northland Transportation

952-885-0580

- Serves 7-County Metro area.
- Accepts Medica, U-Care, Blue Cross, Health Partners, and MA.
- Wheelchair accessible and ambulatory.
- MA medical appointments.

### TLC Special Transportation

952-882-0535  
tlcspecialtransportation.com

- Serves most of Mpls./St. Paul area and surrounding suburbs.
- Accepts Medica Choice, U-Care, BluePlus, Heath Partners, MA, and private pay.
- Medical appointments.

### Metro Mobility

651-602-1111, 651-221-9886 TTY  
metro council.org

- For individuals with disabilities as certified by Metro Mobility.
- Reservations taken 7 days a week. Call in advance, up to four days.
- Taxi Ticket Program-ADA certified riders unable to schedule a ride on Metro Mobility can be reimbursed up to \$20 if they use a private taxi.

## SENIORS

### Twin Cities Senior Concierge

6561-238-4353

sroncierge

- Transportation for ambulatory seniors.
- Run errands and assist in non-medical services.
- Group rates - no hourly minimum.

## YOUTH

### Metro Transit

#### Guaranteed Ride Home Program (GHR)

612-373-3333  
metrotransit.org/guaranteed-ride-home

- Fill out a form online to register for free emergency ride home program. You get two coupons for a ride home every six months. Coupons are good for up to \$25 in cab fare, bus, or train ride.
- For anyone who gets to work or school by bus, carpool, bicycle, or walking at least three days per week.

### StreetWorks

612-252-2735

- Call if you are in an emergency. They will provide the number of an outreach worker who may be able to assist with a token or ride.

## OTHER RESOURCES

### VEAP (Volunteers Enlisted to Assist People)

952-888-9616

9600 Aldrich Ave. S., Bloomington  
veapvolunteers.org

- Residents of Bloomington, Richfield, Edina, and South Minneapolis.
- Call 9 a.m.-4 p.m., leave message.
- For low income seniors 55+ and adults with a certified disability.
- Rides provided Monday-Friday.
- Application process required. Must be ambulatory. Vans are not equipped for wheelchairs.

## TAXI SERVICES

The following private taxi companies offer wheelchair accessible cabs at standard rates:

- Airport Taxi, 952-928-0000
- Midwest Star Taxi, 612-788-8887
- Twin Cities Cab, 612-333-8888
- Yellow Cab, 612-888-8800

# VOLUNTEER OPPORTUNITIES . . . . .

## **Big Brothers Big Sisters of the Greater Twin Cities**

651-789-2400  
bigstwincities.org  
• Mentor a child.

## **City of Bloomington**

1800 W. Old Shakopee Rd.  
BloomingtonMN.gov

Commissions  
952-563-8780

- Advisory boards and commissions provide for citizen participation in issues concerning the City and its residents.

## **Human Services**

952-563-8733, 952-563-4933 TTY  
• Individuals of all ages and abilities.  
• Students seeking community service/service learning options.  
• Individuals needing placement to satisfy court ordered service.

## **Parks and Recreation**

952-563-8877, 952-563-8740 TTY  
• Work with youth, families and, people with disabilities.

## **Bloomington Crime Prevention Association**

952-220-2537  
bcpamn.org  
• Assist with annual book sale in the spring.

## **Bloomington Sister City Organization**

651-243-2726  
bloomington-izumi.org  
• Serve as a part of planning committees for community activities or to work at events.

## **Bloomington Public Libraries**

hclib.org  
Oxboro  
612-543-5700  
Penn Lake  
612-543-5800  
• Positions vary seasonally.

## **Bridging, Inc.**

952-888-0746  
bridging.org  
• Work with furniture and household items for individuals and families in need.

## **Cornerstone**

952-884-0376  
cornerstonemn.org  
• Assist with family violence advocacy and support.

## **Good in the 'Hood**

612-217-4003  
Cedarcrest Church  
1630 E. 90th St., Bloomington  
goodinthehood.org  
• Assist with food pantry.  
• Individual or group opportunities.

## **HandsOn Twin Cities**

612-379-4900  
handsontwincities.org  
• For people looking to volunteer and organizations working with volunteers.  
• Connect individuals and groups with opportunities to serve, learn, provide direct service projects and programs, mobilize and manage volunteers, and provide leadership development opportunities.

## **HOME (Household/Outside Maintenance for Seniors)**

952-767-7893  
seniorcommunity.org  
• Help seniors remain independent in their own homes by assisting with fall and spring yard clean-up.

## **Loaves and Fishes**

Bloomington location, 952-948-0746  
loavesandfishesmnm.org  
• Help with Monday-Friday evening meals.

## **Martin Luther Manor**

952-888-7751  
martinluthermanor.org  
• Volunteer with elderly residents.

## **Minnesota Masonic Home**

952-948-7000  
mnmasonichomes.org  
• Volunteer with elderly residents.

## **Oasis For Youth**

612-840-9225  
oasisforyouth.org  
• Work with youth in their drop-in center.

## **Optage Senior Dining Choices**

651-724-4996  
optage.org  
• Deliver meals to Bloomington residents.

## **Prepare + Prosper**

651-287-0187  
prepareandprosper.org  
• Help low income tax filers.

## **Presbyterian Homes**

952-948-3000  
preshomes.com  
• Volunteer with elderly residents.

## **Senior Outreach**

952-767-7887  
seniorcommunity.org  
• Be a friendly visitor or health insurance counselor.

## **VEAP**

952-888-9616  
veapvolunteers.org  
• Assist with the food shelf, seasonal programs, and special events.  
• Drive people to medical appointments.

## **Volunteer Connection Adults**

952-681-6109  
bloomington.k12.mn.us  
• Help adult English language learners.

## **Volunteer Connection K-12**

952-806-8786  
bloomington.k12.mn.us  
• Tutor/mentor youth in the Bloomington schools.

# CITY OF BLOOMINGTON HUMAN SERVICES . . . . .

**City of Bloomington**  
**Human Services Division**  
BloomingtonMN.gov  
humanservices@BloomingtonMN.gov

**Civic Plaza**  
952-563-8733, 952-563-8740 TTY  
1800 W. Old Shakopee Rd.

**Creekside Community Center**  
952-563-4944, 952-563-4933 TTY  
9801 Penn Ave. S.

Our mission is to assure the human services needs of Bloomington residents are met through the involvement of its people and the network of organizations and agencies.

## CONTRACTS

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We contract with nonprofit agencies to provide residents convenient access to human services. These relationships leverage additional services and financial resources for Bloomington residents. Check out our website for a current list of our contract agencies.

## CREEKSIDE FACILITY RENTAL

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- Creekside offers a variety of rooms for rent to groups of all sizes.
- Audio visual equipment available for a fee.
- Space is available for rent seven days a week, 24 hours a day.
- General office hours are seven days a week 7:30 a.m.-7:30 p.m.

## SENIOR PROGRAMS

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### GET ACQUAINTED WITH THE 50+ PROGRAM

Attend a welcome session to learn about senior programs and enjoy a complimentary lunch (call 2 days in advance.) Receive a welcome packet, tour the facility, and watch a video showcasing the activities at Creekside. Second Thursday of each month, 9:30-10:30 a.m.

## ARTS & CRAFTS

- Boutique
- Ceramics
- Crafts & Quilting
- Lapidary
- Leatherworking
- Needleworkers
- Woodcarvers
- Woodshop

## CARDS

- 500 and Euchre Card Lessons
- Club 500
- Cribbage
- Duplicate Bridge
- Euchre
- Hearts
- Social Bridge
- Women's Evening Bridge

## EDUCATION

- AARP Smart Driver Program
- Byte Syte Advanced Computer User Group (ACUG)
- Coffee Talk
- Educational Discussion Group
- English as a Second Language (ESL)
- iPad Tutoring
- Library
- Open Computer Lab
- Poetry Class
- Writers Club

## FITNESS

- Bone Builders
- Chair Yoga
- Low Impact Exercise
- Walking Club
- Zumba Gold

## LEADERSHIP

- Creekside Memorial Trust Fund
- Senior Leaders

## MOVIES

- Movie Mondays
- Old Time Movies

## MUSICAL GROUPS

- Bloomingtones
- Classic Country Music Jam
- Creekside Crickets

## NUTRITION PROGRAMS

- City Diner
- Buyer's Club
- Fare for All
- Loaves & Fishes
- Optage Home Delivered Heat & Eat Meals
- Special lunch events and parties

## OTHER PROGRAMS

- Emergency Cell Phone Program
- Coffee Round Table
- Tax Preparation Services
- Transportation
- Volunteering

## RECREATION

- Bocce Babes
- Bocce Ball
- Born Again Jocks
- Bowling
- Field Trips
- Flower Club
- Golf
- Informal Games
- Nintendo Wii Bowling League
- Nintendo Wii Gaming System
- Open Table Tennis
- Pool Room
- Recreational Equipment

## WELLNESS

- Blood Pressure Checks
- Dakim BrainFitness System
- Foot Care
- Health Insurance Counseling
- Hearing Testing
- Medical Equipment Loan

## Creekside Community Center



## Civic Plaza



The Bloomington Human Services Resource Catalog is a yearly publication produced to enable people to easily access important human services information in the community. If you have a comment or question, please contact the Human Services Division.

The resource information found in this catalog is also available on the City's website.

Sign up for E-Subscribe to stay informed about Human Services. This free subscription service sends email and for some topics, wireless notifications when updates to our most popular web pages are posted. You will no longer have to check our website to know if new information is available about topics that are important to you. E-Subscribe will automatically notify you.

To sign up, visit us online.

The City of Bloomington does not discriminate on the basis of disability in the admission or access to, or treatment or employment in, its services, programs, or activities. Upon request, accommodation will be provided to allow individuals with disabilities to participate in all City of Bloomington services, programs, and activities. Upon request, this information can be available in Braille, large print, audio tape and/or electronic format.

**FIND US ONLINE!**  
BloomingtonMN.gov

